

**NCC-048475-20 pot hole repairs-complaints-compensation**

Dear Requester,

Further to your request for information under The Freedom of Information Act, please see below. Once again please accept our sincere apologies for the delay you have encountered and hope this has not caused you any inconvenience.

1. How many potholes were fixed in your area in 2020?

<b>Pothole Repairs 2020</b>			
	<b>Column Labels</b>		
	<b>Repair pothole to CW in Viatec Vlafix</b>	<b>Repair pothole to FW in Viatec Vlafix</b>	<b>Grand Total</b>
<b>Sum of job_item_quantity</b>	<b>93054</b>	<b>7208</b>	<b>100262</b>

2. How many complaints did you receive relating to potholes in your area in 2020?

<b>Number of Pothole Customer Enquiries Raised 2020</b>			
	<b>Column Labels</b>		
	<b>Carriageway Pothole</b>	<b>Footway Pothole</b>	<b>Grand Total</b>
<b>Count of enquiry</b>	<b>6842</b>	<b>316</b>	<b>7158</b>

5. Were there any particular areas / roads that received the most pothole repairs?

Millennium Way, Rainworth

6. Were there any particular areas / roads that receive the most pothole complaints?

Stapleford Lane, Stapleford

Good afternoon,

I was wondering if you could please help with me a Freedom of Information request relating to potholes in your local area?

I am looking for help with the below, if that's at all possible:

1. How many potholes were fixed in your area in 2020?
2. How many complaints did you receive relating to potholes in your area in 2020?
3. How many claims for compensation did you receive relating to potholes in your area in 2020?
4. How much compensation was given to those whose vehicles were damaged by potholes in your area in 2020?

Additionally, if it's at all possible, I'd also be interested in the below data:

5. Were there any particular areas / roads that received the most pothole repairs?
6. Were there any particular areas / roads that receive the most pothole complaints?