

NCC-049469-20 Trading Standards Unsafe Toys

Dear Requester,

Further to your request for information under the Freedom of Information Act, please see below.

1. what resources and tools does the council have to regulate unsafe toys from online marketplaces?

We receive information regarding unsafe toys from Complaints received into the Trading Standards Service and have access to the national consumer complaints database. We receive referrals from the ports, other Trading Standards Authorities and from the Office for Product Safety and Standards (OPSS). We have access to a product safety data base, and we receive advice and weekly notifications from the OPSS.

We have access to testing laboratories is necessary.

Most on line platforms have a Primary Authority relationship with their local Trading Standards, who we can contact to get products removed and we can contact some platforms directly.

We have legislative powers to deal with toy safety issues that cover on line sales.

2. How much toy safety testing has the trading standards office done from 2018-2020?

We have not sent any toy related products for testing during this period.

We trust this now resolves your enquiry. Where we have not been able to provide details, we expect that this information is not held by Nottinghamshire county Council at this time.

We suggest all requesters search under our publication scheme in advance of requesting information under the freedom of information act.

Nottinghamshire County Council regularly publishes previous FOIR, s and answers on its website, under Disclosure logs. (see link) <http://site.nottinghamshire.gov.uk/thecouncil/democracy/freedom-of-information/disclosure-log/>

You can use the search facility using keywords. i.e. care / home etc.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or email complaints@nottscc.gov.uk .

Kind Regards

Complaints and Information Team
Nottinghamshire County Council