Frequently asked questions

Who are the vulnerable pupils?	Vulnerable children include children who are supported by social care, those with safeguarding and welfare needs, including child in need plans, on child protection plans, 'looked after' children, young carers, disabled children and those with education, health and care plans (EHCP). We know that schools will also want to support other children facing social difficulties and the government will support head teachers to do so.
Who are the key workers?	Key workers are classified under the following headings: Health and social care Education and childcare Key public services Local and national government Food and other necessary goods Public safety and national security Transport Utilities, communication and financial services
What if there is only 1 key worker in the family?	Some schools will support families where there is a single key-worker. We know that schools in the Flying High Trust will provide for families where there is only 1 key worker group. Information will be updated on our website to indicate where they are able to support families with a single key worker.
As a key worker who do I contact about arranging provision for my child?	Schools and education providers will be contacting parents about local arrangements. You can also refer to the information on our public website detailing the schools that are open.
My child has special educational needs or a disability – where can I get more information?	Our Families Information Service has some useful information for parents/carers of SEND children https://www.nottshelpyourself.org.uk/kb5/nottinghamshire/directory/parent-zone.page
Will NCC's school meals service still be available?	School catering colleagues are set to continue to provide a meals service in all the schools we currently support into next week. They will work with the schools they support to ensure that a meals service is in place for the schools that remain open during the holiday period for vulnerable pupils/key worker pupils. Further national guidance is expected in relation to meals during the Easter break.
	Multi-academy Trusts and schools buying from other providers will be making their own arrangements and you would need to contact them directly.

What if my child is eligible to receive a free school meal?	How free school meals are ultimately delivered will develop once there is greater clarity about the government's voucher system for free school meals. If you think you may be eligible for free school meals you should apply online at www.nottinghamshire.gov.uk or 0300 500 8080.
What about universal infant free meals?	This guidance only relates to children eligible to receive a free school meal (i.e. those parents who receive a <u>qualifying benefit</u>).
What will happen with school transport?	The Council will keep our current transport arrangements operational into next week and will review these once it is clear which pupils already accessing transport fall into the vulnerable groups and/or key worker's children categories. If there are to be arrangements for these groups during the Easter break, the Council will do all it can to ensure access to transport for relevant pupils. The level of demand is likely to vary during the period as children accessing education self-isolate for periods of time and/or become ill.
What about safeguarding?	We will provide more information next week. However, our duties to safeguard children have not changed.