

Nottinghamshire Health and Care Portal Privacy Notice

Introduction

This privacy notice explains how the Council uses your data to participate in the Nottinghamshire Community Care Portal. The Community Portal enables users to electronically share health and social care information. Health and social care professionals, or staff who are supervised by health and social care professionals, will be able to access this information to better coordinate and provide care to you. Access is strictly controlled, and the shared record is hosted by Nottingham University Hospitals NHS Trust in their secure data centre.

Who will be using your data?

Nottinghamshire County Council will be the data controller for the data you provide to us.

We may also contract third party organisations to process your data on our behalf (e.g. suppliers of business systems such as our Business Management System).

What personal data do we use?

- Name
- Address
- Date of Birth
- NHS number
- Case file information (if there is a Child Protection Plan, Child in Need Plan, or currently Looked After)

Why do we use your data?

- For service delivery
- To provide direct care to our service users

What legal reasons allow us to use your data in this way?

Our legal basis for processing your personal data is that it is necessary to perform our public tasks as a local authority.

Who may we share your data with or receive it from?

- NHS agencies (GPs, Hospitals)

May personal data be transferred overseas?

The Council may for operational purposes transfer personal data overseas. In these cases, we will ensure that your personal data is protected and there are safeguards for the protection of your rights. Please refer to the [County Council's privacy statement](#) for further details.

How long is your data kept for?

This information is held in accordance with the Council's retention schedule – see [here](#).

What will happen if you do not provide or we cannot obtain the data needed?

We could not provide the most efficient and responsive health or social care services that you need.

Does the service make decisions using fully automated processes?

No.

What rights do you have over this use of your data?

- To be informed about how we use your data
- To access a copy of your data that we process
- To have us rectify or correct your data that we process
- To restrict our processing of your personal data
- To object to the use of your data
- To have your personal data erased
- To request that we transfer your information to you or another organisation
- To object to fully automated decision making
- To withdraw your consent (if it the legal reason why we use your data).

Contact the Data Protection Officer:

If you have any concerns about how the Council is using your data, you can contact the Council's Data Protection Officer by writing to:

DPO@nottsc.gov.uk

Or

Data Protection Officer
Nottinghamshire County Council
County Hall
West Bridgford
Nottingham
NG2 7QP

Please see the County Council's privacy statement for further information:

<http://www.nottinghamshire.gov.uk/global-content/privacy>

Contact details of the Information Commissioner's Office:

If you are unhappy with how your data has been processed by the Council or you feel your data protection rights have been breached, you have the right to complain to the Information Commissioner's Office at:

www.ico.org.uk

Or

Wycliffe House
Water Lane
Wilmslow
SK9 5AF

Last updated: 25-05-2022