

Nottinghamshire coronavirus guidance and best practice messages for providers of social care services – 12th March 2020.

Nottinghamshire County Council is committed to supporting its residents and ensuring their safety wherever possible. As such the information below is intended to help and support during the current situation regarding the Coronavirus COVID-19 outbreak.

As the information is changing on a day by day basis, this guidance will be updated regularly at 3pm every day. It is also recommended that, for this reason, information is not printed off and given to staff as a hard copy as it is likely to become outdated within 48 hours.

Guidance should be checked by reading the Government's Guidance for social or community care and residential settings on COVID-19

<https://www.gov.uk/government/publications/guidance-for-social-or-community-care-and-residential-settings-on-covid-19/guidance-for-social-or-community-care-and-residential-settings-on-covid-19>

The national guidance for care settings has not changed since February and there remains a moderate risk in the UK. There has been an increase in cases of COVID-19 in the UK and small numbers reported in Nottinghamshire.

Useful links for more information

www.nhs.uk – The NHS website contains the latest health information and advice about the virus.

www.111.nhs.uk/covid-19 - This will give you additional information on how the virus spreads and how to avoid infection and answers to common questions. There is also a service that you can use if you think you have the symptoms or you may have been exposed to the virus whilst travelling.

www.gov.uk/guidance/coronavirus-covid-19-information-for-the-public#number-of-cases - Information about Coronavirus cases and risk level in the UK, including local information can be found here.

www.gov.uk/government/topical-events/coronavirus-covid-19-uk-government-response - sets out the UK Government response to COVID-19

Notts Help Yourself link for daily updates of this document for providers

<https://www.nottshelpyourself.org.uk/kb5/nottinghamshire/directory/provider.page>

Message from the Adult Social Care and Health Department: as at 12th March 2020

- **The current position is that we are in the Business as Usual phase of our Emergency Plan. This means that we are continuing to work as normal and making sure that staff have good information.**
- We are following Public Health England advice in that hand washing with soap for at least 20 seconds is the most effective way to kill germs and our advice to providers is to do the same
- We are keeping in regular contact with our external social care providers
- We will continue to support providers with their Emergency Business Continuity Plans
- We are minded about cashflow and how we pay contracted providers and will be putting in measures to ensure that they continue to be paid promptly and that we maintain stability in the local care market
- We are also making information available to external providers and personal assistants who do not ordinarily work with the Council and will support as necessary

- We will ensure that we adapt and update our plans as necessary following Public Health England Guidance (PHE)

PPE equipment

The advice is not to stock pile PPE equipment.

There is still no need for staff or visitors to wear masks as a precaution, these do not provide full protection and the guidance remains that increased hand washing and cleaning and disinfecting frequently touched objects and surfaces offers the best prevention.

Support with contingency planning and what you can do

The Quality and Market Management team are already in the process of contacting all externally contracted providers over the coming days to discuss the arrangements you are making locally to respond to the COVID-19 outbreak in order to assess the key market risks and direct the support the Council can provide.

Some of the things we are asking you to consider include:

- Make sure your staff members are supported to understand the situation and provide good guidance
- Make sure you have up to date information on the needs of people you support, their family or local networks and their individual needs and risks.
- RAG rate your service users to understand where care delivery is critical and to inform your service continuity plans
- Have you considered whether services can be delivered in other ways if necessary and to whom (for example wellbeing phone calls rather than actual visits for some community based services)?
- Do you have a full understanding of how staff availability is likely to impact your service delivery and at what point your staffing levels become critical?
- Have you got arrangements in place to monitor and escalate risk?
- Are you having early discussion with your staff to help determine what measures you may need to take in terms of staff planning, for example if local schools close?
- Have you spoken to people you support about the plans you have?

We will gather the learning from these discussions and use this to inform and support the wider provider market.

The team will also be working to bring providers together to develop local support networks. These networks will be an opportunity to look at ways in which providers can develop local operational response plans together, offer mutual support and share good practice.

We will also be using part of the Council's annual Care Provider Conference on 17th March to support contingency planning .

Visitors to care homes or other building based care settings

Care homes do not need to close to visitors but it is good practice to stop open access to the home and you should discuss recent travel and risk factors with those entering as a precaution.

Please make sure you support normal service delivery with key partners such as social work, health services. There is no evidence that taking action early will be of any benefit to people.

Where you are given conflicting advice please report this back to your Quality Monitoring Officer or email the Quality and Market Management Team at gmm@nottscc.gov.uk

Key messages for Social care providers in Nottinghamshire:

- The Council is working as part of the Local Resilience Forum but is current operating business as usual
- We will continue to keep you updated on the situation as it changes, including latest guidance
- Review and update your contingency plans – early planning will save time later
- Do not stock pile PPE equipment
- A Frequently Asked Questions document will also be available via the gmm@nottscc.gov.uk and this will be updated daily

Melanie Brooks

Corporate Director Adult Social Care and Health

version 1 12th March 2020.

Janet Lowe

From: [Personal Information] on behalf of Independent Sector Training
Sent: 21 April 2020 09:12
Subject: NOTTINGHAMSHIRE COUNTY COUNCIL - COVID 19 - GUIDANCE AND KEY MESSAGES
Attachments: Published docs and resources_17 April 2020.pdf

Dear Providers

Please find attached a list of published documents and resources which was inadvertently omitted from yesterday's update.

We do hope that you will find this useful.

Kind regards

Claire

Claire Poole
Project Manager – Workforce Development -External Workforce
Quality & Market Management Team

[Personal Information]

For business post please send to :

Nottinghamshire County Council
ASCPH
County Hall
Loughborough Road
West Bridgford
Nottingham
NG2 7QP

From: [Personal Information] > On Behalf Of Independent Sector Training
Sent: 20 April 2020 17:28
Subject: NOTTINGHAMSHIRE COUNTY COUNCIL - COVID 19 - GUIDANCE AND KEY MESSAGES



DAILY CORONAVIRUS UPDATE – For Nottinghamshire Care Providers – Monday 20th April 2020

Dear Providers, the information below contains current and up to date information for you and your staff

Financial Support for Social Care Providers during COVID-19

We are aware that providers are concerned about additional costs whilst managing their services at this time. In addition to the existing measures we have already put in place we are looking at additional ways in which we can support providers during this time, there is to be a Webinar on Thursday 23rd April and the invites to this will be sent in this bulletin tomorrow.

Furlough Portal Opens TODAY – 20th April 2020

<https://www.gov.uk/guidance/claim-for-wages-through-the-coronavirus-job-retention-scheme>

End of Life Care Resources produced by NHSE/I and other organisations

Summary of published resources and guidance documents attached with links to the respective source websites

Guidance on Considerations for acute personal protective equipment (PPE) shortages - Updated 17 April 2020

This document aligns with current evidence and Centers for Disease Control (CDC) ¹ and World Health Organization (WHO) guidance on optimising the supply of personal protective equipment (PPE) and the use of PPE when in short supply.

The Health and Safety Executive (HSE) has reviewed the options outlined in this document. Where there are acute shortages of PPE, and where it is safe to do so, it approves the sessional and reuse of PPE.

<https://www.gov.uk/government/publications/wuhan-novel-coronavirus-infection-prevention-and-control/managing-shortages-in-personal-protective-equipment-ppe>

Other resources for your information:

Visit Skills for Care COVID Webpage - <https://www.skillsforcare.org.uk/About/News/COVID-19-Guidance-from-other-agencies.aspx>

Visit our Website for further updates - www.nottinghamshire.gov.uk/coronavirus

Visit Notts Help Yourself for a register of COVID-19 resources to support you at this time - <https://www.nottshelpyourself.org.uk/kb5/nottinghamshire/directory/document.page?id=lgc3gkzdlkc>

Sign up to our and our Health and Wellbeing bulletin - www.nottinghamshire.gov.uk/emailme

Mobile App linking care providers and resources they have found useful during the COVID pandemic - <https://webapp.mobileappco.org/m/COVID19CARE/?appcode=COVID19CARE>

If you don't already, please join our social channels for latest information on coronavirus and NCC Services:- **Nottinghamshire County Council on Facebook or on twitter @NottsCC**

Please use the Quality & Market Management Team email address gmm@nottsc.gov.uk if you have questions for the team and if you are not sure who else to ask. Please also receive our very grateful thanks to you and your staff teams who are supporting people across the County in these very challenging times, it is very much appreciated.

Kind regards

Cherry Dunk
Group Manager Quality Assurance and Citizen Safety

cherry.dunk@nottsc.gov.uk

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[REDACTED]

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ASCH &PP
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West Bridgford
Nottingham
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Janet Lowe

From: Claire Poole
Sent: 17 March 2020 16:04
To: Personal Information
Subject: COVID-19 - GUIDANCE AND KEY MESSAGES

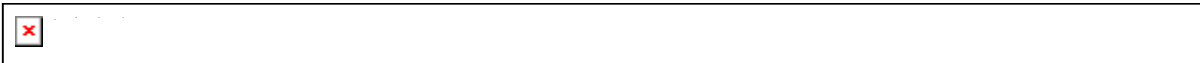


DAILY CORONAVIRUS UPDATE – For Nottinghamshire Care Providers

Sent on behalf of Cherry Dunk, Group Manager, Quality Assurance and Citizen Safety.

The information below contains updated national information for social care providers.

The team is also compiling a Frequently Asked Questions Sheet and if you have any questions that you would like to see answered, then please email these to istraining@nottscc.gov.uk.



Coronavirus: New guidance for the adult social care sector

Vulnerable adults receiving social care will be better protected by [new guidance issued](#) to councils and care providers as the Government works to delay the spread of COVID-19.

The guidance covers a variety of scenarios relating to care homes, staff and providers who care for people in their own homes to ensure older people and those with pre-existing conditions who receive care are best protected.

The guidance calls for local authorities to work with the NHS and care providers to bring together their pre-existing contingency preparations and make sure each decision is made with the best public health and clinical advice at its heart.

[Read the guidance here >](#)

Elderly people and those with underlying health conditions are much more likely to develop serious complications.

The guidance covers:

- Anyone who is suspected of having Covid-19, with a new continuous cough or high temperature, should not visit care homes or people receiving home care and should self-isolate at home.
- People receiving care will be isolated in their rooms if they have symptoms of coronavirus.
- Where close personal contact is required, care staff are to use protective equipment to minimise the risk of transmission.

The NHS will work with care providers where necessary to make sure people have the best possible care and remain in the community.

Forward this email to a colleague

Visit GOV.UK for more information

If you've been forwarded this newsletter, [sign up to receive future newsletters here](#).

If you know a colleague that might be interested in receiving it, [forward this copy to them](#).

We've emailed you because you've previously been contacted about the national adult social care recruitment campaign by the Department of Health and Social Care.

If you would like to no longer receive our email updates, you can [unsubscribe here](#).

Kind regards

Claire Poole

We are promoting the Every day is different recruitment campaign. Please visit <http://www.everydayisdifferent.com/home.aspx>



Claire Poole
Project Manager
Quality & Market Management Team

Personal Information

Adult Social Care, Health & Public Protection

For business post please send to :

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Janet Lowe

From: Cherry Dunk
Sent: 05 March 2020 15:33
To: Personal Information
Cc: Personal Information
Subject: FW: CQC update on response to Covid-19

Importance: High

H Personal Information, can you please send the email below from the CQC asap to all provider with my compliments.
Kind regards
Cherry

Cherry Dunk
Group Manager Quality Assurance and Citizen Safety

cherry.dunk@nottscc.gov.uk

Personal Information
Personal Information

Postal address
ASCH &PP
County Hall
West Bridgford
Nottingham
NG2 7QP



The independent regulator of health
and social care in England

4 March 2020
By email

Dear colleague,

We are writing to share an update on how we are responding to the outbreak of Covid19, as well as how we plan to approach any future decisions as the situation develops.

We will always act in the best interests of people who use services – so while it's appropriate to recognise the need for you to focus on delivering care, we will always balance this with our responsibility to check that the safety of service users is maintained.

This is a fast-moving situation which may involve us changing what we do and how we do it. We have, therefore, established three key principles that we will use to make sure services continue to be safe, whilst limiting the impact on you and our own colleagues.

- **We will be focusing our activity where it is needed most** to ensure people receive safe care – this means concentrating on those areas where we see that the risk to the quality of care is the highest and where we can make the biggest difference.
- **We will support providers** by looking at how we can act flexibly and proportionately to reduce the asks that we make of you – including reducing what you need to do to prepare for inspection and looking at what we can do to limit our need to be on site.
- **We will honour our duty of care to our colleagues at CQC.**

We will still be carrying out inspections, but inspection managers will be reviewing inspection plans on an ongoing basis to make sure our activity is aligned with the very latest position. Most inspections will continue as planned in the short term, we will keep the position under review and may decide to postpone an inspection, perhaps with relatively short notice. We will take a pragmatic and flexible approach to how and when we regulate as and when this situation develops and we commit to continuing conversations with providers and their representative organisations.

We will continue to share updates with you through our regular communication channels, such as the provider bulletins, our [Twitter feed](#) and [our website](#). The latest general official information coming from the Department of Health and Social Care, NHS England and Public Health England can be found [here](#).

The government is currently coordinating the national response the outbreak of COVID-19 and has published its [coronavirus action plan](#).

Public Health England (PHE) has published a range of [COVID-19 guidance for health professionals](#) – including guidance on the assessment and management of suspected UK cases, and specific guidance for [social or community care and residential settings](#). The NHS has also updated its [coronavirus webpages](#), bringing their guidance for social care staff and healthcare professionals into one place.

We continue to monitor the situation and will keep you up to date with any further developments.

Yours sincerely,



Personal Information

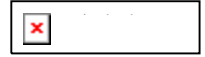
Chief Executive

Care Quality Commission

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Janet Lowe

From: Claire Poole
Sent: 26 March 2020 17:42
To: Personal Information
Subject: FW: NOTTINGHAMSHIRE COUNTY COUNCIL - COVID 19 - GUIDANCE AND KEY MESSAGES
Attachments: 20200320 Reg Covid19 Comms v3.pptx



DAILY CORONAVIRUS UPDATE – For Nottinghamshire Care Providers 26th March 2020
Sent on behalf of Cherry Dunk, Group Manager, Quality Assurance and Citizen Safety.

Dear Providers, the information below contains current and up to date information for social care providers.

CQC Coronavirus Update

CQC have released a new document outlining how they are supporting changes in the registration process for health and social care providers in the light of COVID-19. Document attached

VISIT Notts Help Yourself (NHY) to find a register of up to date useful resources

The COVID19 Register of Resources register puts all the useful resources in one place, with an overview of the content and the source that they have been provided by. If you have useful information that you would like to add, please email to istraining@nottsc.gov.uk.

<https://www.nottshelpyourself.org.uk/kb5/nottinghamshire/directory/document.page?id=lgc3gkzdlkc>

DBS (Disclosing and Barring Service) Update for Volunteers and Community Workers

This new factsheet, released 25th March 20, is designed to address specific concerns that people involved in supporting their community may have at this time:

https://www.gov.uk/government/publications/safeguarding-factsheet-community-volunteers-during-covid-19-outbreak?utm_source=df797647-7b01-4902-bf0a-9379a287b547&utm_medium=email&utm_campaign=govuk-notifications&utm_content=immediate

ACAS – Coronavirus (COVID-19): advice for employers and employees

ACAS has produced a guidance sheet for employers and employees covering a range of useful topics, including Self-isolation and sick pay and good practice steps for employers:

<https://www.acas.org.uk/coronavirus>

Other resources for your information:

Visit our Website for further updates - www.nottinghamshire.gov.uk/coronavirus

Sign up to our and our Health and Wellbeing bulletin - www.nottinghamshire.gov.uk/emailme

If you don't already, please join our social channels for latest information on coronavirus and NCC Services:-
Nottinghamshire County Council on Facebook or on twitter @NottsCC

Please use our gmm@nottsc.gov.uk email address if you have questions for the team and if you are not sure who else to ask. We would, however, suggest that you make use of the information links above as you may already have the answers to hand.

Please continue to check the Nottinghamshire County Council and the Notts Help Yourself website for latest guidance.

Please do pass on our grateful thanks to you and your teams for your continued support during this challenging time.

Kind regards

Cherry Dunk
Group Manager Quality Assurance and Citizen Safety

cherry.dunk@nottsc.gov.uk

Personal Information

Postal address
ASCH &PP
County Hall
West Bridgford
Nottingham
NG2 7QP

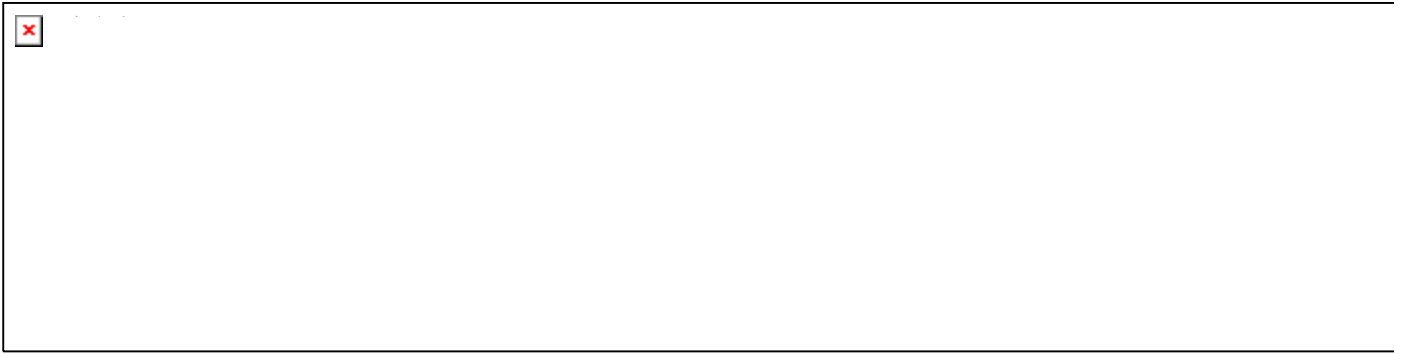
Claire Poole
Project Manager – Workforce Development -External Workforce
Quality & Market Management Team

Personal Information

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Janet Lowe

From: [Personal Information]
Sent: 06 April 2020 17:00
Subject: FW: NOTTINGHAMSHIRE COUNTY COUNCIL - COVID 19 - GUIDANCE AND KEY MESSAGES
Importance: High



DAILY CORONAVIRUS UPDATE – For Nottinghamshire Care Providers Monday 6th April 2020

Sent on behalf of Cherry Dunk, Group Manager, Quality Assurance and Citizen Safety.

Dear Providers, the information below contains current and up to date information for social care providers.

Department of Health and Public Health England guidance regarding admission and care in a care home setting during COVID-19 incident

This document was initially circulated on Friday, but since then has had a link in Paragraph 5 updated, although the document is still called Version 1, dated 2nd April. The new version has an updated link:

[https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/878099/Admission and Care of Residents during COVID-19 Incident in a Care Home.pdf](https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/878099/Admission_and_Care_of_Residents_during_COVID-19_Incident_in_a_Care_Home.pdf)

The section that has the new link is Paragraph 5 below:

5. Advice for staff

The personal protective equipment (PPE) that must be worn when caring for possible or confirmed COVID-19 patients, is described in Annex F.

Care home staff who come into contact with a COVID-19 patient while not wearing PPE can remain at work. This is because in most instances this will be a short-lived exposure, unlike exposure in a household setting that is ongoing.

These are guiding principles and there should be an individual risk assessment based on staff circumstances, for example staff who are vulnerable should be carefully assessed when assigning duties, and where a possible or confirmed COVID-19 case is present in a care home, efforts should be made to cohort staff caring for that person. Further guidance can be found here [which took you to this page:- <https://www.gov.uk/government/publications/covid-19-guidance-for-healthcare-providers-who-have-diagnosed-a-case-within-their-facility/covid-19-actions-required-when-a-case-was-not-diagnosed-on-admission>] where it stated that the information was out of date. This has now been replaced with information in the guidance for health professionals collection <https://www.gov.uk/government/collections/wuhan-novel-coronavirus>.

These links also include a useful table on PPE, a direct link for which is here: https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/877728/T1_Recommended_PPE_for_healthcare_workers_by_secondary_care_clinical_context_poster.pdf

COVID-19: Admission and care of people in Care Homes Guidance Webinar:

To support Care Home Providers to protect their staff and residents, ensuring that each person is getting the right care in the most appropriate setting for their needs.

Please find attached the link below for the above Webinar. You will have to register via Eventbrite. There are four sessions, two on Tuesday 7 April and two on Wednesday 8 April.

<https://www.eventbrite.co.uk/e/covid-19-admission-and-care-of-people-in-care-homes-guidance-webinar-tickets-101622004150>

Free Accredited Medicines Management training package:

PrescQIPP are offering an accredited medicines management training package free of charge for home care agencies to access. The link below explains how to access the training:

https://www.prescqipp.info/media/4743/prescqipp_managing_medicines_for_adults_receiving_social_care_in_the_community_e_learning_course_overview.pdf

SCIE Resources:

Main web link - https://www.scie.org.uk/care-providers/coronavirus-covid-19?utm_campaign=11448614_SCIELine%2002%20April&utm_medium=email&utm_source=SOCIAL%20CARE%20INSTITUTE%20FOR%20EXCELLENCE%20&utm_sfid=0030f00002t4L4kAAE&utm_role=Manager%20-%20learning%20and%20development%2Fworkforce&dm_i=4O5,6TDT2,Q5RW8Y,RAN1V,1

- Q&A Coronavirus (COVID-19): Questions and answers for social care - Updated: 2 April 2020 - Questions from you and answers from the Minister of State for Social Care, the Social Care Institute for Excellence and NHS England - https://www.scie.org.uk/care-providers/coronavirus-covid-19/social-care-questions-and-answers?utm_campaign=11448614_SCIELine%2002%20April&utm_medium=email&utm_source=SOCIAL%20CARE%20INSTITUTE%20FOR%20EXCELLENCE%20&utm_sfid=0030f00002t4L4kAAE&utm_role=Manager%20-%20learning%20and%20development%2Fworkforce&dm_i=4O5,6TDT2,Q5RW8Y,RAN1V,1

- Blogs published to support the sector during the Covid-19 pandemic. Edited and published by the Social Care Institute for Excellence (SCIE) - https://www.scie.org.uk/care-providers/coronavirus-covid-19/blogs?utm_campaign=11448614_SCIELine%2002%20April&utm_medium=email&utm_source=SOCIAL%20CARE%20INSTITUTE%20FOR%20EXCELLENCE%20&utm_sfid=0030f00002t4L4kAAE&utm_role=Manager%20-%20learning%20and%20development%2Fworkforce&dm_i=4O5,6TDT2,Q5RW8Y,RAN1V,1

- Safeguarding adults during the COVID-19 crisis - https://www.scie.org.uk/care-providers/coronavirus-covid-19/safeguarding-adults?utm_campaign=11448614_SCIELine%2002%20April&utm_medium=email&utm_source=SOCIAL%20CARE%20INSTITUTE%20FOR%20EXCELLENCE%20&utm_sfid=0030f00002t4L4kAAE&utm_role=Manager%20-%20learning%20and%20development%2Fworkforce&dm_i=4O5,6TDT2,Q5RW8Y,RAN1V,1

[%20learning%20and%20development%2Fworkforce&dm_i=4O5,6TDT2,Q5RW8Y,RAN1V,1](#)

Other resources for your information:

Visit Skills for Care COVID Webpage -

<https://www.skillsforcare.org.uk/About/News/COVID-19-Guidance-from-other-agencies.aspx>

Visit our Website for further updates -

www.nottinghamshire.gov.uk/coronavirus

Visit Notts Help Yourself for a register of COVID-19 resources to support you at this time -

<https://www.nottshelpyourself.org.uk/kb5/nottinghamshire/directory/document.page?id=lgc3gkzdlkc>

Sign up to our and our Health and Wellbeing bulletin -

www.nottinghamshire.gov.uk/emailme

If you don't already, please join our social channels for latest information on coronavirus and NCC Services:- **Nottinghamshire County Council on Facebook or on twitter @NottsCC**

Please use our gmm@nottsc.gov.uk email address if you have questions for the team and if you are not sure who else to ask. We would, however, suggest that you make use of the information links above as you may already have the answers to hand.

Please continue to check the Nottinghamshire County Council and the Notts Help Yourself website for latest guidance.

Please do pass on our grateful thanks to you and your teams for your continued support during this challenging time.

Kind regards

Cherry Dunk
Group Manager Quality Assurance and Citizen Safety

cherry.dunk@nottsc.gov.uk

Personal Information

Postal address

ASCH &PP
County Hall
West Bridgford
Nottingham
NG2 7QP

Claire Poole

Project Manager – Workforce Development -External Workforce
Quality & Market Management Team

Personal Information

For business post please send to :

Nottinghamshire County Council
ASCPH
County Hall
Loughborough Road
West Bridgford
Nottingham
NG2 7QP

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Janet Lowe

From: Personal Information
Sent: 27 April 2020 17:58
To: Personal Information
Subject: FW: NOTTINGHAMSHIRE COUNTY COUNCIL - COVID 19 - GUIDANCE AND KEY MESSAGES
Attachments: FAQs for EMPLOYERS of essential workers.pdf; Essential Worker Testing instructions - Essential workers.png
Importance: High



DAILY CORONAVIRUS UPDATE – For Nottinghamshire Care Providers – Monday 27th April 2020

Dear Providers, the information below contains current and up to date information for you and your staff

Nottinghamshire County Council Virtual Meeting to discuss Financial Support to Social Care Providers during Covid-19 Pandemic (Thursday 24th April) - Update

I would again like to thank you both for your participation in the event and also for the feedback that we have received since. We have received some very comments about the ability to be able to make claims for additional expenses incurred due to the current pandemic.

We also listened and heard that providers have already occurred some additional expenses due to the pandemic which has caused issues regarding their cash flow and that additional financial support is needed as a matter of priority . This has enabled us to secure approval to make a cash advance this week to our Residential and Nursing Care Homes, Homecare, Supported Living and Extra Care providers equivalent to 5% of their current commissioned packages for 2 weeks. This payment will be made to your organisation automatically this week but please be advised that they take 3 days to appear in your bank account.

In addition to this upfront payment, we are also proceeding with individual monthly Claim Forms as previously explained.

As this initial payment would be an advance, if at the end of this crisis, claim forms either haven't been submitted or don't fully cover the amount of the cash advance, the remaining cash advance will be clawed back through future payments.

Should any provider have any individual concerns with regards to the financial viability of their service please do contact me directly, my details are below.

Coronavirus National Testing Programme for essential workers

Please find attached testing instructions and FAQ's for Employers of essential workers

Explanation of the updates to infection prevention and control guidance by Public Health England – updated 24 April 2020

<https://www.gov.uk/government/publications/wuhan-novel-coronavirus-infection-prevention-and-control/updates-to-the-infection-prevention-and-control-guidance-for-covid-19>

COVID-19: how to work safely in care homes guidance by Public Health England – updated on 23 April 2020

Updated guidance for those working in care homes providing information on how to work safely during this period of sustained transmission of COVID-19 - to include a straightforward video and posters for putting on and taking off PPE

<https://www.gov.uk/government/publications/covid-19-how-to-work-safely-in-care-homes>

Other resources for your information:

Visit our Website for further updates - www.nottinghamshire.gov.uk/coronavirus

Visit Notts Help Yourself for a register of COVID-19 resources to support you at this time -

<https://www.nottshelpyourself.org.uk/kb5/nottinghamshire/directory/document.page?id=lgc3gkzdlkc>

Sign up to our and our Health and Wellbeing bulletin - www.nottinghamshire.gov.uk/emailme

Mobile App linking care providers and resources they have found useful during the COVID pandemic -

<https://webapp.mobileappco.org/m/COVID19CARE/?appcode=COVID19CARE>

If you don't already, please join our social channels for latest information on coronavirus and NCC Services:- **Nottinghamshire County Council on Facebook or on twitter @NottsCC**

Please use the Quality & Market Management Team email address gmm@nottsc.gov.uk if you have questions for the team and if you are not sure who else to ask. Please also receive our very grateful thanks to you and your staff teams who are supporting people across the County in these very challenging times, it is very much appreciated.

Kind regards

Cherry Dunk
Group Manager Quality Assurance and Citizen Safety

cherry.dunk@nottsc.gov.uk

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Janet Lowe

From: Claire Poole
Sent: 28 April 2020 17:53
To: Independent Sector Training
Subject: FW: NOTTINGHAMSHIRE COUNTY COUNCIL - COVID 19 - GUIDANCE AND KEY MESSAGES



DAILY CORONAVIRUS UPDATE – For Nottinghamshire Care Providers – Tuesday 28th April 2020

Dear Providers, the information below contains current and up to date information for you and your staff

Personal protective equipment (PPE) – resource for care workers delivering homecare (domiciliary care) during sustained COVID-19 transmission in the UK

https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/881296/Domiciliary_care_guidance_final.pdf

Health Education England have published a range of learning pathways for nurses, as part of the e-Learning for Healthcare (HEE e-LfH) COVID-19 programme.

The fantastic package of resources, entitled '[Resources for Nurses, Midwives and AHPs Returning to work, being Redeployed or Up-Skilled](#)' now has a [dedicated link](#) for:

- [Independent sector nurses supporting the NHS](#)
- [Physical skills for nurses and AHPs working in mental health, learning disability and autism](#)

This COVID-19 programme is free to access for the UK health and care workforce, without the need to register. However, if staff wish to record their learning activity against their user account, they will need to either log in or register [here](#). If you have any questions about the resources, please contact **Personal Information**

For wider updates on how HEE is supporting nursing and midwifery around the COVID-19 pandemic, please visit www.hee.nhs.uk/coronavirus-covid-19/coronavirus-covid-19-information-nurses-midwives

New Process for Professionals referring to Nottinghamshire Fire and Rescue Service for a Safe and Well Check - 07/04/2020

Please see the attached information sheet outlining the new process. The Service website will now have a separate area for 'professionals only referrals' that incorporates our fatal fire CHARLIE matrix: it can be accessed here: <https://www.notts-fire.gov.uk/staying-safe/professional-referrals>

An e-learning package has also been developed to support the completion of the CHARLIER matrix that can be accessed on the same professional page on our website. We would suggest that you participate in the package to familiarise yourself with ready for making a referral.

Other resources for your information:

Visit our Website for further updates - www.nottinghamshire.gov.uk/coronavirus

Visit Notts Help Yourself for a register of COVID-19 resources to support you at this time - <https://www.nottshelpyourself.org.uk/kb5/nottinghamshire/directory/document.page?id=lgc3gkzdlkc>

Sign up to our and our Health and Wellbeing bulletin - www.nottinghamshire.gov.uk/emailme

Mobile App linking care providers and resources they have found useful during the COVID pandemic - <https://webapp.mobileappco.org/m/COVID19CARE/?appcode=COVID19CARE>

If you don't already, please join our social channels for latest information on coronavirus and NCC Services:- **Nottinghamshire County Council on Facebook or on twitter @NottsCC**

Please use the Quality & Market Management Team email address gmm@nottscc.gov.uk if you have questions for the team and if you are not sure who else to ask. Please also receive our very grateful thanks to you and your staff teams who are supporting people across the County in these very challenging times, it is very much appreciated.

Kind regards

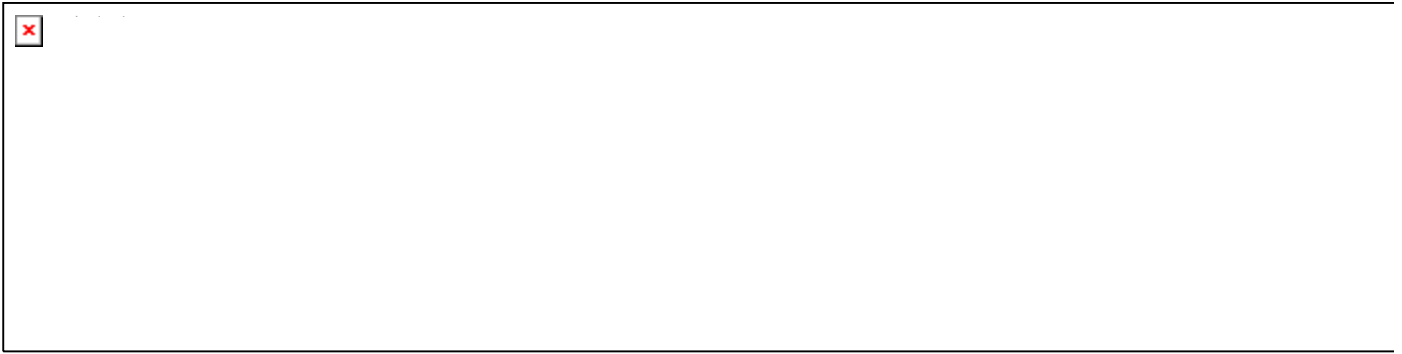
Cherry Dunk
Group Manager Quality Assurance and Citizen Safety

cherry.dunk@nottscc.gov.uk

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Janet Lowe

From: Claire Poole
Sent: 29 April 2020 16:45
To: Independent Sector Training
Subject: FW: NOTTINGHAMSHIRE COUNTY COUNCIL - COVID 19 - GUIDANCE AND KEY MESSAGES
Attachments: medicines-reuse-in-care-homes.pdf; SfC_RM offer_links introduction_briefing.docx
Importance: High



DAILY CORONAVIRUS UPDATE – For Nottinghamshire Care Providers – Wednesday 29th April 2020

Dear Providers, the information below contains current and up to date information for you and your staff

Nottinghamshire County Council Virtual Meeting to discuss Financial Support to Social Care Providers during Covid-19 Pandemic (Thursday 23rd April) - Update

Following our daily bulletin from Monday 27th April, we have today been processing payments relating to the cash advance that was agreed as a result of the above meeting. Our contracted Residential and Nursing Care Homes, Homecare, Supported Living and Extra Care providers will be receiving an advance payment, equivalent to 5% of their current commissioned packages for 2 weeks. This payment will be made to your organisation automatically this week but please be advised that they may take 3 days to appear in your bank account.

As this initial payment would be an advance, if at the end of this crisis, claim forms either haven't been submitted or don't fully cover the amount of the cash advance, the remaining cash advance will be clawed back through future payments.

In addition to this upfront payment, we are also proceeding with individual monthly Claim Forms as previously explained. The form is being finalised after your feedback and will be sent out to you in this bulletin tomorrow.

The Council is very committed to supporting providers and their staff teams through this very difficult times as much as we are able. Should any provider have any individual concerns with regards to the financial viability of their service please do contact me directly, my details are below.

Novel coronavirus (COVID-19) standard operating procedure - Running a medicines re-use scheme in a care home or hospice setting

This document was released yesterday and allows the reuse of patients medications in care homes and hospices during the Covid-19 pandemic. Care homes and hospices are therefore asked to refer to this

document for how they may implement this. Staff from the Medicines Optimisation team at NHS Nottinghamshire and Nottingham CCG are currently producing some guidance to assist homes with this . In the interim if you have any queries please email **Personal Information** and **Personal Information**

Support for registered managers from Skills for Care

In response to the COVID-19 pandemic, Skills for Care has developed a [support offer](#) for registered managers in adult social care. The attached briefing is being cascaded via the ADASS networks and local and regional colleagues to promote this offer of support to registered managers.

Other resources for your information:

Visit our Website for further updates - www.nottinghamshire.gov.uk/coronavirus

Visit Notts Help Yourself for a register of COVID-19 resources to support you at this time - <https://www.nottshelphyourself.org.uk/kb5/nottinghamshire/directory/document.page?id=lgc3gkzdlkc>

Sign up to our and our Health and Wellbeing bulletin - www.nottinghamshire.gov.uk/emailme

Mobile App linking care providers and resources they have found useful during the COVID pandemic - <https://webapp.mobileappco.org/m/COVID19CARE/?appcode=COVID19CARE>

If you don't already, please join our social channels for latest information on coronavirus and NCC Services:- **Nottinghamshire County Council on Facebook or on twitter @NottsCC**

Please use the Quality & Market Management Team email address gmm@nottsc.gov.uk if you have questions for the team and if you are not sure who else to ask. Please also receive our very grateful thanks to you and your staff teams who are supporting people across the County in these very challenging times, it is very much appreciated.

Kind regards

Cherry Dunk
Group Manager Quality Assurance and Citizen Safety

cherry.dunk@nottsc.gov.uk

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Janet Lowe

From: [Personal Information] on behalf of Independent Sector Training
Sent: 19 March 2020 16:57
Subject: FW: NOTTINGHAMSHIRE COUNTY COUNCIL - COVID 19 - GUIDANCE AND KEY MESSAGES



DAILY CORONAVIRUS UPDATE – For Nottinghamshire Care Providers 18th March 2020

Sent on behalf of Cherry Dunk, Group Manager, Quality Assurance and Citizen Safety.

Dear Providers, the information below contains current and up to date information for social care providers:

Thank you for your support at this difficult time. We are hearing some heart-warming stories of how people are working together to support each other, both in the general community and amongst our local care providers.

We have been made aware of information and resources that may be of help to you at this time:

A new WhatsApp Group “Care Home Care” has been set up to include care homes and home care. This is a community for managers to share information and and ask questions relating to sustaining care during the current pandemic. It is being hosted by **Adam Gordon, Professor of the Care of Older People and David Ainsworth, Notts Locality Director for the ICS/CCG**. If you would like to join this community, please email you preferred mobile numbers to istraining@nottsc.gov.uk and we will collate them for adding to the WhatsApp group.

A link for care providers to ask questions about Covid-19 arrangements directly from the Department of Health and Social Care:

https://dhsc-mail.co.uk/form/Sx1iaZDJ/d7ab5d64cbd8ca64df27c1a0/socialcare-covid19?wp-linkindex=2&utm_campaign=Social_care_guidance_questions_&utm_content=dhsc-mail.co.uk&utm_medium=email&utm_source=Department_of_Health_and_Social_Care

Information from SCIE on Advice for councils and care providers as the Government works to delay the spread of COVID-19. This is for Residential care, supported living and home care guidance:

https://www.scie.org.uk/care-providers/coronavirus-covid-19?utm_campaign=11409379_SCIELine%2019%20March&utm_medium=email&utm_source=SOCIAL%20CARE%20INSTITUTE%20FOR%20EXCELLENCE%20&utm_sfid=0030f00002t4L4kAAE&utm_role=Manager%20-%20learning%20and%20development%2Fworkforce&dm_i=4O5,6SJJ7,Q5RW8Y,R6KWQ,1

Information from SCIE on helping to prevent infection for Managers and Staff of care homes:

https://www.scie.org.uk/publications/ataglance/helping-to-prevent-infection.asp?utm_campaign=11409379_SCIELine%2019%20March&utm_medium=email&utm_source=SOCIAL%20CARE%20INSTITUTE%20FOR%20EXCELLENCE%20&utm_sfid=0030f00002t4L4kAAE&utm_role=Manager%20-%20learning%20and%20development%2Fworkforce&dm_i=4O5,6SJJ7,Q5RW8Y,R6KWQ,1

We are experiencing a high volume of emails to our qmmt@nottsc.gov.uk email address. Please DO continue to use this email address if you have questions for the team and if you are not sure who else to ask. We would, however, suggest that you make use of the information links above as you may already have the answers to hand.

Kind regards

Cherry Dunk

cherry.dunk@nottsc.gov.uk

Personal Information
[Redacted]

Postal address
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Nottingham
NG2 7QP

Claire Poole
Project Manager – Workforce Development -External Workforce
Quality & Market Management Team

Personal Information
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NG2 7QP

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Janet Lowe

From: Personal Information on behalf of Independent Sector Training
Sent: 20 March 2020 15:48
Subject: NOTTINGHAMSHIRE COUNTY COUNCIL - COVID 19 - GUIDANCE AND KEY MESSAGES
Attachments: PPE interim local guidance - to be updated and replaced before 18 April 2020.pdf



DAILY CORONAVIRUS UPDATE – For Nottinghamshire Care Providers 20th March 2020

Sent on behalf of Cherry Dunk, Group Manager, Quality Assurance and Citizen Safety.

Dear Providers, the information below contains current and up to date information for social care providers. Thank you for your continued support at this difficult time.

PPE Guidance

Please find attached some interim local guidance to support your frontline staff at this time. In the unavoidable absence of PPE, the intention is to ensure that frontline staff take best possible protection measures. As soon as adequate supplies of PPE are available in the local system, this interim local guidance should be withdrawn.

For Care Homes - Government interim guidance document setting out the responsibilities in relation to facilitating timely hospital discharges:-

https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/873876/COVID-19_Hospital_Discharge_Guidance.pdf

Please read the section for care homes about the need to update the capacity tracker daily. This is in addition to the information that is being requested, this is: Number of beds, Number of bed vacancies, current status including no of Covid 19 residents and Workforce / staffing levels.

This information is required as of Monday 23rd March to provide national data.

The guidance also states the need to roll out NHS mail which will be used as the main source of information sharing. The guidance says the need for the IG Toolkit will be temporarily suspended, colleagues from NHSE have been asked to share how this will be facilitated and any information received will be shared.

Guidance – Responding to COVID-19: the ethical framework for adult social care:-

<https://www.gov.uk/government/publications/covid-19-ethical-framework-for-adult-social-care/responding-to-covid-19-the-ethical-framework-for-adult-social-care>

Guidance on School Closures:-

<https://www.gov.uk/government/publications/coronavirus-covid-19-maintaining-educational-provision/guidance-for-schools-colleges-and-local-authorities-on-maintaining-educational-provision>

The Coronavirus Bill:

<https://www.gov.uk/government/publications/coronavirus-bill-what-it-will-do/what-the-coronavirus-bill-will-do>

Emergency changes to the Mental Health Act:

<https://www.rethink.org/news-and-stories/blogs/2020/03/coronavirus-temporary-changes-to-the-mental-health-act/?fbclid=IwAR2DmeTLO1UAI5ozDiag5AfU8A672iuFMVEy8Tqa2OLzQ-W2I1FgPSasokM>

Visit our Website for further updates

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If you don't already, please join our social channels for latest information on coronavirus and NCC Services:-
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Provider Fees Payments etc

Please see the annual fees report on the link below:-

<https://www.nottinghamshire.gov.uk/dmsadmin/Meetings/tabid/70/ctl/ViewMeetingPublic/mid/397/Meeting/4294/Committee/514/SelectedTab/Documents/Default.aspx>

This was approved on Monday 16th March 2020. Letters will be coming out imminently about your individual services but have been delayed slightly due to the increased workload relating to the COVID 19 outbreak.

If you could please refrain from sending the same letters about fees and payments to several officers and different departments within the Council that would be greatly appreciated. We are in unprecedented times I want to reassure you that your fees will be increased as approved and will be paid in a timely manner as usual to ensure that you are able to continue to provide sustainable social care services.

We are experiencing a high volume of emails to our gmm@nottsc.gov.uk email address. Please DO continue to use this email address if you have questions for the team and if you are not sure who else to ask. We would, however, suggest that you make use of the information links above as you may already have the answers to hand.

Please continue to check the Nottinghamshire County Council and the Notts Help Yourself website for latest guidance.

Kind regards

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Group Manager Quality Assurance and Citizen Safety

cherry.dunk@nottsc.gov.uk

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Claire Poole
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Quality & Market Management Team

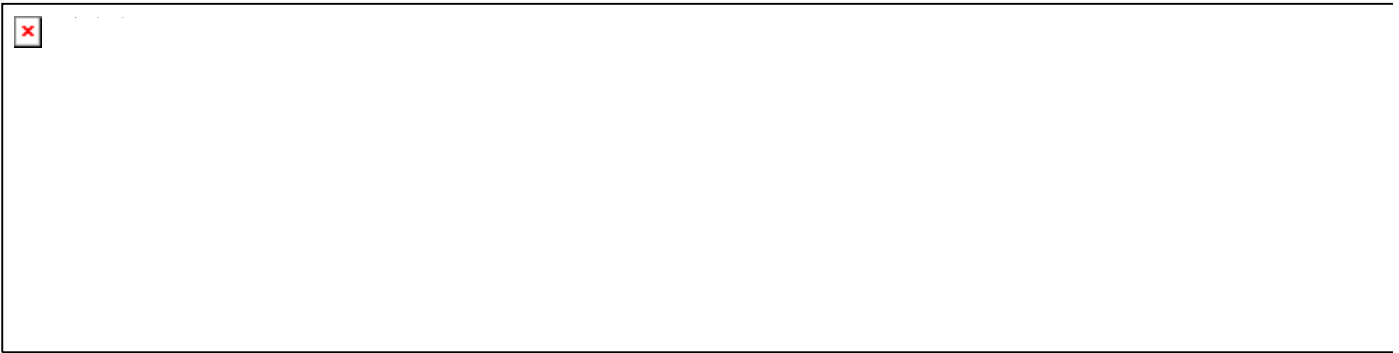
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Janet Lowe

From: Claire Poole
Sent: 23 March 2020 17:04
To: Personal Information
Subject: NOTTINGHAMSHIRE COUNTY COUNCIL - COVID 19 - GUIDANCE AND KEY MESSAGES
Attachments: PPE-Letter-FINAL-20-March-2020-updated-on-22-March-2020.pdf; NHSmail - User guide for care providers.pdf; NHSmail set up - Guidance for care providers.pptx; Social Care Provider NHSmail Form (1).docx

Importance: High



DAILY CORONAVIRUS UPDATE – For Nottinghamshire Care Providers 23rd March 2020

Sent on behalf of Cherry Dunk, Group Manager, Quality Assurance and Citizen Safety.

Dear Providers, the information below contains current and up to date information for social care providers. Thank you for your continued support at this difficult time.

PPE Supplies

We are very pleased and relieved to hear that many of you have today taken delivery of your PPE supplies. This will be based on your CQC registration so all registered locations should be receiving around 300 masks per delivery. Public Health England are managing the distribution and so if you have any queries around this, there is a national web page for you to follow up regarding PPE enquiries:

<https://www.supplychain.nhs.uk/covid19/contacts/>

If you have not received your supplies in a couple of days, please contact us on the generic email address below. Nationally issued guidance on the use of PPE in the current situation is also attached.

NHS MAIL

FOR URGENT ACTION please:

During these unprecedented and uncertain times, it is essential that we are able to talk to each other and to the people we care for easily safely, securely and quickly. We also need to be able to reduce risks to ALL staff and people living in care homes by making best use of technology available to us to support virtual consultations and assessments.

To help communications for COVID-19, Data Security and Protection Toolkit compliance requirements are being relaxed and NHS mail roll-out sped up.

For all who have, or get, NHS mail accounts, Microsoft Teams will be switched on which will enable video conferencing via mobile technology.

Urgent action we are asking providers to take:

1. Complete the attached form.
2. Return the completed form to Personal Information for collation and forwarding to a central mailbox for registration
3. The NHS registrations teams will contact you via email with a 'welcome to NHS mail' message containing your new email accounts. Passwords will be sent to the mobile phone number you provided which will enable you to 'activate' the account.

If you have any problems at all completing the process please contact our Notts Care IG Project dspt@notts-care-ig.net who will be able to support you further.

The documents attached will really help you to work through the whole process.

For additional information regarding digital social care and action providers can take please click on the following link

<https://www.digitalsocialcare.co.uk/latest-guidance/covid-19-information-governance-and-information-sharing-guidance/>

Other resources for your information:

Visit our Website for further updates - www.nottinghamshire.gov.uk/coronavirus

Sign up to our and our Health and Wellbeing bulletin - www.nottinghamshire.gov.uk/emailme

If you don't already, please join our social channels for latest information on coronavirus and NCC Services:-
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Please continue to check the Nottinghamshire County Council and the Notts Help Yourself website for latest guidance.

Kind regards

Cherry Dunk
Group Manager Quality Assurance and Citizen Safety

cherry.dunk@nottsc.gov.uk

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Project Manager – Workforce Development -External Workforce
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Janet Lowe

From: Claire Poole
Sent: 24 March 2020 17:25
To: Personal Information
Subject: NOTTINGHAMSHIRE COUNTY COUNCIL - COVID 19 - GUIDANCE AND KEY MESSAGES
Attachments: Principles for Paying Providers for Adult and Children's Services (002) (002).pdf; Safeguarding adults referrals 240320.pdf; Social Care Provider NHSmail Form (1).docx



DAILY CORONAVIRUS UPDATE – For Nottinghamshire Care Providers 24th March 2020

Sent on behalf of Cherry Dunk, Group Manager, Quality Assurance and Citizen Safety.

Dear Providers, the information below contains current and up to date information for social care providers. Thank you for your continued support at this difficult time.

PPE supplies

Just a reminder about appropriate use of PPE equipment - the excerpt below is taken from the guidance that has been issued locally. It is very important that PPE is used appropriately in order to best manage supplies across the health and care system in the county.

When to use PPE and conserving stocks

If neither the worker nor the individual receiving care and support is symptomatic, then no personal protective equipment is required above and beyond normal good hygiene practices.

Other general interventions should include increased cleaning activity and keeping property properly ventilated by opening windows whenever safe and appropriate.

It is essential that stocks of PPE are conserved and deployed sensibly. Local risk assessment and practical management should be pragmatic and proportionate, including consideration of whether there is actually a requirement to wear PPE at all.

There is additional guidance to support you and your staff which can be accessed below;

NHS England and NHS Improvement collates all advice to clinical staff, including safe systems of working including the of use PPE, online here:

<https://www.england.nhs.uk/coronavirus/>

The full COVID-19 guidance collection is available at

<https://www.gov.uk/government/collections/coronavirus-covid-19-list-of-guidance>

It is important that we follow the guidance and not use PPE unnecessarily to ensure that the supplies will be available for all when needed.

Government message to all mobile phone users

All of us will have received a mobile phone message this morning from NHSNOREPLY, the texts have been sent to reaffirm yesterday's announcement by the Prime Minister, it does not mean that you have a health condition. Its prime purpose is to provide you with a link to the NHS website to help you to adhere to the Government guidelines that were issued yesterday.

Please be assured that it does NOT mean that care workers cannot go to their normal place of work.

Principles for Paying Providers for Adult and Children's Services

Please see the document attached.

Safeguarding

During this difficult time, it has, unfortunately, been identified that there may be additional challenges around safeguarding. The attached information sets out the recommended approach to achieving a consistent approach to Safeguarding Adults Referrals.

UPDATE FROM YESTERDAY - to NHS Mail access

To support secure communications and video calls using technology providers are asked to;

1. Complete the attached form
2. Send the completed form to care.registration@nhs.net

The team will process your request and send an email confirming progress of set up.
You will receive a text to the mobile number provided with a password to 'activate' the account.

Other resources for your information:

Visit our Website for further updates - www.nottinghamshire.gov.uk/coronavirus

Sign up to our and our Health and Wellbeing bulletin - www.nottinghamshire.gov.uk/emailme

If you don't already, please join our social channels for latest information on coronavirus and NCC Services:-
Nottinghamshire County Council on Facebook or on twitter @NottsCC

We are experiencing a high volume of emails to our gmm@nottsc.gov.uk email address. Please DO continue to use this email address if you have questions for the team and if you are not sure who else to ask. We would, however, suggest that you make use of the information links above as you may already have the answers to hand.

Please continue to check the Nottinghamshire County Council and the Notts Help Yourself website for latest guidance.

Please do pass on our grateful thanks to you and your teams for your continued support during this challenging time.

Kind regards

Cherry Dunk
Group Manager Quality Assurance and Citizen Safety

cherry.dunk@nottsc.gov.uk

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Claire Poole
Project Manager – Workforce Development -External Workforce
Quality & Market Management Team

For business post please send to :

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Janet Lowe

From: Claire Poole
Sent: 25 March 2020 16:54
To: Personal Information
Subject: NOTTINGHAMSHIRE COUNTY COUNCIL - COVID 19 - GUIDANCE AND KEY MESSAGES
Attachments: CAM newsletter special COVID 19 edition March 20.pdf



DAILY CORONAVIRUS UPDATE – For Nottinghamshire Care Providers 25th March 2020
Sent on behalf of Cherry Dunk, Group Manager, Quality Assurance and Citizen Safety.

Dear Providers, the information below contains current and up to date information for social care providers.

Capacity Tracker

As part of the COVID 19 response **residential homes** are being asked to “update as changes occur or as a minimum every 24 hrs” so not just Mon-Fri. If you have not yet signed up for the ‘Capacity Tracker’, residential homes can do so here: <https://carehomes.nescu.nhs.uk>. **Domiciliary care providers** should identify extra capacity to adult social care contract leads, that can be used for hospital discharge purposes or follow on care from reablement services.

Existing care homes must refresh their offer on the Capacity Tracker to include information that is needed to support the above response this includes the following:

- Business Continuity
- NHS Email registration and recording in the Capacity Tracker
- Short Stay Services
- Ability to flex long term beds

If Care homes are encountering any issues with this, they should contact:

- Contact Centre - 0191 691 3729
- Technical Support - 0300 555 0340 for I.T Issues

Meds Optimisation

A special Care About Medicine Newsletter has been produced and is attached with this bulletin.

NHS Mail – Reminder and Clarification

Please remember to:

- complete form ‘Care Provider NHS Mail Sign up Form’ fully
- fill in the ODS site code
- return all forms to: care.registration@nhs.net

IPC Team update:

From today the IPC team will be working remotely and focusing mainly on COVID response and essential IPC work only.

If you are from a Care Home wanting to report a suspected case of COVID-19 in any residents; please notify PHE on 0344 2254524 or email CRC.PHE.eastmidlands@nhs.net.

If you are a Care Home and need to report an outbreak for non-respiratory symptoms or are concerned about a resident with a healthcare associated infection; please email MACCG.IPC@nhs.net and a member of the team will call you back during office hours.

During evenings and weekends to report an outbreak or gain urgent advice; contact PHE on 0344 2254524.

If you have any other COVID-19 query; please contact the Incident Control Centre on 0115 8831111 or email on nnestccg.nottsincidents@nhs.net. Phone lines operate 8am to 8pm 7 days per week

Learning resources

British Geriatric Society Guidance

The BGS have published some guidance around COVID in relation to care homes today. <https://www.bgs.org.uk/resources/covid-19-managing-the-covid-19-pandemic-in-care-homes>

HEE's eLearning for Healthcare team have pulled together a Covid19 eLearning programme. It includes key materials to help the health and care workforce respond to Coronavirus. It is freely available to all health and care staff and can be accessed via the following link <https://www.e-lfh.org.uk/programmes/coronavirus/>. Please cascade as widely as possible so that care staff can benefit from these resources.

Given the high level need for learning around deterioration, early identification, clinical observations, the use of NEWS2, escalation and SBARD communication. A set of videos has been produced by the Wessex AHSN in association with HEE. So that they can be accessed by all, the videos have been made available on YouTube. They can be found at: <https://www.youtube.com/user/HealthEducationEng/videos>. The videos are aimed at clinical and non-clinical care staff, to make them more confident to be able to communicate needs effectively, escalate and decide what course of treatment would be appropriate for individual people.

Other resources for your information:

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If you don't already, please join our social channels for latest information on coronavirus and NCC Services:-
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Please continue to check the Nottinghamshire County Council and the Notts Help Yourself website for latest guidance.

Please do pass on our grateful thanks to you and your teams for your continued support during this challenging time.

Kind regards

Cherry Dunk
Group Manager Quality Assurance and Citizen Safety

cherry.dunk@nottscc.gov.uk

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Project Manager – Workforce Development -External Workforce
Quality & Market Management Team

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Janet Lowe

From: Tracey Montgomery
Sent: 27 March 2020 17:18
To: Personal Information
Cc: Claire Poole
Subject: NOTTINGHAMSHIRE COUNTY COUNCIL - COVID 19 - GUIDANCE AND KEY MESSAGES
Attachments: Covid 19 PHR webinar 16 March 2020 v2.pptx; Covid 19 PHR webinar 20 March 2020 v2 (1) final.pptx; Furlough Workers Q & A.pdf

Hi Personal Information

Claire has lost connectivity so has asked me to forward the daily bulletin (below) for you to send out please.

Thanks

Tracey

Tracey Montgomery
Team Manager, Quality and Market Management
Adult Social Care and Public Health
Nottinghamshire County Council
County Hall
West Bridgford
Nottingham NG2 7QP
Personal Information

DAILY CORONAVIRUS UPDATE – For Nottinghamshire Care Providers 27th March 2020

Sent on behalf of Cherry Dunk, Group Manager, Quality Assurance and Citizen Safety.

Dear Providers, the information below contains current and up to date information for social care providers.

A special message of support from David Ainsworth, a Locality Director for the NHS in Nottinghamshire, recorded today in recognition of the services delivered by the whole social care workforce.

https://cvws.icloud-content.com/B/AQFr7NU2TOu0wurgs-mF5CjSaSnAbIFXP0lgjo63nte-0L6GtrH4sCJ/IMG_1075.MOV?o=AugNn9OPPZyIRRo9WcWc_XwJFj9yYqiUgjCcu8crxVBG&v=1&x=3&a=C AogMxdvHYkelR7CwDtcxafnYqtJqzO-7RbUUD1DacumJtQSJxCEseXjkS4YhMHgt5sulgEAKggByAD_D-njFIEo0mkp1oEx-LAIQ&e=1587912646&k=Fr1B8LrlfP1aCiRj6F9cMg&fl=&r=422A216E-7C13-4EC1-A364-D5EE133E48E6-1&ckc=com.apple.largeattachment&ckz=A92FEC7D-9CE7-48E0-A298-FFE205334CA9&p=57&s=MN5KJIU-hfXdmADi7_tDcdo_Pis&teh=2

Guidance regarding wording for letter to identify their staff as key workers who are undertaking essential duties

Employers are already designing their own methods of identifying their workers as key workers for the purposes of travel and accessing the opportunities available to them at this time. Some employers have

produced cards and letters for them to show as they go about their work. Wording that could be used is suggested below:

This letter is to confirm that this person is regarded as a Key Social Care Worker. This letter should be accepted as proof of 'Key worker' status in combination with a valid photo security pass or other ID for Organisation.

This letter is valid for up until the end of April 2020.

(You may wish to consider issuing these on a month by month basis.)

Support for employers during COVID-19 – A D2N2 Partner organisation has issued a compact group invitation

They are running twice weekly webinar on Mondays and Fridays around aspects of employment law at this time. They are inviting all employers to join them, at no charge, for hints and tips for how to look after yourself, your business and build your own resilience during these unusual times. You can also ask questions afterwards at the end of the 40 minute session.

Click on the PHR link then click on the top yellow bar, and when in Zoom, click the download button.

<https://precisehr.co.uk/>

Attached are the slides from the first 2 webinars and some information about 'furloughing'.

A reminder from Lead Infection Prevention and Control and Care Home Quality Lead Nurse about general IPC advice and Key information about Staff Uniforms:

General IPC advice hasn't changed regarding not travelling to and from work in your uniform.

For care staff in the community then changing into your uniform before starting your shift and getting changed straight after finishing your shift is still the advice.

General principles still apply and are re-emphasised that wearing a clean uniform for each shift is essential as the Covid-19 virus can attach itself to clothes so not wearing the uniform for anything other than work is essential.

Uniforms should be laundered:

- ✓ separately from other household linen;
- ✓ in a load not more than half the machine capacity;
- ✓ at the maximum temperature the fabric can tolerate, then ironed or tumbled-dried.

Other resources for your information:

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Sign up to our and our Health and Wellbeing bulletin - www.nottinghamshire.gov.uk/emailme

If you don't already, please join our social channels for latest information on coronavirus and NCC Services:-
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Please continue to check the Nottinghamshire County Council and the Notts Help Yourself website for latest guidance.

Please do pass on our grateful thanks to you and your teams for your continued support during this challenging time.

Kind regards

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Group Manager Quality Assurance and Citizen Safety

cherry.dunk@nottscc.gov.uk

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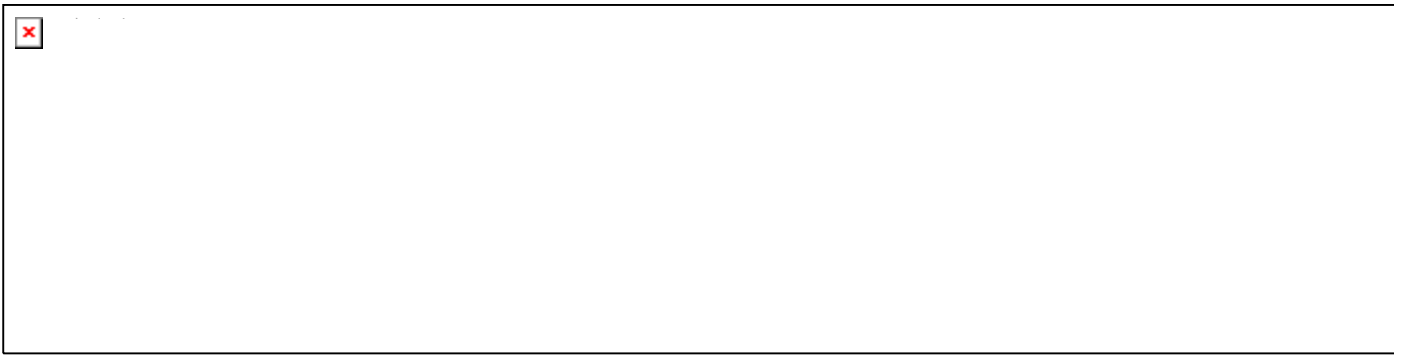
Claire Poole
Project Manager – Workforce Development -External Workforce
Quality & Market Management Team

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Janet Lowe

From: Claire Poole
Sent: 31 March 2020 17:18
To: Personal Information
Subject: NOTTINGHAMSHIRE COUNTY COUNCIL - COVID 19 - GUIDANCE AND KEY MESSAGES
Attachments: 2020.03.28_-_Letter_-_SoS_to_social_care_workforce_-_Covid_19_v7.pdf; FW: UPDATE IPC contact details have temporarily changed; COVID-19_easy_read (002).pdf; Easy Read Coronavirus Information.zip



DAILY CORONAVIRUS UPDATE – For Nottinghamshire Care Providers 31st March 2020

Sent on behalf of Cherry Dunk, Group Manager, Quality Assurance and Citizen Safety.

Dear Providers, the information below contains current and up to date information for social care providers.

Thank you ‘To my brilliant colleagues in social care’

Find attached a letter from the Rt Hon Matt Hancock MP Secretary of State for Health and Social Care, please share with your staff.

IPC Updated contact details

IPC contact details have been temporarily changed, please see the attached email.

Department of Health & Social Care - advice to support mental health during coronavirus outbreak

<https://www.gov.uk/government/news/new-advice-to-support-mental-health-during-coronavirus-outbreak#>

Easy Read – COVID-19 Resources to support people with cognitive impairments

During these unprecedented times a lot of changes are taking place and this can be confusing. Please see below some easy read resources and videos to help support understanding for people with cognitive impairments i.e. learning disabilities, dementia etc... The resources are there to support staff to explain how to keep safe and will enable clear information and reassurance to be given to many who will have diminished understanding and maybe feeling anxious with changes to routines and practice.

Other resources for your information:

Visit our Website for further updates - www.nottinghamshire.gov.uk/coronavirus

Sign up to our and our Health and Wellbeing bulletin - www.nottinghamshire.gov.uk/emailme

If you don't already, please join our social channels for latest information on coronavirus and NCC Services:-
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Please continue to check the Nottinghamshire County Council and the Notts Help Yourself website for latest guidance.

Please do pass on our grateful thanks to you and your teams for your continued support during this challenging time.

Kind regards

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Group Manager Quality Assurance and Citizen Safety

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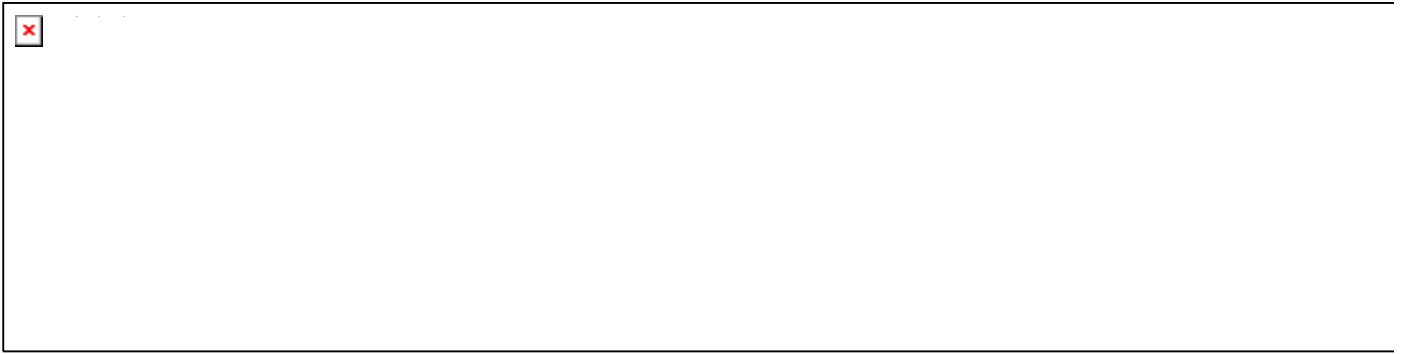
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Janet Lowe

From: Claire Poole
Sent: 01 April 2020 17:28
To: Personal Information
Subject: NOTTINGHAMSHIRE COUNTY COUNCIL - COVID 19 - GUIDANCE AND KEY MESSAGES
Attachments: Building-your-own-health-resilience-and-wellbeing-WEB.pdf
Importance: High



DAILY CORONAVIRUS UPDATE – For Nottinghamshire Care Providers 1st April 2020

Sent on behalf of Cherry Dunk, Group Manager, Quality Assurance and Citizen Safety.

Dear Providers, the information below contains current and up to date information for social care providers.

Furlough Leave

“Furlough” is an American term, meaning to allow or force someone to be absent temporarily from work. The Government’s Job Retention Scheme is a temporary scheme open to all UK employers for at least 3 months from 1st March 20. Employers can claim for 80% of furloughed employees’ usual monthly wage costs, up to £2,500 a month. The full guidance is available through this linked document: <https://www.gov.uk/guidance/claim-for-wage-costs-through-the-coronavirus-job-retention-scheme>

NB. This means you will be able to place employees who are shielding, in line with public health guidance, on furlough and claim back the above costs.

For attention of care home managers:

Bassetlaw CCG are encouraging care homes to record the temperature of their residents on a **DAILY** basis. This could be useful practice for all care homes. Normal temperature as quoted in the NHS Digital National Early Warning Score (NEWS)2 is between 36.1 – 38.0. If one of your residents has a raised temperature we would encourage you to look at ways to reduce this eg removing clothing, opening a window, removing some of the bed covers and consider administering paracetamol. If the temperature has not responded to the measures you have taken after a period of time and you are concerned about your resident then consider contacting GP / Out of Hours for advice – it would be helpful to have an up to date temperature and details of the measures you have taken to reduce this prior to calling them.

Joint statement on advance care planning - British Medical Association (BMA), Care Provider Alliance (CPA), Care Quality Commission (CQC) and Royal College of General Practice (RCGP)

The importance of having a personalised care plan in place, especially for older people, people who are frail or have other serious conditions has never been more important than it is now during the Covid 19 Pandemic.

Where a person has capacity, as defined by the Mental Capacity Act, this advance care plan should always be discussed with them directly. Where a person lacks the capacity to engage with this process then it is reasonable to produce such a plan following best interest guidelines with the involvement of family members or other appropriate individuals.

Such advance care plans may result in the consideration and completion of a Do Not Attempt Resuscitation (DNAR) or ReSPECT form. It remains essential that these decisions are made on an individual basis. The General Practitioner continues to have a central role in the consideration, completion and signing of DNAR forms for people in community settings.

It is unacceptable for advance care plans, with or without DNAR form completion to be applied to groups of people of any description. These decisions must continue to be made on an individual basis according to need.

New COVID-19 dedicated webpage

Skills for Care has created a new web page to share the latest guidance and support for the adult social care sector. The page can be accessed from the home page or at www.skillsforcare.org.uk/COVID-19

Skills for Care guide to building your own resilience, health and wellbeing:

This booklet, see attached, is for anyone working in adult social care. It explains what resilience is and how you can build your own resilience. Document attached.

Offer of free activity resource:

In response to the challenges posed by the current need for shielding residents, Simon Hooper, Director of ReMe, is offering his company's software free of charge to care homes, assisted living, nursing homes and relevant hospitals

<https://www.remindmecare.com/about/free/>

Other resources for your information:

Visit our Website for further updates - www.nottinghamshire.gov.uk/coronavirus

Visit Notts Help Yourself for a register of COVID-19 resources to support you at this time -

<https://www.nottshelpyourself.org.uk/kb5/nottinghamshire/directory/document.page?id=lgc3gkzdlkc>

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Please do pass on our grateful thanks to you and your teams for your continued support during this challenging time.

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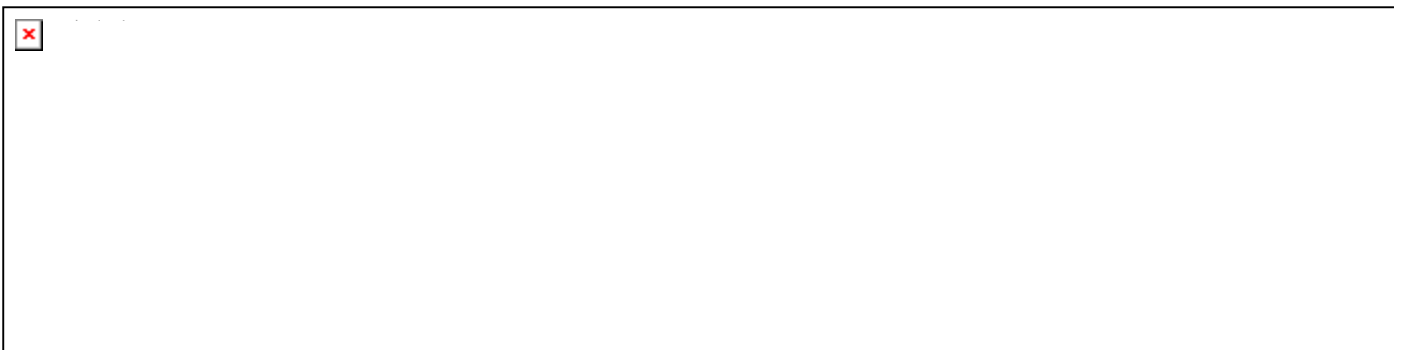
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Janet Lowe

From: Claire Poole
Sent: 02 April 2020 17:16
To: Personal Information
Subject: NOTTINGHAMSHIRE COUNTY COUNCIL - COVID 19 - GUIDANCE AND KEY MESSAGES
Attachments: 200401 NSDR Comms PPE Update.pdf; COVID19_SSM_information_and_support.v0.3docx (1) - for merge.docx; COVID Community symptom control and end of life care for General Practice FINAL.PDF

Importance: High



DAILY CORONAVIRUS UPDATE – For Nottinghamshire Care Providers 2nd April 2020

Sent on behalf of Cherry Dunk, Group Manager, Quality Assurance and Citizen Safety.

Dear Providers, the information below contains current and up to date information for social care providers.

Guidance for care of the deceased with suspected or confirmed coronavirus (COVID-19) – 31st March 2020

Main principles

Advice primarily designed to assist people who are required to manage the bodies of deceased persons infected with coronavirus (COVID-19).

This guidance has been developed to ensure that:

- the bodies of those people who have died as a result of coronavirus (COVID-19) and the bereaved family of the deceased are treated with sensitivity, dignity and respect
- people who work in these services and mourners are protected from infection

Link: <https://www.gov.uk/government/publications/covid-19-guidance-for-care-of-the-deceased/guidance-for-care-of-the-deceased-with-suspected-or-confirmed-coronavirus-covid-19>

This guidance remains under review and may be updated in line with the changing situation as required.

Community Palliative, End of Life and Bereavement Care in the COVID-19 pandemic – First Edition March 2020

A guide to End of Life Care symptom control when a person is dying from COVID19 care has been produced for General Practice Teams, prepared by the Royal College of General Practitioners and the Association for Palliative Medicine.

PPE

As of yesterday , DHSC have issued a letter from their Chief Commercial Officer with an update on plans to support access to PPE across the health and care system. The letter sets out plans on how DHSC, NHSE/I, NHS Supply Chain and the Army have worked together to develop a Parallel Supply Chain (PSC) to support the normal supply chain which will be operational shortly. It also provides a FAQs section for those who are experiencing issues with the current system.

The National Supply Disruption Response (NSDR) helpline (24/7) is available for providers who have an urgent requirement for PPE, which they are unable to secure through their usual channels. Call 0800 915 9964. DHSC have updated the guidance provided to call handlers at the NSDR helpline in the light of negative feedback from councils and providers.

Signposting people in the COVID19 high risk groups to self-management support and information

As a result of the Covid-19 pandemic, there is an important task across the Personalised Care Group to identify practical ways that we can support people staying at home. Supported self-management is of particular importance to people living with long-term conditions, who are at increased risk of severe illness from coronavirus (COVID-19).

The attached document has been designed to support healthcare professionals to signpost patients with long-term conditions, identified in the high risk groups, to support and information to self-manage at home.

The main charities for specific conditions have published guidance and information for self-managing during this pandemic including access to helplines and online peer support.

This document will be continually updated, so if you have any feedback on how this could be further developed or shared then please contact england.patientactivation@nhs.net.

Other resources for your information:

Visit our Website for further updates - www.nottinghamshire.gov.uk/coronavirus

Visit Notts Help Yourself for a register of COVID-19 resources to support you at this time - <https://www.nottshelpyourself.org.uk/kb5/nottinghamshire/directory/document.page?id=lgc3gkzdlkc>

Sign up to our and our Health and Wellbeing bulletin - www.nottinghamshire.gov.uk/emailme

If you don't already, please join our social channels for latest information on coronavirus and NCC Services:-
Nottinghamshire County Council on Facebook or on twitter @NottsCC

Please use our gmm@nottscc.gov.uk email address if you have questions for the team and if you are not sure who else to ask. We would, however, suggest that you make use of the information links above as you may already have the answers to hand.

Please continue to check the Nottinghamshire County Council and the Notts Help Yourself website for latest guidance.

Please do pass on our grateful thanks to you and your teams for your continued support during this challenging time.

Kind regards

Cherry Dunk
Group Manager Quality Assurance and Citizen Safety

cherry.dunk@nottsc.gov.uk

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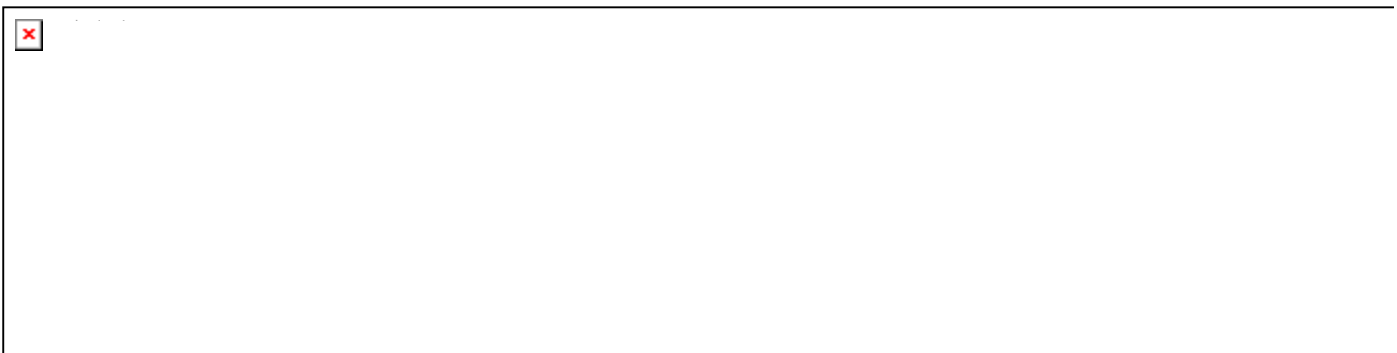
Claire Poole
Project Manager – Workforce Development -External Workforce
Quality & Market Management Team

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Janet Lowe

From: Adele L. Drohan
Sent: 03 April 2020 13:55
To: Personal Information
Subject: NOTTINGHAMSHIRE COUNTY COUNCIL - COVID 19 - GUIDANCE AND KEY MESSAGES
Attachments: covid-19-care-homes-guidance.pdf; Beating+the+Virus+-+A4+V5.pdf
Importance: High



DAILY CORONAVIRUS UPDATE – For Nottinghamshire Care Providers 3rd April 2020

Sent on behalf of Cherry Dunk, Group Manager, Quality Assurance and Citizen Safety.

Dear Providers, the information below contains current and up to date information for social care providers.

Department of Health and Public Health England guidance regarding admission and care in a care home setting during COVID-19 incident

Please find the document attached

Beyond Words

Beyond Words is a charity that provides books and training to support people who find pictures easier to understand than words. Whether supporting somebody with a learning disability or communication difficulty, our resources empower people through pictures. <https://booksbeyondwords.co.uk/>. Attached is their book - Beating the Virus – A pictorial book to guide people through the virus

Skills for Care

We've developed guidance, supported by the Care Quality Commission, on essential training needed in the sector during this challenging period

<https://www.skillsforcare.org.uk/About/News/COVID-19-Essential-training.aspx>

Workforce Development Fund

We have £6,000 worth of funding still available to claim until the end of May 2020. If you have staff that have completed a recognised qualification between Jan 2019 to May 2020 you may be able to claim. You will need to be a Workforce Development Fund Partner, completed your declaration form and have your Adult Social Care Workforce Data Set (ASC-WDS) up to date. If you have any queries, please contact istraining@nottsc.gov.uk.

Other resources for your information:

Visit our Website for further updates - www.nottinghamshire.gov.uk/coronavirus

Visit Notts Help Yourself for a register of COVID-19 resources to support you at this time - <https://www.nottshelpyourself.org.uk/kb5/nottinghamshire/directory/document.page?id=lgc3gkzdlkc>

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Please continue to check the Nottinghamshire County Council and the Notts Help Yourself website for latest guidance.

Please do pass on our grateful thanks to you and your teams for your continued support during this challenging time.

Kind regards

Cherry Dunk
Group Manager Quality Assurance and Citizen Safety

cherry.dunk@nottsc.gov.uk

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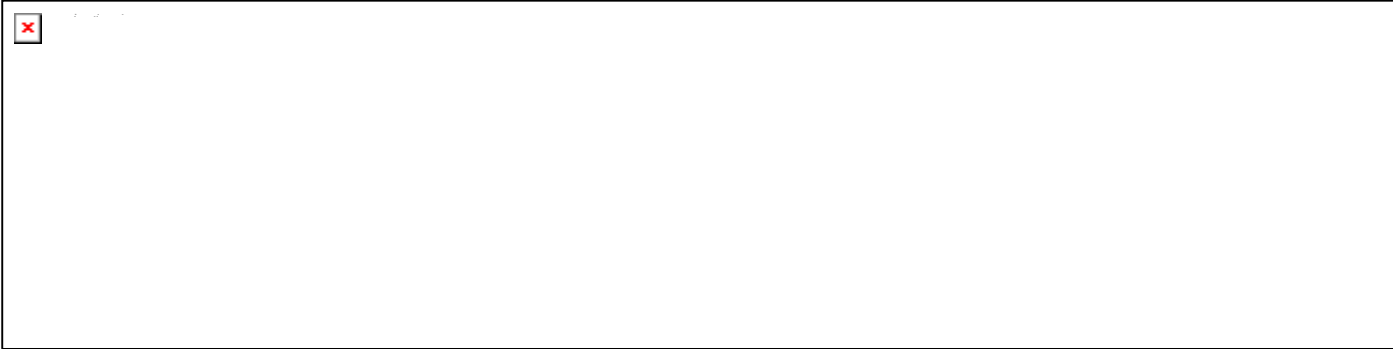
Claire Poole
Project Manager – Workforce Development -External Workforce
Quality & Market Management Team

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Janet Lowe

From: Claire Poole
Sent: 07 April 2020 18:03
To: Independent Sector Training
Subject: NOTTINGHAMSHIRE COUNTY COUNCIL - COVID 19 - GUIDANCE AND KEY MESSAGES
Attachments: PPE interim local guidance Nottinghamshire 06.04.2020.pdf; Nottinghamshire PPE quick reference guidance 06.04.20.pdf

Importance: High



DAILY CORONAVIRUS UPDATE – For Nottinghamshire Care Providers Tuesday 7th April 2020

Sent on behalf of Cherry Dunk, Group Manager, Quality Assurance and Citizen Safety.

Dear Providers, the information below contains current and up to date information for social care providers.

Local PPE Guidance – updated 6th April 2020

Please find attached updated documents outlining the guidance for Nottinghamshire PPE

COVID-19 Guidance on Homecare Provision – Updated 6th April 2020

Government guidance on Home care provision - <https://www.gov.uk/government/publications/covid-19-residential-care-supported-living-and-home-care-guidance/covid-19-guidance-on-home-care-provision>

Sector led resource

This new sector led resource started as a WhatsApp Group and has proved so useful as a support to people working in residential and home based care, that it has outgrown its WhatsApp platform. It is now open to a wider audience as a resource and networking centre available through an App that can be accessed through this link - <https://webapp.mobileappco.org/m/COVID19CARE/?appcode=COVID19CARE>

Local DBS Support

Our local DBS contact wanted to let you know about the following links:

- All of our guidance in relation to COVID-19 can be found [here](#).
- General guidance leaflets can be found [here](#).
- The regional outreach introductory video can be found [here](#).
- The DBS Disclosure video can be found [here](#).
- The eligibility test for DBS checks can be found [here](#).
- How to make a barring referral can be found [here](#).

Gold Standards Framework signposting and guidance on the Coronavirus epidemic

On this link you will find guidance on Advanced Care Planning, including the '5 Steps to Advanced Care Planning' animated video and Bereavement Care, which signposts to the Cruse helpline.

<https://goldstandardsframework.org.uk/gsf-signposting-and-guidance-on-the-coronavirus-epidemic>

Dementia

<https://www.dementiauk.org/get-support/coronavirus-covid-19/>

Other resources for your information:

Visit Skills for Care COVID Webpage - <https://www.skillsforcare.org.uk/About/News/COVID-19-Guidance-from-other-agencies.aspx>

Visit our Website for further updates - www.nottinghamshire.gov.uk/coronavirus

Visit Notts Help Yourself for a register of COVID-19 resources to support you at this time - <https://www.nottshelpyourself.org.uk/kb5/nottinghamshire/directory/document.page?id=lgc3gkzdlkc>

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Please do pass on our grateful thanks to you and your teams for your continued support during this challenging time.

Kind regards

Cherry Dunk
Group Manager Quality Assurance and Citizen Safety

cherry.dunk@nottsc.gov.uk

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Claire Poole
Project Manager – Workforce Development -External Workforce

Quality & Market Management Team

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Janet Lowe

From: Claire Poole
Sent: 08 April 2020 17:45
To: Personal Information
Subject: NOTTINGHAMSHIRE COUNTY COUNCIL - COVID 19 - GUIDANCE AND KEY MESSAGES
Importance: High



DAILY CORONAVIRUS UPDATE – For Nottinghamshire Care Providers Wednesday 8th April 2020

Sent on behalf of Cherry Dunk, Group Manager, Quality Assurance and Citizen Safety.

Dear Providers, the information below contains current and up to date information for social care providers.

Safeguarding information and resources

The Nottinghamshire Safeguarding Adults Board is collating all of the safeguarding resources in relation to Covid-19 here: <https://www.nottinghamshire.gov.uk/nsab/resources>

British Geriatric Society

A compilation of current official UK/global advice and publications relating to the worldwide outbreak of COVID-19.

As part of our duty of care to members and others working on the frontline of older people's healthcare, we are sharing advice and guidance about the outbreak of coronavirus. This information is aimed at healthcare professionals. There is also a page for members of the public: <https://www.bgs.org.uk/resources/coronavirus-current-information-and-advice>

This resource brings together tools, templates and transferable examples of materials which may be of use across a variety of clinical settings and scenarios during the COVID-19 pandemic, including homecare and care homes: <https://www.bgs.org.uk/resources/covid-19-tools-and-templates>

Other resources for your information:

Visit Skills for Care COVID Webpage - <https://www.skillsforcare.org.uk/About/News/COVID-19-Guidance-from-other-agencies.aspx>

Visit our Website for further updates - www.nottinghamshire.gov.uk/coronavirus

Visit Notts Help Yourself for a register of COVID-19 resources to support you at this time - <https://www.nottshelpyourself.org.uk/kb5/nottinghamshire/directory/document.page?id=lgc3gkzdlkc>

Sign up to our and our Health and Wellbeing bulletin - www.nottinghamshire.gov.uk/emailme

If you don't already, please join our social channels for latest information on coronavirus and NCC Services:-
Nottinghamshire County Council on Facebook or on twitter @NottsCC

Please use our gmm@nottsc.gov.uk email address if you have questions for the team and if you are not sure who else to ask. We would, however, suggest that you make use of the information links above as you may already have the answers to hand.

Please continue to check the Nottinghamshire County Council and the Notts Help Yourself website for latest guidance.

Please do pass on our grateful thanks to you and your teams for your continued support during this challenging time.

Kind regards

Cherry Dunk
Group Manager Quality Assurance and Citizen Safety

cherry.dunk@nottsc.gov.uk

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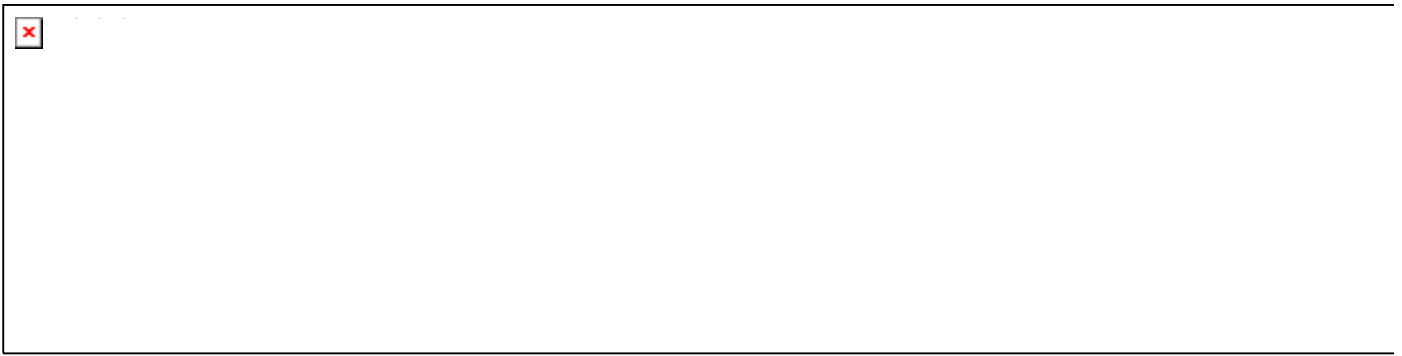
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Project Manager – Workforce Development -External Workforce
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Janet Lowe

From: Claire Poole
Sent: 09 April 2020 17:36
To: Personal Information
Subject: NOTTINGHAMSHIRE COUNTY COUNCIL - COVID 19 - GUIDANCE AND KEY MESSAGES



DAILY CORONAVIRUS UPDATE – For Nottinghamshire Care Providers - Thursday 9th April 2020

Dear Providers, the information below contains current and up to date information for you and your staff

Local PPE Supplies

We are conscious that we are working in unprecedented times and whilst we are having regular conversations with you and your staff we are also conscious that circumstances may change regularly. Should you have any urgent PPE requirements over the Bank Holiday please contact ppe@nottsc.gov.uk

Useful Guidance for Admission and Care of people in care homes

Slides from a recent webinar with useful information on Admissions from hospital, Workforce – links to training and support, using the Capacity Tracker, accessing NHSmail, guidance around use of PPE and IPC, End of Life and Q&As.

Dementia and COVID-19

Summary of key issues around people with dementia and their carers in relation to COVID 19 (Coronavirus). While there is ample general advice about COVID-19 and its management, the ten key points in the document have been devised to reflect clinical advice and specific information about dementia.

Other resources for your information:

Visit Skills for Care COVID Webpage - <https://www.skillsforcare.org.uk/About/News/COVID-19-Guidance-from-other-agencies.aspx>

Visit our Website for further updates - www.nottinghamshire.gov.uk/coronavirus

Visit Notts Help Yourself for a register of COVID-19 resources to support you at this time - <https://www.nottshelpyourself.org.uk/kb5/nottinghamshire/directory/document.page?id=lgc3gkzdlkc>

Sign up to our and our Health and Wellbeing bulletin - www.nottinghamshire.gov.uk/emailme

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Nottinghamshire County Council on Facebook or on twitter @NottsCC

Please use our gmm@nottscc.gov.uk email address if you have questions for the team and if you are not sure who else to ask. We would, however, suggest that you make use of the information links above as you may already have the answers to hand.

Please continue to check the Nottinghamshire County Council and the Notts Help Yourself website for latest guidance.

Please do pass on our grateful thanks to you and your teams for your continued support during this challenging time. Should you have any urgent service provision issues over the Bank Holiday period please contact either cherry.dunk@nottscc.gov.uk Personal Information or clare.gilbert@nottscc.gov.uk Personal Information

Kind regards

Cherry Dunk
Group Manager Quality Assurance and Citizen Safety

cherry.dunk@nottscc.gov.uk
Personal Information

Postal address
ASCH &PP
County Hall
West Bridgford
Nottingham
NG2 7QP

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Janet Lowe

From: Claire Poole
Sent: 14 April 2020 17:45
To: Independent Sector Training
Subject: NOTTINGHAMSHIRE COUNTY COUNCIL - COVID 19 - GUIDANCE AND KEY MESSAGES
Attachments: C0129_Preventing skin damage under PPE_9 April.pdf; C0140_COVID-19 Waste Management Guidance SOP - published (003).pdf

Importance: High



DAILY CORONAVIRUS UPDATE – For Nottinghamshire Care Providers – Tuesday 14th April 2020

Dear Providers, the information below contains current and up to date information for you and your staff

Personal Protective Equipment (PPE) Guidance updated today 14th April 2020.

<http://home.nottsc.gov.uk/working/departments/coronavirus-information-and-guidance/general-guidance-for-all-staff>

Should you have any issues in obtaining ppe please contact - ppe@nottsc.gov.uk

Helping prevent facial skin damage beneath personal protective equipment – 9th April 2020

An NHS document, see attached, has been produced to provide guidance on protecting skin covered by PPE.

COVID-19 waste management standard operating procedure - 6 April 2020, Version 1

An NHS document, see attached, has been produced setting out the waste management approach for all healthcare facilities including primary care facilities and testing facilities in England and Wales during the COVID-19 outbreak.

Other resources for your information:

Visit Skills for Care COVID Webpage - <https://www.skillsforcare.org.uk/About/News/COVID-19-Guidance-from-other-agencies.aspx>

Visit our Website for further updates - www.nottinghamshire.gov.uk/coronavirus

Visit Notts Help Yourself for a register of COVID-19 resources to support you at this time -

<https://www.nottshelpyourself.org.uk/kb5/nottinghamshire/directory/document.page?id=lgc3gkzdlkc>

Sign up to our and our Health and Wellbeing bulletin - www.nottinghamshire.gov.uk/emailme

Mobile App linking care providers and resources they have found useful during the COVID pandemic -
<https://webapp.mobileappco.org/m/COVID19CARE/?appcode=COVID19CARE>

If you don't already, please join our social channels for latest information on coronavirus and NCC
Services:- **Nottinghamshire County Council on Facebook or on twitter @NottsCC**

Please use our gmm@nottsc.gov.uk email address if you have questions for the team and if you are not sure who else to ask.

Please also accept our sincere thanks to you and your teams for supporting local people during these very challenging times.

Kind regards

Cherry Dunk
Group Manager Quality Assurance and Citizen Safety

cherry.dunk@nottsc.gov.uk

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Janet Lowe

From: Claire Poole
Sent: 15 April 2020 17:00
To: Independent Sector Training
Subject: NOTTINGHAMSHIRE COUNTY COUNCIL - COVID 19 - GUIDANCE AND KEY MESSAGES
Attachments: Open letter to Providers MB 150420.pdf



DAILY CORONAVIRUS UPDATE – For Nottinghamshire Care Providers – Wednesday 15th April 2020

Dear Providers, the information below contains current and up to date information for you and your staff

Open letter for social care providers in Nottinghamshire: support during Covid–19 pandemic.

Please find attached an open letter from Melanie Brooks, Corporate Director, Adult Social Care and Public Health, Nottinghamshire County Council.

COVID-19: Essential training

There is fully funded essential rapid induction training available to all social care employers at this time through Skills for Care Endorsed Providers at no cost for the first 30 employees.

The impact of COVID-19 has created an extremely challenging time for the social care workforce. Skills for Care has identified training that remains a priority during this period to ensure there is a skilled and competent workforce. This includes The Care Certificate (with an easier to use [Care Certificate self-assessment](#)); assisting and moving people; basic life support; fire safety; food safety; health & safety awareness; infection prevention & control; safeguarding (specifically around isolation) and medication. A link to frequently asked questions and a list of the Endorsed Providers offering the training is available here: <https://www.skillsforcare.org.uk/About/News/COVID-19-Essential-training.aspx>

Other resources for your information:

Visit Skills for Care COVID Webpage - <https://www.skillsforcare.org.uk/About/News/COVID-19-Guidance-from-other-agencies.aspx>

Visit our Website for further updates - www.nottinghamshire.gov.uk/coronavirus

Visit Notts Help Yourself for a register of COVID-19 resources to support you at this time - <https://www.nottshelpyourself.org.uk/kb5/nottinghamshire/directory/document.page?id=lgc3gkzdlkc>

Sign up to our and our Health and Wellbeing bulletin - www.nottinghamshire.gov.uk/emailme

Mobile App linking care providers and resources they have found useful during the COVID pandemic - <https://webapp.mobileappco.org/m/COVID19CARE/?appcode=COVID19CARE>

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Please continue to check the Nottinghamshire County Council and the Notts Help Yourself website for latest guidance.

Kind regards

Cherry Dunk
Group Manager Quality Assurance and Citizen Safety

cherry.dunk@nottsc.gov.uk

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Janet Lowe

From: Personal Information on behalf of Independent Sector Training
Sent: 16 April 2020 18:24
Subject: NOTTINGHAMSHIRE COUNTY COUNCIL - COVID 19 - GUIDANCE AND KEY MESSAGES
Attachments: Emergency_MCA_DoLS_Guidance_COVID19.pdf



DAILY CORONAVIRUS UPDATE – For Nottinghamshire Care Providers – Thursday 16th April 2020

Dear Providers, the information below contains current and up to date information for you and your staff

COVID-19: Our Action Plan for Adult Social Care – published by the Department of Health & Social Care – 15th April 2020

https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/879639/covid-19-adult-social-care-action-plan.pdf

Government Announcement - all care home residents and social care staff with coronavirus (COVID-19) symptoms will be tested as capacity is built up

<https://www.gov.uk/government/news/government-to-offer-testing-for-everyone-who-needs-one-in-social-care-settings>

The Mental Capacity Act (2005) (MCA) and Deprivation of Liberty Safeguards (DoLS) During the Coronavirus (COVID-19) Pandemic

Please find attached guidance that is only valid during the COVID-19 pandemic and applies to those caring for adults who lack the relevant mental capacity to consent to their care and treatment.

Other resources for your information:

Visit Skills for Care COVID Webpage - <https://www.skillsforcare.org.uk/About/News/COVID-19-Guidance-from-other-agencies.aspx>

Visit our Website for further updates - www.nottinghamshire.gov.uk/coronavirus

Visit Notts Help Yourself for a register of COVID-19 resources to support you at this time - <https://www.nottshelpyourself.org.uk/kb5/nottinghamshire/directory/document.page?id=lgc3gkzdlkc>

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Kind regards

Cherry Dunk
Group Manager Quality Assurance and Citizen Safety

cherry.dunk@nottsc.gov.uk

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Janet Lowe

From: Personal Information on behalf of Independent Sector Training
Sent: 17 April 2020 16:32
Subject: NOTTINGHAMSHIRE COUNTY COUNCIL - COVID 19 - GUIDANCE AND KEY MESSAGES
Attachments: New Requirement to Test Patients being Discharged from Hospital to a Care Home - final (002).pdf



DAILY CORONAVIRUS UPDATE – For Nottinghamshire Care Providers – Friday 17th April 2020

Dear Providers, the information below contains current and up to date information for you and your staff

New Requirement to Test Patients being Discharged from Hospital to a Care Home

Please find attached the new NHS guidance

Coronavirus (COVID-19): personal protective equipment (PPE) plan – latest updated Government guidance 15th April 2020

<https://www.gov.uk/government/publications/coronavirus-covid-19-personal-protective-equipment-ppe-plan>

Financial Support for Social Care Providers during COVID-19

We are aware that providers are concerned about additional costs whilst managing their services at this time. In addition to the existing measures we have already put in place we are looking at additional ways in which we can support providers during this time, we are planning to set up a virtual meeting on Thursday 23rd April (times to be confirmed) with interested providers to discuss proposals with you. We will contact you at the beginning of next week of how you can participate in this.

Other resources for your information:

Visit Skills for Care COVID Webpage - <https://www.skillsforcare.org.uk/About/News/COVID-19-Guidance-from-other-agencies.aspx>

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Janet Lowe

From: Claire Poole
Sent: 20 April 2020 17:21
To: Personal Information
Subject: NOTTINGHAMSHIRE COUNTY COUNCIL - COVID 19 - GUIDANCE AND KEY MESSAGES



DAILY CORONAVIRUS UPDATE – For Nottinghamshire Care Providers – Monday 20th April 2020

Dear Providers, the information below contains current and up to date information for you and your staff

Financial Support for Social Care Providers during COVID-19

We are aware that providers are concerned about additional costs whilst managing their services at this time. In addition to the existing measures we have already put in place we are looking at additional ways in which we can support providers during this time, there is to be a Webinar on Thursday 23rd April and the invites to this will be sent in this bulletin tomorrow.

Furlough Portal Opens TODAY – 20th April 2020

<https://www.gov.uk/guidance/claim-for-wages-through-the-coronavirus-job-retention-scheme>

End of Life Care Resources produced by NHSE/I and other organisations

Summary of published resources and guidance documents with links to the respective source websites

Guidance on Considerations for acute personal protective equipment (PPE) shortages - Updated 17 April 2020

This document aligns with current evidence and Centers for Disease Control (CDC) ¹ and World Health Organization (WHO) guidance on optimising the supply of personal protective equipment (PPE) and the use of PPE when in short supply.

The Health and Safety Executive (HSE) has reviewed the options outlined in this document. Where there are acute shortages of PPE, and where it is safe to do so, it approves the sessional and reuse of PPE.

<https://www.gov.uk/government/publications/wuhan-novel-coronavirus-infection-prevention-and-control/managing-shortages-in-personal-protective-equipment-ppe>

Other resources for your information:

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Janet Lowe

From: Claire Poole
Sent: 21 April 2020 17:56
To: Personal Information
Subject: NOTTINGHAMSHIRE COUNTY COUNCIL - COVID 19 - GUIDANCE AND KEY MESSAGES
Attachments: NCC PPE quick reference guide 13.04.2020.pdf; PPE interim local guidance Nottinghamshire 13.04.2020.pdf; PPE Order Form NCC 13.04.20.pdf; Dementia_and_COVID_19v2_002.pdf



DAILY CORONAVIRUS UPDATE – For Nottinghamshire Care Providers – Monday 20th April 2020

Dear Providers, the information below contains current and up to date information for you and your staff

Invitation to Nottinghamshire County Council Virtual – Financial Support to Social Care Providers during Covid-19 Pandemic

You are cordially invited to an on-line Meeting to discuss financial support to providers during the current Covid – 19 Pandemic. You will receive a separate email inviting you to the event, which will follow later this afternoon.

There is to be one event initially but we will undertake a further event early next week should it be necessary.

PPE Local Guidance

Please find attached NCC PPE Quick Reference Guide, local Notts guidance and Order form for emergency PPE supplies.

Dementia and COVID-19

Summary of key issues around people with dementia and their carers in relation to COVID 19 (Coronavirus), is attached. While there is ample general advice about COVID-19 and its management, the ten key points in the document have been devised to reflect clinical advice and specific information about dementia.

Other resources for your information:

Visit Skills for Care COVID Webpage - <https://www.skillsforcare.org.uk/About/News/COVID-19-Guidance-from-other-agencies.aspx>

Visit our Website for further updates - www.nottinghamshire.gov.uk/coronavirus

Visit Notts Help Yourself for a register of COVID-19 resources to support you at this time - <https://www.nottshelpyourself.org.uk/kb5/nottinghamshire/directory/document.page?id=Igc3gkzdlkc>

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Janet Lowe

From: Claire Poole
Sent: 22 April 2020 17:35
To: Personal Information
Subject: NOTTINGHAMSHIRE COUNTY COUNCIL - COVID 19 - GUIDANCE AND KEY MESSAGES
Attachments: Invitation for webinar 230420 sent as email.docx; Principles for Paying Providers for Adult and Children's Services (002) (002).pdf; COVID-19 Support for Businesses sent out 220420.pdf
Importance: High



DAILY CORONAVIRUS UPDATE – For Nottinghamshire Care Providers – Wednesday 22nd April 2020

Dear Providers, the information below contains current and up to date information for you and your staff

Nottinghamshire County Council Virtual Meeting to discuss Financial Support to Social Care Providers during Covid-19 Pandemic

We are looking forward to our discussions with participants of the virtual meeting tomorrow - **Thursday 24th April 2-4pm**. A copy of the original invitation is attached for reference.

For information please also find attached the Financial Principles document previously shared and also a useful document that will give you information about some of the national schemes that are available to support providers during the Covid-19 Pandemic.

Other resources for your information:

Visit Skills for Care COVID Webpage - <https://www.skillsforcare.org.uk/About/News/COVID-19-Guidance-from-other-agencies.aspx>

Visit our Website for further updates - www.nottinghamshire.gov.uk/coronavirus

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Janet Lowe

From: Claire Poole
Sent: 24 April 2020 16:33
To: Independent Sector Training
Subject: NOTTINGHAMSHIRE COUNTY COUNCIL - COVID 19 - GUIDANCE AND KEY MESSAGES
Attachments: Financial Claim form - Screen Shots 240420.docx



DAILY CORONAVIRUS UPDATE – For Nottinghamshire Care Providers – Friday 24th April 2020

Dear Providers, the information below contains current and up to date information for you and your staff

Nottinghamshire County Council Virtual Meeting to discuss Financial Support to Social Care Providers during Covid-19 Pandemic

We thank everyone for their participation and valued questions and comments at yesterday afternoon's meeting. Having almost 100 people on the call was quite an achievement and allowed us to be able to listen to your views, comments and suggestions.

As explained we will send out the questions asked and also our responses to you. Clearly we weren't able to read all of the comments but we will be doing so over the next few days and will be briefing our Corporate Director Melanie Brooks early next week.

We are attaching a copy of the Provider Costs Application Form that has been drafted following yesterday's meeting. As agreed we would welcome comments or suggestions from our providers by 5pm on Tuesday. This would be most helpful.

Other resources for your information:

Visit our Website for further updates - www.nottinghamshire.gov.uk/coronavirus

Visit Notts Help Yourself for a register of COVID-19 resources to support you at this time - <https://www.nottshelpyourself.org.uk/kb5/nottinghamshire/directory/document.page?id=lgc3gkzdlkc>

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Janet Lowe

From: Claire Poole
Sent: 23 April 2020 18:11
To: Personal Information
Subject: NOTTINGHAMSHIRE COUNTY COUNCIL - COVID 19 - GUIDANCE AND KEY MESSAGES
Attachments: Home Testing Pilot FAQ and Guidance v3 170420.pdf
Importance: High



DAILY CORONAVIRUS UPDATE – For Nottinghamshire Care Providers – Wednesday 23rd April 2020

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Nottinghamshire County Council Virtual Meeting to discuss Financial Support to Social Care Providers during Covid-19 Pandemic

We thank everyone for their participation and valued questions and comments at this afternoon's meeting. These are extremely helpful as we consider our next steps.

Home Testing Pilot Guidelines

Information attached on the Home Testing Pilot for frontline workers – eligibility and process

Other resources for your information:

Visit Skills for Care COVID Webpage - <https://www.skillsforcare.org.uk/About/News/COVID-19-Guidance-from-other-agencies.aspx>

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Sent: 24 April 2020 16:39
To: Independent Sector Training
Subject: NOTTINGHAMSHIRE COUNTY COUNCIL - COVID 19 - GUIDANCE AND KEY MESSAGES
Attachments: Financial Claim form - Screen Shots 240420.docx



DAILY CORONAVIRUS UPDATE – For Nottinghamshire Care Providers – Friday 24th April 2020

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Janet Lowe

From: Claire Poole
Sent: 30 April 2020 17:28
To: Independent Sector Training
Subject: NOTTINGHAMSHIRE COUNTY COUNCIL - COVID 19 - GUIDANCE AND KEY MESSAGES
Attachments: Provider Letter 30 April 2020 FINAL.pdf

Importance: High



DAILY CORONAVIRUS UPDATE – For Nottinghamshire Care Providers – Thursday 30th April 2020

Dear Providers, the information below contains current and up to date information for you and your staff

Covid-19: Supporting Adult Social Care Services to Maintain Capacity and Viability

The Council has created a Care Services Sustainability Fund to respond to the current pressures that services face. The attached letter explains how we are inviting providers to make application for financial support to meet their most pressing business needs, where they have incurred additional costs that are Covid-19 related. Any application needs to be made along with supporting evidence which says where their business has incurred the cost. This is so we can:

- Identify and help respond to operational areas that are generating financial pressures for providers
- Provide financial support where necessary to those providers where there is a perceived risk of service failure
- Work jointly with the sector to ensure on-going provider sustainability
- Monitor take up of this support and provide an audit trail for the use of the funding

If you do not have access to the electronic version of the claim form (link in the attached letter), please make us aware by contacting Dot Lees on 0115 9774288 or email her at Dorothy.lees@nottscc.gov.uk.

Support for Psychological Wellbeing in Healthcare Workers

A new online package has been made available to support Health and Social Care staff with psychological wellbeing during and after the COVID-19 pandemic. The package has been developed by Dr Holly Blake (University of Nottingham) in collaboration with the University of Leicester. It contains information, advice and tips from experts and signposting around:

- psychologically safe work environments
- communication
- social stigma

- accessing social support
- self-care strategies
- rest, shift work, fatigue and sleep
- managing emotions during the pandemic

The package is already widely accessed with around 18,000 users within the first 7 days of launch.
https://www.nottingham.ac.uk/toolkits/play_22794

Other resources for your information:

Visit our Website for further updates - www.nottinghamshire.gov.uk/coronavirus

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Kind regards

Cherry Dunk
Group Manager Quality Assurance and Citizen Safety

cherry.dunk@nottsc.gov.uk

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Janet Lowe

From: Personal Information
Sent: 01 May 2020 14:54
To: Dorothy Lees
Subject: NOTTINGHAMSHIRE COUNTY COUNCIL - COVID 19 - GUIDANCE AND KEY MESSAGES
Importance: High



DAILY CORONAVIRUS UPDATE – For Nottinghamshire Care Providers – Friday 1st May 2020

Dear Providers, the information below contains current and up to date information for you and your staff

Joint statement on our regulatory approach during the coronavirus pandemic

On 30th April CQC's chief inspectors issued a joint statement which sets out our approach to regulation during the COVID-19 pandemic:

“Our regulatory role has not changed and our core purpose remains keeping people safe and ensuring that health and social care services provide people with safe, effective, compassionate, high-quality care. During a period of intense challenge such as this there are increased risks to people, including those with coronavirus but also those without it, whose treatment and care is being affected directly or indirectly. To enable us to take the appropriate action to keep people safe, we have developed an Emergency Support Framework. This will help us deliver our purpose and has been designed to be flexible to allow us to respond to the changing needs of the health and social care system during this time.” [For further information read the full joint statement.](#)

Stay up to date with the latest CQC COVID-19 information

We're making changes to the way we work during the COVID-19 outbreak. We've developed a dedicated area on our website so that you can stay up to date with the latest information. Visit our website to [find out more](#). We have also [published the answers to frequently asked questions](#) from adult social care providers.

Other resources for your information:

Visit our Website for further updates - www.nottinghamshire.gov.uk/coronavirus

Visit Notts Help Yourself for a register of COVID-19 resources to support you at this time -

<https://www.nottshelpyourself.org.uk/kb5/nottinghamshire/directory/document.page?id=lgc3gkzdlkc>

Sign up to our and our Health and Wellbeing bulletin - www.nottinghamshire.gov.uk/emailme

Mobile App linking care providers and resources they have found useful during the COVID pandemic -
<https://webapp.mobileappco.org/m/COVID19CARE/?appcode=COVID19CARE>

If you don't already, please join our social channels for latest information on coronavirus and NCC Services:- **Nottinghamshire County Council on Facebook or on twitter @NottsCC**

Please use the Quality & Market Management Team email address gmm@nottsc.gov.uk if you have questions for the team and if you are not sure who else to ask. Please also receive our very grateful thanks to you and your staff teams who are supporting people across the County in these very challenging times, it is very much appreciated.

Kind regards

Cherry Dunk
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Janet Lowe

From: Claire Poole
Sent: 05 May 2020 16:31
To: Independent Sector Training
Subject: NOTTINGHAMSHIRE COUNTY COUNCIL - COVID 19 - GUIDANCE AND KEY MESSAGES



DAILY CORONAVIRUS UPDATE – For Nottinghamshire Care Providers – Tuesday 5th May 2020

Dear Providers, the information below contains current and up to date information for you and your staff

Treasury cuts taxes to reduce PPE costs from 1st May 2020

From 1st May 2020, PPE purchased by care homes, businesses, charities and individuals to protect against Covid-19 will be free from VAT for a three-month period

https://www.gov.uk/government/news/treasury-cut-taxes-to-reduce-ppe-costs?utm_source=5e6cb49d-28fc-44d1-82f0-a3b1bbcbb742&utm_medium=email&utm_campaign=govuk-notifications&utm_content=daily

Bereavement Support through Nottinghamshire Hospice.

The Grief Line will be live from 08:00 on Monday 4th May. The number to call is 0800 111 4451. There is also an email address: griefline@nottshospice.org.

The Grief Line has been set up to support those who have been bereaved and are in need of support. This may be emotional support (not counselling or trauma work, but more of a listening ear at times of need), as well as practical help. Calls from frontline staff who are struggling and need support are welcome. If needed, support to access further services is available. Please pass this information on to anyone who may benefit from it.

Other resources for your information:

Visit our Website for further updates - www.nottinghamshire.gov.uk/coronavirus

Visit Notts Help Yourself for a register of COVID-19 resources to support you at this time -

<https://www.nottshelpyourself.org.uk/kb5/nottinghamshire/directory/document.page?id=lgc3gkzdlkc>

Sign up to our and our Health and Wellbeing bulletin - www.nottinghamshire.gov.uk/emailme

Mobile App linking care providers and resources they have found useful during the COVID pandemic -

<https://webapp.mobileappco.org/m/COVID19CARE/?appcode=COVID19CARE>

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Kind regards

Cherry Dunk
Group Manager Quality Assurance and Citizen Safety

cherry.dunk@nottscc.gov.uk

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Janet Lowe

From: Claire Poole
Sent: 06 May 2020 17:18
To: Independent Sector Training
Subject: NOTTINGHAMSHIRE COUNTY COUNCIL - COVID 19 - GUIDANCE AND KEY MESSAGES
Attachments: Nottingham and Nottinghamshire QA Webinars.pdf; BAME we will survive webinar 080520.docx



DAILY CORONAVIRUS UPDATE – For Nottinghamshire Care Providers – Wednesday 6th May 2020

Dear Providers, the information below contains current and up to date information for you and your staff;

**Geriatrician/Clinician (for Nottinghamshire Care Homes and Community Care Providers) -
Do you have questions you would like answering about managing the care of your residents during the COVID crisis?**

Please join us for a series of webinars. We will start the session with a short piece on a 'hot topic'

WEEK 2 – Thursday 7th May: NOTTINGHAM AND NOTTINGHAMSHIRE SUPPORT OFFER

This will be a dynamic Q&A session where you can ask Dr Kearney any clinical questions you have and let us know what 'hot topics' you would like us to discuss next week.

To join us via ZOOM from 2 pm to 3 pm, either put this link into your web browser:

https://us02web.zoom.us/webinar/register/WN_CNjJyX-Sf6t_sugpWd5vg

... Or click on the link in the attached flyer.

Nottinghamshire Fire and Rescue webinar on the subject of managing Fire Safety in businesses during COVID-19

This webinar is taking place on w/c 11th May and as part of the event will have an opportunity for Q&A's. If this is something you think your network would find useful and be interested in, we would love you to join us and also spread the word!

To join the webinar please contact **Personal Information** by emailing **Personal Information** and she will send you the details.

A free virtual event offering support, networking and discussion to survive through and post COVID-19

A free online event is taking place on Friday (8th May) at 7.00 pm in case anyone would like to take part. The link to register on Eventbrite is <https://www.eventbrite.co.uk/e/we-will-survive-how-bame-staff-can-survive-through-and-post-covid19-crisis-tickets-104256528082>. Joining details will be emailed following registration.

The 2 guest speakers are very authoritative and highly engaging, Cherron Inko-Tariah ('The Power of Staff Networks') and Roger Kline ('Snowy White Peaks' author) – further details are in the flyer attached.

Other resources for your information:

Visit our Website for further updates - www.nottinghamshire.gov.uk/coronavirus

Visit Notts Help Yourself for a register of COVID-19 resources to support you at this time - <https://www.nottshelpyourself.org.uk/kb5/nottinghamshire/directory/document.page?id=lgc3gkzdlkc>

Sign up to our and our Health and Wellbeing bulletin - www.nottinghamshire.gov.uk/emailme

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Kind regards

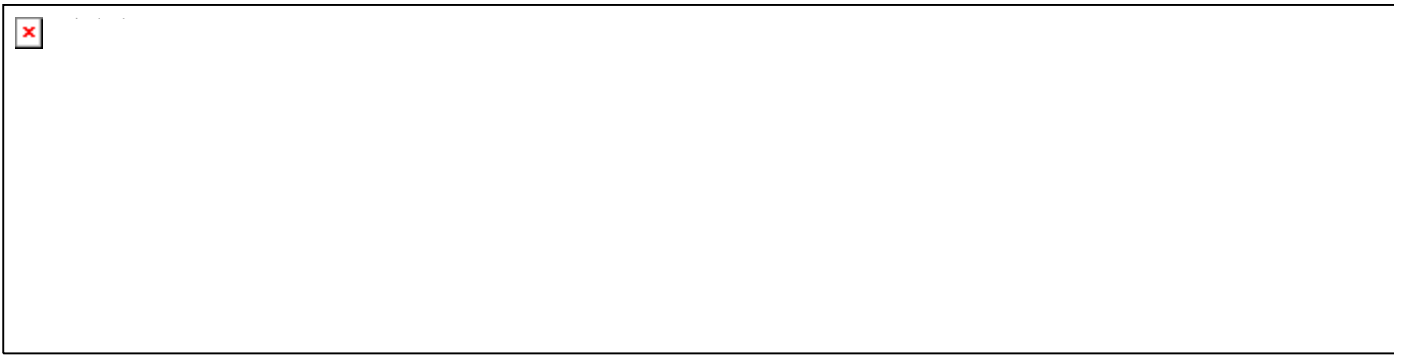
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Janet Lowe

From: Claire Poole
Sent: 07 May 2020 17:54
To: Independent Sector Training
Subject: NOTTINGHAMSHIRE COUNTY COUNCIL - COVID 19 - GUIDANCE AND KEY MESSAGES
Attachments: CASCAIDr - Ten things that all care home managers should know FINAL (2).docx;
WFGuidanceCompendium (002).pdf

Importance: High



DAILY CORONAVIRUS UPDATE – For Nottinghamshire Care Providers – Thursday 7th May 2020

Dear Providers, the information below contains current and up to date information for you and your staff;

Dedicated app for social care workers launched – 6th May 2020

A new dedicated app for the adult social care workforce in England has been launched to support staff through the coronavirus (COVID-19) pandemic.

https://www.gov.uk/government/news/dedicated-app-for-social-care-workers-launched?utm_source=fb2324d5-c22a-4a1a-bae3-ae33db351751&utm_medium=email&utm_campaign=govuk-notifications&utm_content=daily

This app will provide the following benefits:

- Care workers get access to guidance, learning resources, discounts and other support all in one place
- Support will be offered on mental health and wellbeing through toolkits and resources
- The Care Workforce app will unite 1.5 million care workers across more than 18,000 care providers

COMPENDIUM OF GUIDANCE ON WORKFORCE ISSUES FOR COMMUNITY SERVICES, CARE HOME AND DOMICILIARY CARE PROVIDERS AND STAFF - (Version 5: 5 May 2020)

This document, see attached, pulls together in one place some of the latest key guidance issued to employers and staff in response to the COVID-19 incident.

Coronavirus (COVID-19): verification of death in times of emergency - Updated 5th May 2020

This guidance is designed to clarify existing practice for the verification of death outside of hospitals and to provide a framework for safe verification of death in this coronavirus emergency period. It is to be applied

in all cases outside hospital when verification of death may be completed by people who have been trained to do so in line with their employer's policies.

<https://www.gov.uk/government/publications/coronavirus-covid-19-verification-of-death-in-times-of-emergency>

CASCAIDr stands for the Centre for Adults’ Social Care – Advice, Information and Dispute Resolution...

CASCAIDr works tirelessly for the furtherance of fairness and legal *principle*, in adults’ health and social care services – in other words, for the sound administration of justice for those who, due to mental ill-health, physical or sensory impairments, deterioration or disability, need **care and support** to enable them to work, study, stay safe or develop social networks. The attached document has been produced by CASCAIDr and sets out ten things that all care home managers should know. Please use this within the care home and pass it on to staff, residents and relatives – it’s been composed in order to promote good decision-making and protect against misinformation during the Covid-19 crisis. Further information on the work of CASCAIDr can be found on their website: www.cascaidr.org.uk

Other resources for your information:

Visit our Website for further updates - www.nottinghamshire.gov.uk/coronavirus

Visit Notts Help Yourself for a register of COVID-19 resources to support you at this time - <https://www.nottshelpyourself.org.uk/kb5/nottinghamshire/directory/document.page?id=lgc3gkzdlkc>

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Group Manager Quality Assurance and Citizen Safety

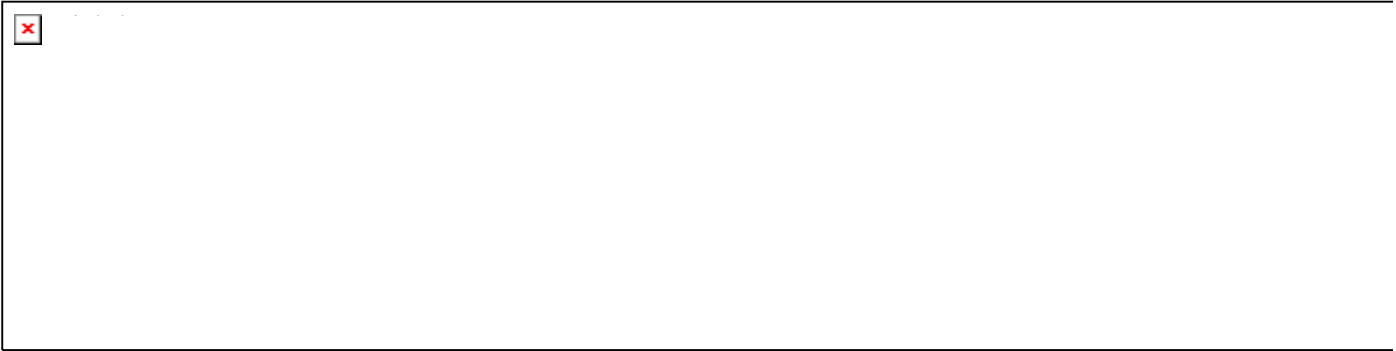
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Janet Lowe

From: Claire Poole
Sent: 18 March 2020 16:02
To: Personal Information
Subject: NOTTINGHAMSHIRE COUNTY COUNCIL - COVID 19 - GUIDANCE AND KEY MESSAGES



DAILY CORONAVIRUS UPDATE – For Nottinghamshire Care Providers

Sent on behalf of Cherry Dunk, Group Manager, Quality Assurance and Citizen Safety.

Dear Providers, the information below contains current and up to date information for social care providers:

This is the current information for Residential, Supported Living and Home Care Provision

<https://www.gov.uk/government/publications/covid-19-residential-care-supported-living-and-home-care-guidance/covid-19-guidance-on-residential-care-provision>

<https://www.gov.uk/government/publications/covid-19-residential-care-supported-living-and-home-care-guidance/covid-19-guidance-for-supported-living-provision>

<https://www.gov.uk/government/publications/covid-19-residential-care-supported-living-and-home-care-guidance/covid-19-guidance-on-home-care-provision>

You will find guidance about what to do if care workers or individuals being cared for have symptoms of COVID-19. We would also like to reiterate that we do expect providers to follow this guidance wherever possible and not to immediately consider handing back packages of care where individuals are displaying symptoms.

The highest proportion of questions received today has been in relation to PPE equipment, I can advise you that we are hoping to hear later today that there will be free distribution of fluid repellent facemasks. Delivery has started today (Wednesday 18th March), and every care home and home care provider will be receiving at least 300 facemasks. It is anticipated that the distribution will be complete by next Tuesday, this follows a recent change in the guidance. Providers are not required to take action; the stock will be delivered to them. I have heard from a provider already that they have received their masks today.

Work is also underway with wholesalers to ensure a longer-term supply of all aspects of personal protective equipment, including gloves, aprons, facemasks and hand sanitiser. For future PPE requirements, care providers should order PPE from their usual suppliers.

I also believe that a national hot line number is to be set up for providers. As soon as we receive further guidance we will of course forward to you.

I would also finally like to thank you all for your work to date in supporting people across the County and for also supporting your dedicated staff teams. We are indeed in very challenging times and our work together and strong relationship is going to help us get through this together.

If you have any queries please do continue to contact the Quality and Market Management Team – gmm@nottsc.gov.uk

Kind regards

Cherry

Quality & Market Management Team

Personal Information

Adult Social Care, Health & Public Protection

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