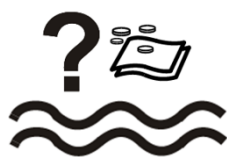


Frequently Asked Questions (FAQs) about flooding: Financial Advice



This easy read tells you about questions lots of people have about **financial** advice after there has been a flood.



Financial means things to do with money.

My house has been flooded. Can I get any help with my Council Tax?



This will depend on the level of flood damage in your home, and if you have had to leave for safety reasons.



Contact your local council for advice.

What should I do about my insurance claim?



Contact your insurer as soon as possible.



Do not get rid of damaged items because your insurer may need to look at and check them.



Take photos or video damaged property to show your insurer.

My insurers will not help, what can I do?



Go to the [Flood Re website](#) for advice and contact details.

FLOODRE

Flood Re is a joint scheme between the Government and insurers.



Its aim is to make the flood cover insurance policies more affordable.



You can also contact the National Flood Forum for support and representation.
Phone 01299 403 055.

Can I get a loan to help me to buy food, clothing or household items?



You can get interest free crisis loans in some circumstances.

Links in this document

Nottinghamshire County Council

www.nottinghamshire.gov.uk

Flood re website

www.floodre.co.uk

For plain English web page version of this information, go to:

[Further support | Nottinghamshire County Council](#)

<https://www.nottinghamshire.gov.uk/planning-and-environment/flooding-help-and-advice/after-a-flood/further-support>

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