**Big Conversation held in Gedling**

During March 2023, Adult Social Care held a series of Big Conversation listening events across the County. People and Carers were invited along to have a conversation with us, to share with us what they think about the way we do social care and their wishes for the future.

This graphic is a visual description of the listening we heard at the session in Gedling.

**Your thoughts and views of the way we do social care currently in Gedling**

**NOW:**

 Support

* Family support is good and the support I get helps my family
* Lovely people come in
* It is not tailored to individual needs
* Carers put themselves last

Respite

* is limited in this area and timing isn’t good for respite – 10am pick up 4pm drop off!
* It costs a lot of money and delays
* Day centres give carers a break

Information and Access

* How can we vote if I don’t have a driving licence or passport
* There is a shortage of information for people
* Signposting and social connections
* Not everyone ca use the internet
* How do I get it? Understanding the process

It is service led – anger around this issue

* Why do we pay for care support if we’re on holiday and not receiving support?

Listening, Our Voice and coproduction

* Our voice means the council are listening and are working with us to make things better
* It can be difficult to reach other people to hear their voices
* I’m hitting a brick wall as no-one takes responsibility
* A good support package depends on how good the social worker is at listening

Transport – why can’t we use our bus passes before 9:30am and after 11pm

The system is broken

* There are limited placements for younger adults – no availability
* There is no cover if the agency worker is off
* Fear of the future!
* Feeling the weight of care

Training

* Autism carers access to care
* There is a lack of awareness and support

**Your thoughts and views of what you would like the future to look like in Gedling**

**FUTURE:**

Choice – having access to more social clubs and activities as well as more care homes for younger adults. Parents could be involved in local groups, setting up and monitoring.

Support

* there will be more support for carers of younger adults
* flexible and individualised
* I’d like employment support

Local Hubs

* Having people available in local hubs so I don’t need to go through 5 options on the phone
* A one stop shop for help and information
* Knowne where to go, see the structure of services
* Accessible information
* Information about what is available!

Funding

* Funding community activities and having access to more funding

**Ideas you have to improve the way we do social care**

IDEAS:

 Local area co-ordinators

 Supporting people to access services

 A navigator to help get through the system

 Getting people together with shared interests not just shared disability

More local groups in Gedling – pub visits, theatre trips, crafts, fitness clubs, singing/acting

 A holiday allowance for day care

 Social support so I can mix with people my age

 Expand the options of respite

 Community bathing teams

 Develop community champions – with Tesco, Morrisons, Asda

 I’d be interested in a loca art group

Re-establish carers groups

 Have lists of activities and volunteers