



Cold-Health Alert summary action card for commissioners

This is a summary of the suggested actions for each Cold-Health Alert level. Check the [Cold-Health Alert action card for commissioners](#) for more detail, including the required actions for winter preparedness, and adapt actions to your service as appropriate.

Summary actions for Yellow Alert

- ☐ Confirm that relevant staff are aware of contingency plans, have received the Cold-Health Alert and know how to access relevant guidance and advice
- ☐ Use the Cold-Health Alert impact matrix to inform the local risk assessment for, and response to, cold weather
- ☐ Communicate public health messages to help the public, and especially at-risk groups, identify risks of cold exposure and how to manage them
- ☐ Activate Business Continuity Plans and emergency plans as required
- ☐ Ensure partners and staff communicate [Keeping warm and well: staying safe in cold weather](#) public health messages to the public, specially underserved or vulnerable groups
- ☐ Ensure partners and staff signpost vulnerable people to sources of support such as energy efficiency measures, benefits or related advice
- ☐ Activate road or pavement gritting to allow access to critical services and pedestrian hotspots, if ice or snow occur

Summary actions for Amber Alert

- ☐ Continue Yellow Alert actions
- ☐ Activate business continuity and/or local cold weather plans
- ☐ Increase the volume and frequency of messages aimed at the public to help them identify risks of cold exposure and understand how to manage them
- ☐ Support partner organisations to prioritise travel especially if ice or snow occur
- ☐ Engage the community and voluntary sector to mobilise additional support (for example equipment, facilities) to help those most at risk, where necessary

Summary actions for Red Alert

- ☐ Continue Amber Alert actions
- ☐ Follow all local emergency response plans, supporting local coordination
- ☐ Issue media alerts about keeping warm and well in extreme cold weather
- ☐ Mobilise support from the voluntary and community sector to ensure sufficient resources are available to support at-risk people during cold weather