

Dear Requester,

Thank you for your Freedom of Information Request.

The Council's Response is as follows:

- 1) How many potholes were reported in 2018?
- 2) How many potholes were reported in 2019?
- 3) How many potholes were reported in 2020?

	Potholes Raised
2018	125,058
2019	101,770
2020	97,248

- 4) How many potholes were repaired in 2018?
- 5) How many potholes were repaired in 2019?
- 6) How many potholes were repaired in 2020?

	Potholes Repaired
2018	123,853
2019	98,258
2020	100,251

- 7) How many pothole compensation claims were received in 2018? 581
- 8) How many pothole compensation claims were received in 2019? 306
- 9) How many pothole compensation claims were received in 2020? 458
- 10) How many pothole compensation claims were paid out in 2018? 346
- 11) How many pothole compensation claims were paid out in 2019? 60
- 12) How many pothole compensation claims were paid out in 2020? 69
- 13) How many pothole compensation claims were rejected in 2018? 235
- 14) How many pothole compensation claims were rejected in 2019? 246
- 15) How many pothole compensation claims were rejected in 2020? 389
- 16) How much did the council pay out for pothole inflicted compensation claims in 2018? £92,744
- 17) How much did the council pay out for pothole inflicted compensation claims in 2019? £24,826
- 18) How much did the council pay out for pothole inflicted compensation claims in 2020? £21,605
- 19) What was the budget for repairing potholes in 2018?
- 20) What was the budget for repairing potholes in 2019?
- 21) What was the budget for repairing potholes in 2020?

Potholes are only one type of highway surface failure and hence the budget is not assigned to just potholes but the management of the Highway Network to maintain it in a safe condition for use. This is known as Reactive Maintenance and is an outcome of enquiries/reports to the County Council along with actionable defects identified through the planned inspection regime. The annual budget for this type of work, excluding Planned Structural Patching and Planned Resurfacing work is in the region of £3.5 to £5.5m

depending on the type of Winter we experience and the level of deterioration on the Highway Network. Budgets are set at the lower level at the beginning of the financial year but as we have a duty to keep the Highway Network safe for users, the necessary repairs are undertaken, and the associated funding provided through adjustments to other Highway Maintenance activities.

22) How much did the council spend on repairing potholes in 2018?

23) How much did the council spend on repairing potholes in 2019?

24) How much did the council spend on repairing potholes in 2020?

	Spend on Reactive Maintenance Repairs
2018	£5,395,328.15
2019	£3,625,485.47
2020	£3,388,493.41

Please note, the calculation we have done for 2020 is more accurate than previous figures supplied as we have liaised more closely with Finance to better capture the impact of the capital/revenue split. We will be able to apply these calculations to the 2018 and 2019 figures retrospectively but not for today, we will be applying this formulae going forward.

I hope this now satisfies your request, and should you have any further enquiries please do not hesitate to contact me directly on the details below.

In addition to this and for future reference Nottingham County Council regularly publishes previous FOIR,s and answers on its website, under Disclosure logs. (see link)

<http://site.nottinghamshire.gov.uk/thecouncil/democracy/freedom-of-information/disclosure-log/>

You can use the search facility using keywords.

If you wish to raise any concerns about the way your request was dealt with, then please write to the Team Manager, Complaints and Information, County Hall, West Bridgford, Nottingham, NG2 7QP or e-mail foi@nottscc.gov.uk quoting the reference number above.

Kind Regards

Complaints, Information & Mediation Officer.
Complaints and Information Team
Chief Executive's Dept
Nottinghamshire County Council
County Hall, West Bridgford, Nottingham, NG2 7QP