

Looking after your mental wellbeing



Information for older people



The NHS Volunteers Service can provide a telephone 'check in and chat' if you have mental health issues and are feeling isolated.

Phone: 0808 196 3646 (8am to 8pm) 7 days/week
Web: www.nhsvolunteerresponders.org.uk/services

Mind provide advice and support to empower anyone experiencing a mental health problem.

Phone: 0300 123 3393, open 9am-6pm, Mon-Fri
(except for bank holidays)
Web: www.mind.org.uk/information-support/helplines/

Samaritans, 24/7 – Whatever you're going through, a Samaritan will face it with you, 24 hours a day, 365 days/year.

Phone: 116 123

CRUSE Bereavement Care are a national charity offering online and telephone support.

Phone: 0808 808 1677 Mon and Fri 9.30am-5pm;
Tue-Thu 9.30am-8pm; Weekends 10am-2pm
Email: helpline@cruse.org.uk
Web: www.cruse.org.uk/

The Bereavement Advice Centre provide support for people who have been bereaved.

Phone: 0800 634 9494 Mon 9am to 5pm
Web: www.bereavementadvice.org

Looking after our mental wellbeing is important and can help us to feel more positive and better able to handle the stresses of life.

Different people will be experiencing different emotions and responses during the COVID pandemic and changing social distancing restrictions.

COVID has had a big impact on some older people's mental health and has left some people feeling lonely and unsure of where to go for support.

It is important to remember to take care of your mind as well as your body during this difficult time and to get support if you need it: services are still operating and available to anyone who needs help.

This leaflet provides information that can help you look after your own mental wellbeing and details of services that can provide support if you need it.

Looking after your mental wellbeing:

Having good mental health helps us relax more, achieve more and enjoy our lives more.



The Five Ways to Wellbeing are:



- **Connecting with other people** – good relationships are important for your mental wellbeing. Some of us will feel isolated and lonely as a result of the pandemic and some of our usual support networks might not be accessible. Try and stay in touch with family and friends on the 'phone or social media. Contact details for local and national befriending services are included in this leaflet.
- **Be physically active** – being active is great for your physical health and mental wellbeing. Try and build some physical activity into your day. A walk outside, following an online exercise tutorial, or some gentle stretches could all help.
- **Learn new skills** – learning new things can be as simple as doing a crossword or sudoku, engaging in a hobby you enjoy, cooking a new recipe, or tackling a DIY project.
- **Give to others** – acts of giving and kindness can improve your mental wellbeing. This can be a small act of kindness such as saying thank you or really listening to a friend or relative who needs to talk.
- **Pay attention to the present moment (mindfulness)** – being aware of the moment and your feelings can improve your awareness of your mood.

If you have access to the Internet suggestions on looking after your mental wellbeing during social distancing can be found here

www.diverseminds.co.uk/five-ways-to-wellbeing-during-coronavirus/ and here

www.gov.uk/government/publications/covid-19-guidance-for-the-public-on-mental-health-and-wellbeing



Local service directories

Nottshelpyourself is an online directory of a range of organisations and services in Nottinghamshire, including services that can offer advice and support with financial concerns. If you need help using the directory or do not have access to the Internet contact an advisor on 0300 500 80 80.

AskLiON is a similar directory for Nottingham City. If you need help using the directory or do not have the Internet, **for adult providers and services contact 0115 876 3101** (Please note this is a voicemail service which is not checked on a daily basis).



National Helplines

Age UK Advice Line: 0800 678 1602 open 8am-7pm, 365 days a year. A free, confidential national phone service for older people, their families, friends, carers and professionals for information to help you to access the advice you need.

Dementia UK: Coronavirus information for families looking after someone with dementia

Phone: 0800 888 6678 Mon-Fri 9am-9pm;
Sat-Sun 9am-5pm

Email: helpline@dementiauk.org

Web: www.dementiauk.org/get-support/coronavirus-covid-19/

Alzheimer's Society: Get personalised information, support and advice from the Dementia Connect support line.

Phone: 0333 150 3456 Mon-Wed 9am-8pm;
Thu-Fri 9am-5pm; Sat-Sun 10am-4pm.
(Calls charged at standard local rate)

Web: www.alzheimers.org.uk/

If you live in Nottingham City, you can find out about befriending services in your area by looking online at www.asklion.co.uk and search for befriending. There are also suggestions of activities that you may wish to join if you are feeling lonely.

If you would like to get advice about Age UK services, they can be contacted on 0115 844 0011 or email info@agenotts.org.uk

Bassetlaw Action Centre is a community resource agency offering help and support to individuals and organisations throughout Bassetlaw; promoting the independence of older and vulnerable people and supporting individuals with long term conditions. Tel: 01777 709650 Mon-Fri 9.00am to 1:00pm Web: www.bassetlawactioncentre.org.uk/



Support with IT

If you live in Nottingham City or Nottinghamshire County and need help or support with IT or getting connected online then **Digital Notts** (formerly Connected Nottinghamshire) can support you. You can call their support line for free IT help on 0115 883 8873 Monday to Friday 9am – 5pm or access tools, resources and useful information via their website: <https://digitalnotts.nhs.uk/support-from-get-nottinghamshire-connected-helped-me-get-to-grips-with-using-zoom-for-the-first-time/>



Services and Support

If you have access to the internet full web and email addresses for the services on the pages below are included where available, as well as telephone contacts.



Local services

If you need help or support with your mental health and wellbeing during the pandemic, local services are still available. If you have a smart phone or tablet **you can also download and use the NHS App.**

You can contact your GP. GP practices are still open and can offer appointments by 'phone or video call and can advise on support available.

If you need immediate mental health support, call the **Nottinghamshire Mental Health CRISIS Line on 0808 196 3779 (24 hours a day, seven days a week).** The crisis line is open to people of all ages who live in Nottingham and Nottinghamshire and is operated by local health workers, who will help callers to get the right support.

Talking Therapy (IAPT) services provide assessment and treatment, for common mental health problems which 1 in 4 of us will suffer with at some stage in our lives. This includes depression, anxiety, panic, phobias, obsessive compulsive disorder (OCD), trauma and stress.

You can ask your GP to refer you to an IAPT service in your area or, if you have access to the Internet make a self-referral via the NHS website
<https://www.nhs.uk/service-search/find-a-psychological-therapies-service/>

Harmless - Tomorrow Project can provide practical and emotional support for self-harm or suicidal thoughts/crisis as well as bereavement support for anyone who has been exposed to or affected by suicide. Call the Harmless referral line 0115 880 0282 and they will call you back, or email info@harmless.org.uk, crisis@tomorrowproject.org.uk or bereavement@tomorrowproject.org.uk



Bereavement

The **Grief Line** is a service for those who need immediate support following bereavement. Call 0800 111 4451, lines open 8am to 5pm Monday to Friday and answerphone out of hours or email griefline@nottshospice.org

The Grief Line can refer you on to the most appropriate service to support you.

CRUSE Nottinghamshire provide local support for bereaved adults and children. Call 01623 647645 or email nottinghamshire@cruse.org.uk



Support for carers

The Nottinghamshire Carer's Hub is a free and confidential service for unpaid carers who look after a loved one, family member or friend. Carers can access information, advice, guidance and support from the Carers Hub. 0115 824 8824 Lines are open Monday to Friday, 9am until 5pm or email nottinghamshirehub@tuvida.org or visit the website www.tuvida.org/nottinghamshirehub

TuVida provide a volunteer service for carers. They provide a telephone and email befriending service, plus run various social activities. For more information call: 0115 824 6666 or email volunteer@tuvida.org, website www.tuvida.org/volunteer



Staying connected

Connect services: If you live in Nottinghamshire, you can find out about befriending and other services that can help you stay connected in your area by contacting Nottinghamshire County Council on 0300 500 80 80 or web: www.nottshelpyourself.org.uk/connected

Or contact one of the following Connect Services:

- NCHA in Bassetlaw
call: 0115 844 3541
email: NCHABassetlawconnect@ncha.org.uk
- Age UK in Mansfield, Ashfield, Newark and Sherwood
call: 01623 488217
email: info@ageuknotts.org.uk
- Metropolitan in Gedling, Rushcliffe or Broxtowe
call: 0115 939 5406
email: connect@metropolitan.org.uk

