

Dear

I am writing to you in reply to your Freedom of Information Act 2000 (FOIA) request to Nottinghamshire County Council. I have the following information.

1. Thinking about the entirety of 2020, how many times did you receive a complaint or liability claim against your council?

423 public liability claims received in the previous 12-month period (01.12.2019 - 30.11.2020).

2. Thinking about the past five years, how many times did you receive a complaint or liability claim against your council?

2,794 public liability claims received in the previous 5-year period (01.12.2015 - 30.11.2020).

3. What was the financial value paid out by your council to settle these claims during the entirety of 2020 and over the past five years?

£49,544 in damages paid on these claims in previous 12-month period (01.12.2019 - 30.11.2020).

£2,999,724 in damages paid on these claims in previous 5-year period (01.12.2015 - 30.11.2020).

4. Please provide the top five most common claims being filed against your council during 2020, or the relevant equivalent 12-month time period.

1. Highway - Potholes/road surface
2. Abuse
3. Highway - Defective street furniture/iron works
4. Highway - Tree damage
5. Highway - Transient defects

5. How much council time was spent dealing with liability claims and related legal proceedings in 2020?

Not recorded.

6. In an average 12-month period, what percentage of claims do you settle and to what value?

28% at value £599,945 (Average total in each 12-month period over previous 5-year period (01.12.2015 - 30.11.2020)).

7. In an average 12-month period, how much did the council spend on legal fees defending these claims?

£307,048 (Average total in each 12-month period over previous 5-year period (01.12.2015 - 30.11.2020)).

If you have any queries or concerns then please contact me. Please remember to quote the reference number above in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or e-mail foi@nottsc.gov.uk.

Yours sincerely

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