NCC-046297-20 IT/MIS Support to schools

Dear Requester,

Further to your request for information under the freedom of information act Please see our responses below.

1. Do you provide traded services to schools in your area, or do you contract this out to another party that is not connected to the local authority? If so, to which?

Traded Services are offered by NCC to schools, you may liaise with the Services for Schools Team for a full comprehensive list of services. ICT services provide MIS Support for schools for SIMS/FMS and ScholarPack.

2. Which school MIS (management information systems) providers do you hold support contracts or accreditations with, and for each:
a) What the nature of the current arrangement is (a paid contract, an unpaid accreditation)?

SIMS paid for contract and we are an uncredited support unit
ScholarPack paid for agreement and we are an accredited support unit

b) When the current arrangement began and when it will finish (including any extensions)?

SIMS 01/04/20 – 3 year contract until 31/03/23 with optional 4th and 5th year extension
ScholarPack – rolling annual agreement

c) If a paid contract, under what basis did you procure it (e.g. directly, through a framework, via OJEU procurement, other)?

SIMS through the KCS (Kent County Services) contract
ScholarPack through the ThinkIT Framework

3. How many schools do you provide MIS support services to, and:
a) How this breaks down by Primary Academies, Primary Maintained, Secondary Academies, Secondary Maintained, Other (incl. PRUs, SENs)?

Total number of schools supported: 167

SIMS
110 x Primary/Special LA
1 x Primary/Special Academy
1 x Secondary LA
3 x Secondary Academy

ScholarPack
47 x Primary/Special LA
5 x Primary/Special Academy
0 x Secondary LA
0 x Secondary Academy

b) How this breaks down by MIS provider?

As above

c) How this total changed between 2018/19, 2019/20 and this year (say as at June 1st 2018 vs. June 1st 2019 vs. June 1st 2020, or any similar convenient dates)?

01 April 2018
Total number of schools supported: 183
SIMS
126 x Primary/Special LA
11 x Primary/Special Academy
2 x Secondary LA
3 x Secondary Academy

ScholarPack
39 x Primary/Special LA
2 x Primary/Special Academy
0 x Secondary LA
0 x Secondary Academy

01 April 2019
Total number of schools supported: 170
SIMS
109 x Primary/Special LA
7 x Primary/Special Academy
2 x Secondary LA
2 x Secondary Academy

ScholarPack
48 x Primary/Special LA
2 x Primary/Special Academy
0 x Secondary LA
0 x Secondary Academy

01 April 2020
As per Question 3

4. For schools using each of these MIS providers, which of the following activities do you carry out:
a) 1st line support
b) 2nd line support
c) 3rd line support
d) Implementations
e) Data audits / cleansing
f) Regulatory / census submissions
g) Server management
h) Main data hosting
i) Data backup
j) User training
k) Provide templates / configuration
l) Analysis of data / insight services
m) Resale of the software to schools (on a commission basis)
n) Hosting or arranging local user group meetings

As highlighted above in yellow

5. What was your total traded service income for providing schools with MIS support for 2018/19 and 2019/20?

2018/19 – £568,844.90
2019/20 - £568,520.17

6. What is the current amount of de-delegated funding that you levy on LA-maintained (either in total, on a per school level, or a per learner level - whichever is easiest)?

NCC ICT Services do not levy any amount of de-delegated funding

7. What software or digital tools (learning, safeguarding or admin) do you provide to schools under the de-delegated funding allocation?

NCC ICT Services do not provide any learning, safeguarding or admin tools to schools

We trust this now resolves your enquiry and where we have not been able to provide details we expect that this information is not held by Nottinghamshire county Council at this time.

We suggest all requesters search under our publication scheme in advance of requesting information under the freedom of information act.

Nottinghamshire County Council regularly publishes previous FOIR, s and answers on its website, under Disclosure logs. (see link)
http://site.nottinghamshire.gov.uk/thecouncil/democracy/freedom-of-information/disclosure-log/

You can use the search facility using keywords. i.e. un regulated / care / home etc.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or email complaints@nottscc.gov.uk .

Kind Regards

Complaints and Information Team

Nottinghamshire County Council

County Hall