

### NCC-044135-20 Pot holes - outstanding claims

Dear Requester,

Further to your request for information under the freedom of information act please see our response detailed in the table below as requested.

Data as on 04.05.2020 for pothole claims received 2017-19

	<b>Liabe (Paid)</b>	<b>Repudiated (Not Paid)</b>	<b>Total</b>
<b>Open Claims</b>	3	72	75
<b>Closed Claims</b>	445	522	967
<b>Total</b>	448	594	1,042

We trust this now resolves your enquiry and where we have not been able to provide details we expect that this information is not held by Nottinghamshire county Council at this time.

We suggest all requesters search under our publication scheme in advance of requesting information under the freedom of information act.

Nottinghamshire County Council regularly publishes previous FOIR, s and answers on its website, under Disclosure logs. (see link) <http://site.nottinghamshire.gov.uk/thecouncil/democracy/freedom-of-information/disclosure-log/>

You can use the search facility using keywords. i.e. un regulated / care / home etc.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or email [complaints@nottscc.gov.uk](mailto:complaints@nottscc.gov.uk) .

Kind Regards

Complaints, Information & Mediation Officer  
Chief Executive's Department  
Nottinghamshire County Council  
County Hall

Hello,

I submitted a Freedom of Information request a little while ago about potholes (NCC-042627-19), and I am wondering if I can ask a follow up question?

Can you let me know how many of the claims that you received are still outstanding and how many

have been rejected from the data that you previously provided?

Thank you for your help already with this.

All the best,