## Freedom of information request NCC-047769-20

Further to my earlier part response to you we are now able to respond to the points that were outstanding as follows:

- 1. The number of new blue badge investigations during the period 1 April 2018 to 31 March 2019? 8 investigations took place.
- 2. The number of warning letters issued during the period 1 April 2018 to 31 March 2019? 8 alongside PCNs issued to vehicles using the Blue badge, along with warning letters to each.
- 3. The number of simple cautions issued during the period 1 April 2018 to 31 March 2019? None.
- 4. The number of cases closed due to insufficient evidence during the period 1 April 2018 to 31 March 2019? None
- 5. The number of prosecutions of blue badge during the period 1 April 2018 to 31 March 2019? None
- 6. The number of blue badge investigations Brought forward from 2018/19 to the next period 2019/20? None
- 7. What was the structure of the Blue Badge Team during the period 1 April 2018 to 31 March 2019? With regard to Blue Badge processing. Blue Badge "BB" is a Highways service and our Highways team have commissioned the customer service team to handling BB processing. We have 1 Team Leader, 1 Senior Advisor and 3 Customer Support Officers. They are part of the wider Customer Service team.
- 8. What was the budget for the Blue Badge Team during the period 1 April 2018 to 31 March 2019? This is split across Customer Service and Highways department.
- 9. Can you provide the link of the council's Blue Badge Policy? This is available via the following link: http://home.nottscc.gov.uk/working/policies-performance/policy/policy-library/blue-badge-scheme-disabled-persons-parking
- 10. What is the name of the case management system used by council in relation to Blue Badge misuse investigations?

Badges are processed through the Northgate system.

I trust this full response will be of assistance to you.

If you wish to raise any concerns about the way your request was dealt with, then please write to the Team Manager, Complaints and Information, County Hall, West Bridgford, Nottingham, NG2 7QP or e-mail foi@nottscc.gov.uk quoting the reference number above

With kind regards

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