

NCC-049755-20 Parking services and penalty notice services

Dear Requester,

Further to your request for information under The Freedom of Information Act, please see below.

1. Do you outsource On Street Parking Services? If yes please list all the services.

Yes-supply of Civil Enforcement Officers

2. Do you outsource Off Street Parking Services? If yes please list all the services.

NCC has no off-street parking provision

3. Do you outsource back office Penalty Charge Notice Processing?

No

4. Do you outsource back office Penalty Charge Notice representations and appeal processing?

5.

No

6. If yes to any of the above questions please can you advise -

- a. Who are your current out sourced provider(s) and for which services?
- b. Length of the outsourced enforcement contracts?
- c. Contract renewal dates?

7. Please provide the name and email address of the person or persons responsible for all enforcement contracts?

Gareth.johnson@nottscc.gov.uk

We trust this now resolves your enquiry. Where we have not been able to provide details we expect that this information is not held by Nottinghamshire county Council at this time.

We suggest all requesters search under our publication scheme in advance of requesting information under the freedom of information act.

Nottinghamshire County Council regularly publishes previous FOIR, s and answers on its website, under Disclosure logs. (see link) <http://site.nottinghamshire.gov.uk/thecouncil/democracy/freedom-of-information/disclosure-log/>

You can use the search facility using keywords. i.e. care / home etc.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or email complaints@nottscc.gov.uk .

Kind Regards
Complaints and Information Team
Nottinghamshire County Council