

Contacting Nottinghamshire County Council



This easy read document tells you how to contact Nottinghamshire County Council using our helpful Customer Call Centre.

Customer Service Centre



The easiest way to contact Nottinghamshire County Council is to call our helpful Customer Service Centre.



Staff at the Customer Service Centre can answer most of your questions and also help with information and filling in our online forms.



If they cannot help you, they will be able to tell you where you can get the information or help you need.



Telephone lines are open on
Monday to Thursday: 8:30 am to 5 pm

Friday: 8:30 am to 4:30 pm

There are several ways to contact them,
including:



Web: [Use our online contact form](#)



Telephone: 0300 500 80 80



Relay UK

Text Relay: 18001 0115 977 4050

People who have hearing or speech difficulties and prefer to communicate via text can use the Text Relay service through the [Relay UK app](#).



SignVideo

Sign Video

People who use British Sign Language to communicate can use [the SignVideo app](#) to speak with us.



If English is not your preferred language you can ask us to use a translator with you while on the call.

Links in this document

Nottinghamshire County Council – contact us form

nottinghamshire.gov.uk/contactform

Relay UK app

www.relayuk.bt.com/how-to-use-relay-uk/download-app.html

SignVideo app

signvideo.co.uk/download

For plain English web page version of this information, go to:

[Contact us | Nottinghamshire County Council](https://nottinghamshire.gov.uk/contact-and-complaints/contact-us/contact-us)

nottinghamshire.gov.uk/contact-and-complaints/contact-us/contact-us

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