

COVID-19 (Coronavirus) and our use of data during the pandemic

Last updated: 14/07/2020

This notice may be amended at any time, so please review it frequently. The date at the top of this page will be amended each time this notice is updated.

Introduction

This is an addendum to our [overarching Privacy Notice](#) and service specific privacy notices.

It explains how Nottinghamshire Council (as a Data Controller) will collect, use and protect personal data specifically in respect of the Covid-19 (Coronavirus) pandemic.

It sits alongside our [COVID-19 \(Coronavirus\) Community Response Privacy Notice](#). This details how the County Council will collect and use data in its work with [Nottinghamshire Local Resilience Forum](#) partner organisations to meet the care and welfare needs of Nottinghamshire residents during the pandemic. The Forum comprises local authorities, health organisations, emergency services, and other stakeholders that have a statutory duty to respond to emergencies.

We have published a separate [Privacy Notice on records we maintain to support NHS Test and Trace](#).

What information do we hold?

We already hold and will receive personal information from a number of sources identifying vulnerable people in the community.

We will gain information about individuals that do not meet our normal criteria for support, but who have become vulnerable because their usual support from friends and family may be interrupted or reduced.

This will be personally identifiable data so that we know who to offer a service to, and how to get the service to them.

Where will we get this information from?

We will receive information primarily from the Government Data Service (GDS); this may include data from both the NHS and other departments.

We will also receive information from providers of care homes, nursing homes and domiciliary care services.

Who will we share this information with?

We will share information with Nottinghamshire Local Resilience Forum partner organisations as well as providers where we feel they can help us meet your service needs, and where it is necessary and proportionate to do so.

How long will we keep this information for?

This is a temporary arrangement. We will only keep your personal data for as long as is necessary for the purpose for which we are processing it, unless we have a legitimate reason for keeping it, for example, any legal requirement to keep the data for a set time period.

At this stage it is not known how long data relating to the management of the pandemic will be retained. We will ensure that we follow any published guidance in this respect as it becomes available.

Where we do not need to continue to process your personal data, it will be securely destroyed.

What is the legal basis for this?

Our lawful basis for processing the data is that it is part of our public task and official authority and is necessary for the reasons of substantial public interest

Additionally, for the duration of the pandemic it is a task in the substantial public interest in the area of public health and in line with government requirements.

Changes to our services

All Council departments are attempting to identify ways to replace services which have been temporarily removed. We will be replacing many face-to-face visits or activities with telephone or video conferencing.

We are trying to find the most secure methods of delivering these services, and, again, only intend to use them for the duration of the pandemic.

These services are being provided under the same lawful basis as the original face-to-face service.

Please visit our [Covid-19 \(Coronavirus\) webpage](#) for more information on the impact of the pandemic on County Council services.

How to contact us

If you have any concerns about the use of your data, or want to understand the rights you have in respect of your personal data, please see our [overarching Privacy Notice](#), individual service privacy notices, or contact us using the details below:

DPO@nottscc.gov.uk

Or

Data Protection Officer
Nottinghamshire County Council
County Hall
West Bridgford
Nottingham
NG2 7QP