



Youth Service Charter

Our commitment to you

- To provide a safe, warm, well-resourced spaces where we can work alongside you to offer positive activities and new experiences.
- Opportunities to take part in trips, adventure and residential.
- Opportunities to participate in decision-making in your club, community and on a national level (e.g. member consultation, club committees and youth forums).
- Information, guidance and support particularly around resilience, health and well-being.
- Young people will be encouraged to learn more about different cultures with the aim to promote equality and celebrate diversity.
- There will be opportunities to assist youth workers in your club and become a Senior Member Helper.
- All young people will have the opportunity to gain an award (i.e. Duke of Edinburgh award). Speak to your youth worker and get started today.
- A localised negotiated contract will be on display (to include what staff expect from young people and what young people can expect from staff).
- We work with young people aged between the ages of 10 to 19, this is extended up to 25 years for young people with disabilities and care leavers.
- All young people attending our clubs will have the opportunity to make decisions and choices about their club through a democratic process and voting system.
- There will be at least 10 different activities available on each session, these will be displayed on a poster or whiteboard.
- There will be opportunities to meet with your youth worker for additional support. Speak to your youth worker for more information.