

Ref: NCC-047802-20

Dear

Freedom of Information Act 2000 – Information Request

Your request for information has now been considered and some of the information request is below:

1: Copy of the risk assessment in relation to bollards installed on Tavistock Close and enforcement of the bus stop on Polperro Drive.

The Highway Inspector would not have undertaken a specific Risk Assessment for the installation other than the one associated with the work activity and safeguarding the workforce. In this case, it would have been a simple dynamic assessment relating to possession of site, provision of signing and guarding and the availability of alternative routes for pedestrians. This would not have been recorded, as there is no onus for the Inspector to do so. Therefore, a risk assessment does not exist so we are unable to provide you with a copy of it.

In such cases, there is no requirement for the Highway Authority to undertake a risk assessment formally, other than to consider the impact the actions of highway users is having on other users and take action where deemed necessary. Where additional features are installed to protect highway users and the highway asset, there is no requirement for the Highway Authority (or its representative) to consult with users/residents.

There was an issue with vehicle accessing the area to the rear of the existing bollards which represented a risk to pedestrians and the footway/verge surfaces. Therefore, the additional bollards were installed to safeguard pedestrians and protect the highway.

Concerning access to properties - those properties to the rear of the bollards do not have vehicular access to their frontage, as there is no vehicular access installed to allow this, in accordance with S184 of the Highway Act 1980. The properties were built without a vehicular access from this area and this has always been the case since the properties were constructed. We would not support the provision of vehicular access to the property's frontages to the rear of the bollards. The properties' pedestrian right of access has been maintained and the additional bollards have safeguarded this right and ensured its availability.

Emergency vehicles can park in the area and do have access rights which we have tried to safeguard. There has never been vehicular access to the property for emergency vehicles as the footways/verges installed are not for this purpose. Any vehicle access over these areas will damage them. The emergency services are able to park in the clearway on Polperro Way or on the highway on Tavistock Close turning head in order to provide the closest possible access to a property. The emergency services can access all of the properties within 30m on foot from one or the other carriageway.

2: Exact date the above works were completed:

The bollards were installed in response to reports that vehicles had been seen illegally driving on the footway, which is a safety hazard as well as causing damage to the footway. The works for the lining and bollards on Polperro Way began on 8th September 2015 and were completed 9th September 2015.

The bollards on Tavistock Way were installed on 5th and 6th of January 2017. These were installed in response to complaints about vehicles parking obstructively and damaging the verges. There has never been any vehicular access to the properties located around the grassed area of Polperro Way.