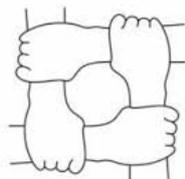


# Personal Assistants at Home Network



This easy read tells you about the Personal Assistants at Home Network.

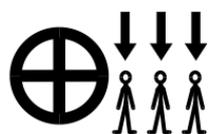
## What is the Personal Assistants at Home Network?



Personal Assistant at Home Network members are Personal Assistants who are background-checked, insured and trained to help you at home.



Personal Assistants can access training and qualifications through the network.



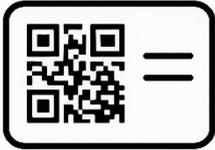
Anyone who is already a Personal Assistant or who is looking to become a Personal Assistant can join the network.



Personal Assistants must pay some money every month to be a part of the network.



You can find adverts of PAs who are part of the network on [Notts Help Yourself](#).



Personal Assistants who are part of the network have a digital membership card with a QR code on their phone or business card.



If the PA has an 'active' status next to their picture it means they have an up-to-date background check.



If the PA is self-employed, you can scan the QR code to check their credentials and insurance, and to see if they provide suitable cover if they are on holiday or ill.

## More Information



To find out more information or to apply to join the scheme if you are a PA, [visit the website](#).



There are lots of benefits for PAs if they join the network such as support, courses, background checks and discounts.

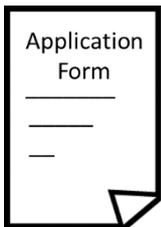


To find out more about the benefits for PAs, you can read the [information](#) online.

## Skills for Care



Skills for Care is an organisation that provides information and funding opportunities.



You can apply for funding from Skills for Care through the Skills for Workforce Development Fund to train your PAs or give them more skills.



PAs can get this funding if they are part of the Personal Assistant at Home Network or if they are not, and the employer must apply for the funding on behalf of the PA.



Skills for Care also offers access to the [Personal Assistants Employers' Toolkit](#) which can be useful to people who employ a PA.

## Customer Service Centre



Our Customer Service Centre can answer most of your questions and help with information and form filling.



There are several ways to contact them, including:

**Web:** [Use our online contact form](#)



**Telephone:** 0300 500 80 80



**Text Relay:** 18001 0115 977 4050

People who have hearing or speech difficulties and prefer to communicate via text can use the Text Relay service through the [Relay UK app](#).



## **Sign Video**

People who use British Sign Language to communicate can use [the SignVideo app](#) to speak with us.

## **Links in this document**

<https://www.nottinghamshire.gov.uk/care/adult-social-care/social-care-publications/personal-assistants-at-home-network>

### **Personal Assistant at Home Network**

[nottinghamshire.gov.uk/care/adult-social-care/social-care-publications/personal-assistants-at-home-network](https://www.nottinghamshire.gov.uk/care/adult-social-care/social-care-publications/personal-assistants-at-home-network)

### **Notts Help Yourself**

[nottshelpyourself.org.uk/kb5/nottinghamshire/directory/home.page](https://nottshelpyourself.org.uk/kb5/nottinghamshire/directory/home.page)

### **Personal Assistants**

[nottinghamshire.gov.uk/care/adult-social-care/careers/personal-assistants](https://www.nottinghamshire.gov.uk/care/adult-social-care/careers/personal-assistants)

### **Skills for Care Personal Assistants Employers' Toolkit**

skillsforcare.org.uk/Home.aspx

## **Nottinghamshire County Council – contact us form**

nottinghamshire.gov.uk/contactform

## **Relay UK app**

www.relayuk.bt.com/how-to-use-relay-uk/download-app.html

## **SignVideo app**

signvideo.co.uk/download

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For plain English web page version of this information, go to:

[Personal Assistants at Home Network factsheet | Nottinghamshire County Council](#)

<https://www.nottinghamshire.gov.uk/care/adult-social-care/social-care-publications/personal-assistants-at-home-network-factsheet>

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