

Freedom of information request NCC-042335-19

Thank you for your recent Freedom of information request for the following information:

Q1. Which IT systems are used in the department specifically to provide core case management systems and any other supporting software holding information on individuals supported by your adults/children care services? For example, document management, RAS etc. Please provide name of system, supplier and type. e.g core case management system, electronic document management etc.

Q2. For each system identified in Q1 please could you let us know how many users there are?

Q3. For each system identified in Q1 please could you let us know when each of these systems were first implemented and how much has been spent on them each year for the last 5 years? Please breakdown the total cost of each into licence fees, annual support, professional services (training, implementation, consulting etc).

Q4. For each system identified in Q1 please could you let us know what the length of the current contract is and the date the contract ends?

Please could you provide the answers to these questions above in Microsoft Excel format with a separate worksheet for Adults and Children's, please could you use the following Row titles and a Column for each system? (happy to provide a template as below if required).

System Name

Supplier

Type of System

Number of Users

System Go Live Date

Length of Current Contract (years)

Current Contract End Date

Yr1 (FY2015/16) Licence Fee

Yr1 (FY2015/16) Professional Services

Yr1 (FY2015/16) Support and maintenance

Yr2 (FY2016/17) Licence Fee

Yr2 (FY2016/17) Professional Services

Yr2 (FY2016/17) Support and maintenance

Yr3 (FY2017/18) Licence Fee

Yr3 (FY2017/18) Professional Services

Yr3 (FY2017/18) Support and maintenance

Yr4 (FY2018/19) Licence Fee

Yr4 (FY2018/19) Professional Services

Yr4 (FY2018/19) Support and maintenance

Yr5 (FY2019/20) Licence Fee

Yr5 (FY2019/20) Professional Services

Yr5 (FY2019/20) Support and maintenance

Please find attached excel spreadsheet which provides a response to the points raised.

I trust this information is of assistance to you.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or e-mail foi@nottscc.gov.uk

With kind regards

Lorraine Hayes

Complaints Information & Mediation Officer

Complaints & Information Team

Chief Executives Department

Nottinghamshire County Council

West Bridgford

Nottingham

NG2 7QP

0115 97 72788