

**NCC-047388-20 Parking fines-debt collection & enforcement**

Dear Requester,

Further to your request for information under The Freedom Of Information Act, Nottinghamshire County Council use certificated bailiffs to collect our Penalty Charge Notice debt. We let a tender last year that will run until 2022.

We trust this now resolves your enquiry and where we have not been able to provide details we expect that this information is not held by Nottinghamshire county Council at this time.

We suggest all requesters search under our publication scheme in advance of requesting information under the freedom of information act.

Nottinghamshire County Council regularly publishes previous FOIR, s and answers on its website, under Disclosure logs. (see link) <http://site.nottinghamshire.gov.uk/thecouncil/democracy/freedom-of-information/disclosure-log/>

You can use the search facility using keywords. i.e. un regulated / care / home etc.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or email [complaints@nottscc.gov.uk](mailto:complaints@nottscc.gov.uk) .

Kind Regards

Complaints and Information Team

Nottinghamshire County Council

County Hall

We have found a previous request of this nature on our disclosure log - (**NCC-028532-17**) but was from Dec 2017 .

Dear Sir / Madam,

I am looking for information regarding your parking fines / council tax / rent arrears / business rates.

Do you currently use a debt collection agency or Solicitor? If so was this decided by a tender process or did you simply engage them?

If there was a tender process are you able to advise when this is being reviewed next?