

Direct Payments for people living in a care home



This easy read tells you about having a Direct Payment when you live in a care home.

What is a Direct Payment?



A Direct Payment is when the council provides you with money to arrange your own care and support services.



The Direct Payment must be used to meet your care and support needs.

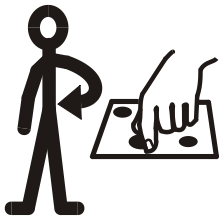


The Direct Payment can be used to pay for all the costs of your care.



It can also be used to pay for services on offer at the care home.

What is good about having a Direct Payment?



Direct Payments give you freedom and choice to buy and arrange the services you want from the companies you choose.

Can you have a Direct Payment if you lack capacity?



Yes you can.



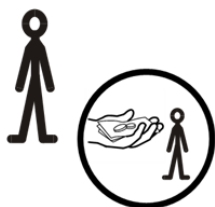
Some people are not able to understand, make, and communicate decisions about their life. This is called a lack of mental capacity.



For example, if you have dementia or a learning disability that stops you being able to make decisions.



If you are not able to ask for a Direct Payment someone else can ask for you.



This person would be responsible for managing your direct payment.

They are called an authorised person.



The council must agree to giving the Direct Payment to this person.



The authorised person can be:

- a family member
- a friend
- a carer
- a person with **Power of Attorney**
- a **Court of Protection appointed Deputy**



A person with **Power of Attorney** means a person who has signed a legal document giving somebody else authority to make decisions for them. The document has to be registered with the Court of Protection.



A **Court of Protection appointed Deputy** is somebody the court has said should make decisions for somebody.

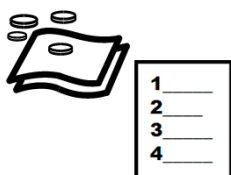
How can I use my direct payment?



You **must** use your direct payment to do the things you have written down and agreed in your support plan.



Your support plan says what is important to you and how you want to use your Direct Payment.



The council will give you a list of what your direct payment is being spent on in the care home.

How can I get more information?



Our Customer Service Centre can answer most of your questions and help with information and form filling.

There are several ways to contact them, including:



Web: [Use our online contact form](#)



Telephone: 0300 500 80 80



Text Relay: 18001 0115 977 4050

People who have hearing or speech difficulties and prefer to communicate via text can use the Text Relay service through the [Relay UK app](#).



Sign Video

People who use British Sign Language to communicate can use [the SignVideo app](#) to speak with us.

Links in this document

Nottinghamshire County Council – contact us form

nottinghamshire.gov.uk/contactform

Relay UK app

www.relayuk.bt.com/how-to-use-relay-uk/download-app.html

SignVideo app

signvideo.co.uk/download

For plain English web page version of this information, go to:

[Living in a care home - direct payments | Nottinghamshire County Council](https://www.nottinghamshire.gov.uk/care/adult-social-care/social-care-publications/care-home-direct-payments)

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