

Dear whom it may concern,

I am writing to make an open government request for all the information to which I am entitled under the Freedom of Information Act 2000.

Please send me:

- Over the past 5 years (up to and including 2018/ 2019), please can you tell me your budget for ensuring your information is accessible to all residents i.e. those with visual impairment, dyslexia, print impairment?
- Over the past 5 years (up to and including 2018/ 2019), please can you tell me your spend for ensuring your information is accessible to all residents, i.e. those with visual impairment, dyslexia, print impairment?
- Do you offer information to your residents in accessible formats such as Large Format Print?
- Do you offer information to your residents in accessible formats such as Accessible PDFs?
- Do you offer information to your residents in accessible formats such as Braille?
- How many requests do you get per month for information in accessible formats such as Large Format Print?
- How many requests do you get per month for information in accessible formats such as Accessible PDFs?
- How many requests do you get per month for information in accessible formats such as Braille?
- Which is the most popular accessible format for information requests?
- What is the department and job title for the person responsible for organising and sourcing accessible materials for these requests?
- Do you produce these accessible materials internally?
- If you don't produce this information internally, who do you outsource these requests to and what do they charge you?

Dear Requester,

Thank you for your Freedom of Information Request.

The response from the Communications and Marketing department is as follows:

We do offer information to our residents in all accessible formats upon request. As there is no central person organising the PDFs and Large Print there is no record of how many have been produced in this time. The braille production is organised on the Council's behalf by the Language Shop who have produced one braille document in this time at a cost of £188.80.

I hope this now satisfies your request, and should you have any further enquiries please do not hesitate to contact me directly on the details below.

In addition to this and for future reference Nottingham County Council regularly publishes previous FOIRs and answers on its website, under Disclosure logs. (see link)
<http://site.nottinghamshire.gov.uk/thecouncil/democracy/freedom-of-information/disclosure-log/>

You can use the search facility using keywords.

If you wish to raise any concerns about the way your request was dealt with, then please write to the Team Manager, Complaints and Information, County Hall, West Bridgford, Nottingham, NG2 7QP or e-mail foi@nottscc.gov.uk quoting the reference number above.

Kind Regards

Complaints, Information & Mediation Officer.
Complaints and Information Team
Chief Executive's Dept
Nottinghamshire County Council
County Hall, West Bridgford, Nottingham, NG2 7QP

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