

NCC-048095-20 Letters of Authority - digital signatures

Dear Requester,

Further to your communication below. This has been received and accepted as a Freedom of Information request.

As you have not stated a specific department / area or reason for the letter of authority we have taken this in general terms. Nottinghamshire County Council do not object or specify a need to provide a hand written or digital signature and have no objections at this time in receiving a digital signature using any of the named software methods.

We trust this now resolves your enquiry. Where we have not been able to provide details we expect that this information is not held by Nottinghamshire county Council at this time.

We suggest all requesters search under our publication scheme in advance of requesting information under the freedom of information act.

Nottinghamshire County Council regularly publishes previous FOIR, s and answers on its website, under Disclosure logs. (see link) <http://site.nottinghamshire.gov.uk/thecouncil/democracy/freedom-of-information/disclosure-log/>

You can use the search facility using keywords. i.e. care / home etc.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or email complaints@nottscc.gov.uk .

Kind Regards
Complaints and Information Team
Nottinghamshire County Council
County Hall

Good Morning / Afternoon,

We are currently undertaking an exercise to try to update our client files in accordance with GDPR.

Please could you confirm the following;

- Are you currently accepting electronically signed Letter of Authority documents from software such as Adobe Sign or DocuSign?

By requesting this information we are hoping to drastically minimise the amount of telephone calls and queries made to your local authority from RVA Surveyors in the future.

Many Thanks,

