



Easy read



## Survey about free tram travel



If you have a bus pass that allows you to travel free in Nottinghamshire it can also be used to travel free on the tram.



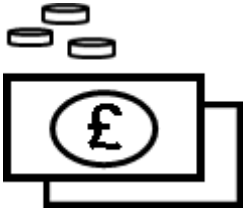
9.30am to 11pm

You can use your free travel card:

Between 9.30am and 11pm on weekdays



All day weekends and bank holidays



## Who pays for the free travel card?



- For a bus journey the cost is paid for by the Government.



- For a tram journey the cost is paid for by the County Council.

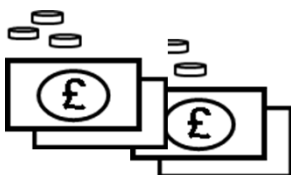


## Why is there a survey about free tram travel?

The council need to think about this service and what it costs.



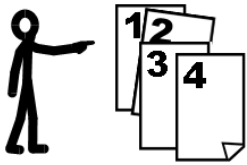
The council want to know what you think about free tram travel by answering the questions in this survey.



**£900,000**

## What does free tram travel cost the council?

It costs the County Council about £900,000 per year.



**The council have 4 options for you to think about.**



### **Option 1**

No change – the council carry on paying for your free tram travel.



### **Option 2**

Half fare payment – people who use free tram travel would pay half of the fare.



### **Option 3**

Keep free tram travel for disabled people and their companions only.



### **Option 4**

Stop free travel on the tram for everyone, so everyone who uses the tram will pay the full fare.



We would like you to complete the survey to tell us what you think about the 4 options.



If you have any questions about the survey or want a paper copy posting to you please contact us:



Phone: 0300 500 8080

Email: [Concessionary.travel@nottscc.gov.uk](mailto:Concessionary.travel@nottscc.gov.uk)



If you need help to complete the survey please ask someone who supports you.



You can return the completed survey for free by sending it to:  
FREEPOST RTCU-CTYJ-XXKA Tram Concessions Consultation,  
Nottinghamshire County Council,  
County Hall, Loughborough Road,  
West Bridgford,  
Nottingham,  
NG2 7QP

**You need to return the survey by:  
7 January 2024**



# Free tram travel survey questions



This survey is for:

People who live in Nottinghamshire or Nottingham City who have a free tram travel card.



## Question 1

Which area do you live in?

Tick 1 box only

Ashfield

Bassetlaw

Broxtowe

Gedling

Mansfield

Rushcliffe

Newark and Sherwood

Nottingham City



## Question 2

How often do you use a bus or tram?

Tick the boxes that apply to you



**I use the bus:**

**5** →

5 or more days a week

M T W T F S S

**3** → **4**

3 or 4 days a week

M T W T F S S

**1** → **2**

1 or 2 times a week

M T W T F S S

**1**

Once every 2 weeks

M T W T F S S

M T W T F S S

**1**

Once a month



← 1

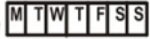
Less than once a month



I use the tram.

5 →

5 or more days a week



3 → 4

3 or 4 days a week



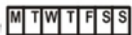
1 → 2

1 or 2 times a week



1

Once every 2 weeks



1

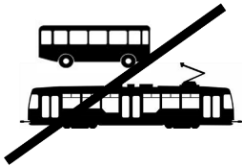
Once a month



← 1

Less than once a month





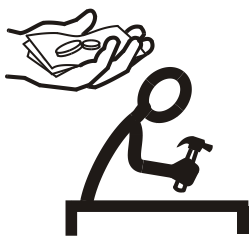
I do not use the tram or the bus

### Question 3



What is the main reason you use your free travel pass?

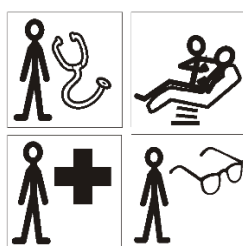
Tick the boxes that apply to you



Work



Training  
or  
Education



Health  
visits



Shopping





Leisure



### Question 4

Do you have a car.

Yes



No



### Question 5

Do you have an older person's free travel card?

Yes



No



### Question 6

Do you have a disabled person's free travel card?

Yes



No





### Question 7

Do you have a companion's travel pass?

  
Yes  
  
No  

You would use this for friends, family or support who travel with you.



### Question 8

How do you use your free travel card?

Only tick 1 box



I use my free travel card only for bus journeys.



I use my free travel card only for tram journeys.



I use my free travel card on the bus and the tram.



### Question 9

Yes



No



If there was a change to free tram travel, would you use the bus instead?



### Question 10

If free tram travel did change how that would affect you?

Write your comments here:

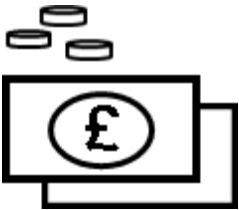


**What do you think about the future of free tram travel?**

**Question 11**



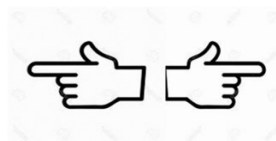
Should free tram travel stay the same?



This option would cost the council £9000.000



Yes



Don't know



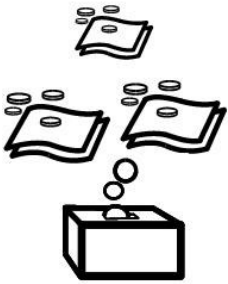
No

1/2

### Question 8



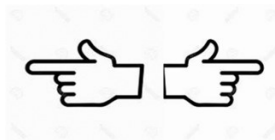
Should people pay half the fare when they use their tram travel card?



This would save the council £350,000



Yes



Don't know

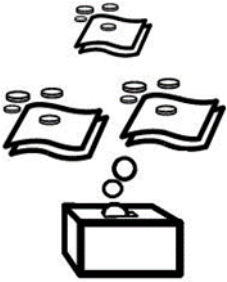


No

## Question 9



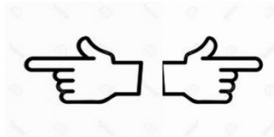
Should free tram travel only be offered to people with a disability and their companion/support?



This would save the council £480,000.



Yes



Don't know



No

## Question 10

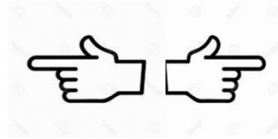


Should we stop free tram travel for everyone?

This would save the council £550,000



Yes



Don't know



No



Do you have any other comments about the free tram travel card?

