

From: [FOI](#)
To:
Subject: Freedom of Information Request NCC-049946-21
Date: 10 May 2021 10:02:00

Dear Requester

Thank you for your request for information about how the Council brokers and pays providers for the care packages it commissions. You asked:

Regarding care brokerage:

1. Does the Council have any plans to a) procure an eBrokerage cloud software solution (for brokering commissioned care packages across its care providers, primarily but not restricted to only domiciliary care) in 2021/2022, and if so when, b) via which procurement route, and c) provide the contact name for the relevant procurement lead / the name of the department leading the procurement within the Council, as well as an indication if, and when / how the Council intends to contact or is willing to engage with the market in this regard?

And regarding visit charge processing for paying commissioned care providers against the services they have delivered on behalf of the Council:

2. Does the Council have any plans to a) procure a Provider Payment/Council Self-billing cloud software solution (for processing and calculating visit data submitted by commissioned care providers for the visits they have undertaken on behalf of the Council, primarily but not restricted to only domiciliary care) in 2021/2022, and if so when, b) via which procurement route, and c) provide the contact name for the relevant procurement lead / the name of the department leading the procurement within the Council, as well as an indication if and when / how the Council intends to contact or is willing to engage with the market in this regard?

We are now able to provide the following information in response to your questions

Nottinghamshire County Council designed an in-house portal to manage the allocation of Care Packages through the Home Based Care and Support Services Contracted Providers. There is currently no intention of commissioning an off the shelf eBrokerage cloud software solution.

Alongside the Contracted Providers for Home Based Care Services the authority uses a Dynamic Purchasing System for commissioning bespoke Home Care Services for individuals and conducts Further Competitions as and when required for larger Contract provision. The Authority uses Proactice as its tendering solution provider www.eastmidstenders.org.

The reference of the Dynamic Purchasing System for the Home Based Care and Support Services is DN176188

The Procurement lead is Michael Fowler Category Manager Adult Social Care and Health.

The authority does not intend to commission a Provider Payment/Council Self-billing cloud software solution. The authority uses the Mosaic system to process payments to Providers for Home Based Care and Support Services.

I hope that you find this information to be helpful, however if you are unhappy with the way in which your request has been handled, then please email us at foi@nottscc.gov.uk quoting the reference NCC-049946-21 and we will be happy to review your request

With Kind regards

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