

Handy Person Adaptation Service



This easy read tells you about the Handy Person Adaptation Service. (HPAS)



You can use HPAS if you live in Nottinghamshire and are aged 60 and over, or if you have a disability.



HPAS do jobs to help reduce risk of injury and to help you stay living independently.



Jobs may include putting up shelves, installing grab rails, and changing light bulbs.



Traders complete jobs. They are checked by our Trading Standards service, as part of our partnership with Checkatrade.

Adaption Jobs



Adaptation jobs include fitting internal grab rails and stair rails to help you avoid injury.



There is no cost for these jobs if you are eligible for HPAS.

Handy Person Jobs



Handy person jobs include small tasks such as fixing curtain rails, putting up shelves, fixing loose carpet or trip hazards.



Each job costs £15.

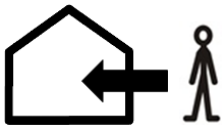


You must supply the materials you need for the job.



If you cannot get the materials, you may be able to give the money to the trader to buy the materials for you.

How long does it take to get the work done?



Jobs inside the house are usually done within 5 working days.



Jobs outside the house are usually done within 9 working days.

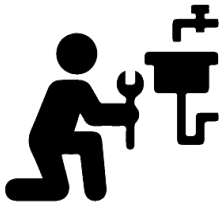


If you are waiting to leave hospital, work will usually be done within 2 working days.



Or within the first 14 days after you have left hospital.

How can I apply to get some work done?



To apply for the handy person adaptation service, please contact Nottinghamshire County Council.

What if I need more help?



If you need more help, contact Nottinghamshire County Council and ask for a social care assessment.

Customer Service Centre



Our Customer Service Centre can answer most of your questions and help with information and form filling.



There are several ways to contact them, including:

Web: [Use our online contact form](#)



Telephone: 0300 500 80 80



Text Relay: 18001 0115 977 4050

People who have hearing or speech difficulties and prefer to communicate via text can use the Text Relay service through the [Relay UK app](#).



Sign Video

People who use British Sign Language to communicate can use [the SignVideo app](#) to speak with us.

Links in this document

Nottinghamshire County Council – contact us form

nottinghamshire.gov.uk/contactform

Relay UK app

relayuk.bt.com/how-to-use-relay-uk/download-app.html

SignVideo app

signvideo.co.uk/download

For plain English web page version of this information, go to:

[Handy person adaptation service | Nottinghamshire County Council](#)

<https://www.nottinghamshire.gov.uk/care/adult-social-care/help-living-at-home/adapting-your-home/handy-person-adaptation-service>

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