

NCC-044615-20 Supplier Relationship Management (SRM)

Dear Requester,

Further to your request for information under the freedom of information act, please see below response:

1. Do you have defined roles and responsibilities for Supplier Relationship Management (SRM) within your organisation?

Yes

No

Unsure

Response No, Contract Management including SRM is undertaken by individual contract managers across the organisation.

2. As an organisation, do you risk assess your suppliers?

Yes,

No,

Response Yes

3. If the answer to Q2 was Yes, how do you undertake supplier risk assessments?

Response Assessments are carried out as part of tender processes and reviews undertaken by individual contract managers across the organisation

4. If the answer to Q2 was No, why do you not risk assess suppliers?

5. Performance review meetings are an important part of SRM providing an opportunity to focus on what is going well, identify any problems at an early stage and agree opportunities for improvement and innovation. How often do you meet with your key suppliers?

- Never
- Ad-hoc
- To a pre-agreed schedule
- Regularly
- Only whenever there is an issue

Response Each Contract Management team have their own arrangements for meeting suppliers.

6. Please provide copies of your organisations latest supplier relationship policy and/or strategy

Response There is no corporate wide policy.

7. Which, if any, do you think would improve your organisations ability to manage suppliers?

- agreed departmental SRM policy
- agreed departmental SRM processes
- SRM system / technologies
- SRM training

Response No view

We trust this now resolves your enquiry and where we have not been able to provide details we expect that this information is not held by Nottinghamshire county Council at this time.

We suggest all requesters search under our publication scheme in advance of requesting information under the freedom of information act.

Nottinghamshire County Council regularly publishes previous FOIR, s and answers on its website, under Disclosure logs. (see link) <http://site.nottinghamshire.gov.uk/thecouncil/democracy/freedom-of-information/disclosure-log/>

you can use the search facility using keywords. i.e. un regulated / care / home etc.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or email complaints@nottscc.gov.uk .

Kind Regards

Complaints, Information & Mediation Officer Chief Executive's Department Nottinghamshire County Council
County Hall