

Bassetlaw social work clinic for older adults



This easy read tells you about the Bassetlaw social work clinic for older adults.

What support can I get?



You can get emotional and practical support if you are aged 65 and over and struggling to live independently at home because of an illness or disability.



You can get support and advice if you care for someone who is aged 65 and over who has an illness or disability.

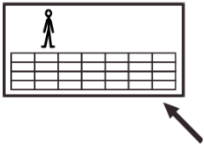
How can I use the service?



To access the service, [contact our customer services team](#).



You can also contact us for someone else who needs help.



You can get help over the phone or get an appointment at one of the clinics in Worksop or Retford.



You can have a home visit if you have mobility problems.

Customer Service Centre



Our Customer Service Centre can answer most of your questions and help with information and form filling.

There are several ways to contact them, including:



Web: Use our online contact form



Telephone: 0300 500 80 80



Text Relay: 18001 0115 977 4050

People who have hearing or speech difficulties and prefer to communicate via text can use the Text Relay service through the Relay UK app.



Sign Video

People who use British Sign Language to communicate can use the SignVideo app to speak with us.

Links in this document

Nottinghamshire County Council – contact us form

nottinghamshire.gov.uk/contactform

Relay UK app

www.relayuk.bt.com/how-to-use-relay-uk/download-app.html

SignVideo app

signvideo.co.uk/download

For plain English web page version of this information, go to:

[Bassetlaw social work clinic for older adults](https://www.nottinghamshire.gov.uk/care/adult-social-care/social-care-publications/bassetlaw-social-work-clinic)

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