

## Your fiexibie way to travel by bus



Sutton Bonington, East Leake & Kegworth (including, East Midlands Airport & Gateway, East Midlands Parkway and Clifton NET P&R)

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**Nottsbus On Demand** is a new service and we're here to help you every step of the way – so give it a go and let us know what you think.

Your feedback will help shape Nottinghamshire County Council's future investment in bus services around Nottinghamshire.



#### Funded by UK Government

For more information visit www.nottinghamshire.gov.uk/nottsbusondemand

Nottinghamshire County Council

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### **T** 0300 500 80 80

W nottinghamshire.gov.uk/ nottsbusondemand Transport and Travel Services

Transport and Travel Services County Hall, West Bridgford, <u>Nottingham NG2 7</u>QP

# It's time to tear up the timetable and try a new, more flexible way of travelling by bus!

**Nottsbus On Demand** is a flexible, on demand bus service being trialled in your area. You can choose the time you would like to travel by booking your journey through an easy-to-use app or by calling us on 0115 804 0404\*.

**Nottsbus On Demand** doesn't have a fixed route, our buses can travel anywhere between bus stops and designated points within the West Rushcliffe Zone, where there is not already a scheduled bus service running. Our smart technology will match your journey with other customers travelling in the same direction so you can be picked up along the way.

With buses available to book daily between **7am and midnight,** Nottsbus On Demand offers a flexible way for you to reach your destination. Whether you're travelling to work or planning a day

out with family or friends, our Nottsbus On Demand service will take you where you want, when you want.



#### Using the app to book a journey with Nottsbus On Demand is easy:

Scan the QR code on the back of this leaflet to download the Nottsbus on Demand app from your smart phone's app store and click 'Get Started' to register your details. You'll also be asked to choose whether you want to pay for your journeys with a debit or credit card via the app, or with cash when you get on the bus. If you have a concessionary pass you can add this to your user profile under 'Special settings' in the app and then select 'Pay on board/ Concessionary pass' as your payment method. You can change these details or add a new payment method in the app at any time.

When you're ready to book a journey, simply open the app and select your pick-up and drop off points. The app will work out the bus stops or designated points that are closest to the locations you have provided. These may be a short walk so make sure you check the locations in the app. You'll also be asked to confirm the number of passengers who will be travelling.

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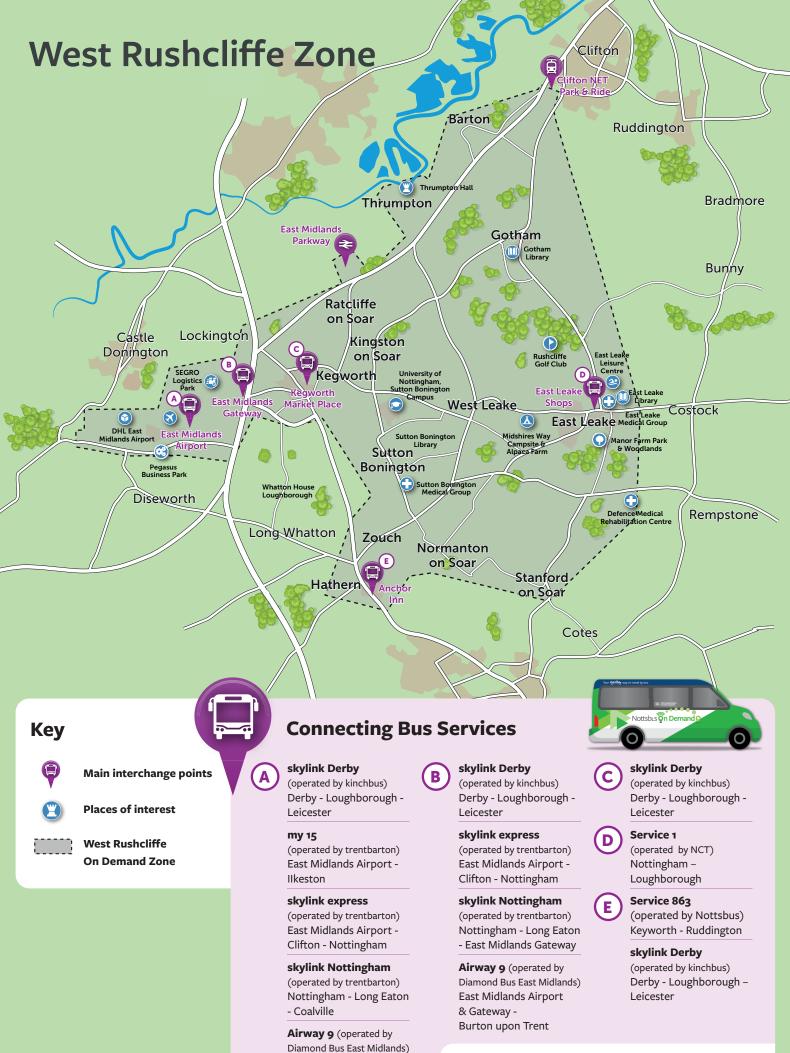
On the 'Schedule' screen you'll be able to set your preferred pick up or arrival time, so you can choose if you want to travel on the next available bus or make an advance booking. If you need to reach your destination for a specific time, we recommend selecting 'arrive by' when making your booking. Our clever app will then work out your estimated departure time..



To confirm a journey simply click 'Book This Journey'. Then when it's time, make your way to your pick-up point and wait for one of our friendly drivers to arrive to take you to your destination. You can even track the progress of your bus via the app.

And, if you're travelling further afield you can use Nottsbus On Demand to connect to other public transport.

\* Phone line available Monday to Thursday 8.30am to 5pm and Friday 8.30am to 4.30pm. Phone line will be closed on bank holidays.



East Midlands Airport

Burton upon Trent

& Gateway -

For more information about these services please visit:-

www.nctx.co.uk www.trentbarton.co.uk www.kinchbus.co.uk www.diamondbuses.com