

Dear

I am writing to you in reply to your Freedom of Information Act (FOIA) request to Nottinghamshire County Council. I have the following information.

Meals on wheels:

1. How many meals on wheels were distributed by your council in each of the last five calendar years?

2015: 251,806

2016: 207,924

2017: 199,055

2018: 199,610

2019: 183,177

2. What was the cost of a meal to users in 2011 and now in 2020?

2011: £3.00

2020: £4.50

3. How many users of your meals on wheels service were registered in 2011 and now in 2020?

2011: 2764

2020: 1217 (up to 1st June)

4. How many complaints did your service receive in 2011 and 2020 (so far)? And for 2020 can you provide details of the types of complaints received – cost of meals, cold food etc

Information no longer held for 2011.

2020: (3 in total, 1 quality of potatoes, 1 time of delivery, 1 piece of container in meal).

5. If you no longer offer a meals on wheels service when did you discontinue it?

We are still providing a service.

Street lighting

1. How many street lights is your council currently responsible for in 2020 and how many in 2011?

2020: 94,461

2011: No accurate information is available for this year.

2. Does your council currently switch-off street lights for the whole time during the night i.e. from last light to first light? If so, how many lights are switched off

We no longer switch off street lights at night.

3. Does your council currently switch-off street lights for a period of time during the night i.e. for a set number of hours each night? If so, how many lights are switched off?

We currently don't switch off any street lights for a set number of hours.

4. Does your council currently dim street lights for during the night? If so, how many lights are dimmed?

We currently dim 69,381 street lights.

5. Is your council planning to switch off or dim street lights in the future?

We have no plans to switch off any street lights, but all our new LED street lights are pre-dimmed unless they are installed in an area with a history of night time accidents.

If you have any queries or concerns then please contact me. Please remember to quote the reference number above in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or e-mail foi@nottscc.gov.uk.

Yours sincerely

John Allison
Information Officer
Chief Executive's Department
Nottinghamshire County Council
County Hall, West Bridgford, Nottingham NG2 7QP
Telephone: 0115 977 2788