

Safeguarding survey privacy notice

Introduction

This privacy notice explains how the Council will use your data when obtaining the views of adults with lived experience of safeguarding about the quality of the enquiry undertaken by the local authority and partner agencies.

Who will be using your data?

Nottinghamshire County Council will be the data controller for the data you provide to us.

We may also contract third party organisations to process your data on our behalf.

What personal data might we use?

- Name
- Age
- Date of birth
- Gender
- Address
- Social Care ID (Mosaic)
- Family, significant others and / or carer / advocate details

What types of special category personal data may we need from you?

- Age
- Disability (& information about your needs for care and support)
- Sex
- Race
- Sexual orientation

Why do we use your data?

- To improve service planning, training and delivery
- To inform and improve partnership working with other agencies
- To improve the outcomes of adults with lived experience of safeguarding

What legal reasons allow us to use your data in this way?

Our legal basis for processing your personal data is to meet statutory requirements set out in the Equality Act 2010 and Care Act 2014.

Our legal basis for processing your special category personal data is to meet the above requirements but will involve either the person consenting or on a best interest basis as described in the Mental Capacity Act 2005.

Who may we share your data with or receive it from?

- Nottingham & Nottinghamshire Healthwatch
- Nottinghamshire County Council Safeguarding Adults Board, including statutory partners and subgroup members

May personal data be transferred overseas?

The Council may for operational purposes transfer personal data overseas. In these cases, we will ensure that your personal data is protected and there are safeguards for the protection of your rights. Please refer to the [County Council's privacy statement](#) for further details.

How long is your data kept for?

This information is held in accordance with the Council's retention schedule – see [here](#).

What will happen if you do not provide, or we cannot obtain the data needed?

We could not learn about the current standard of service delivery supporting adults with lived experience of safeguarding so that we could improve our approach, based on the six statutory safeguarding principles contained within the Care Act 2014. Without special category information the local authority could not monitor and provide corrective action if variances were identified in satisfaction levels when analysing against these categories.

Does the service make decisions using fully automated processes?

No.

What rights do you have over this use of your data?

- To be informed about how we use your data
- To access a copy of your data that we process
- To have us rectify or correct your data that we process
- To restrict our processing of your personal data
- To object to the use of your data
- To have your personal data erased
- To request that we transfer your information to you or another organisation
- To object to fully automated decision making
- To withdraw your consent (if it is the legal reason why we use your data).

Some of these rights are subject to exceptions. Please refer to the [County Council's privacy statement](#) part 10 for further details.

National Data Opt-Out

The National Data Opt-Out was introduced to give you a choice about whether you want your confidential patient information to be used just for your individual care and treatment or also to be used for research or for the planning of health and care services. To find out more or to register your choice to opt out, please visit www.nhs.uk/your-nhs-data-matters. You can change your mind about your choice at any time. If you do choose to opt out your confidential patient information will still be used to support your individual care.

Contact the Data Protection Officer:

If you have any concerns about how the Council is using your data, you can contact the Council's Data Protection Officer by writing to: DPO@nottsc.gov.uk

Or

Data Protection Officer
Nottinghamshire County Council
County Hall
West Bridgford
Nottingham
NG2 7QP

Please see the County Council's privacy statement for further information:

<http://www.nottinghamshire.gov.uk/global-content/privacy>

Contact details of the Information Commissioner's Office:

If you are unhappy with how your data has been processed by the Council or think your data protection rights have been breached, you have the right to complain to the Information Commissioner's Office at: www.ico.org.uk

Or
Wycliffe House
Water Lane
Wilmslow
SK9 5AF

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