

This matter is being dealt with by:

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Reference: NCC-037955-19

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**Nottinghamshire
County Council**

17 June 2019

**Request for Information: Ref NCC-037955-19
Provision of Carers Grants and assessments, within Adult Social Care**

Thank you for your request for information relating to the provision of Carers Grants and assessments, within Adult Social Care. I can now let you have the following information in response to the questions you raised.

Please provide the name(s), email(s) and telephone number(s) of the individual(s) responsible for carer's services Sue Batty, Service Director, sue.batty@nottscc.gov.uk 0115 977 4876. Anna Oliver, Commissioning Manager, anna.oliver@nottscc.gov.uk 0115 977 2535

What is the current process for carers completing a carer's assessment? Details of how to request a carers assessment and the process for doing so are available on the Nottinghamshire County Council website

<https://www.nottinghamshire.gov.uk/care/adult-social-care/carers/carers-assessment>

Is there the ability for carers to do/request this online? Yes, the option to complete a carer's assessment online is available and will be offered by the Customer Service Centre or the Adult Access Team depending who is in contact with the carer concerned.

Do you offer carer's grants? If so, what are the eligibility criteria? No Nottinghamshire County Council do not currently offer carer's grants. However, Carers Trust East Midlands who are commissioned by Nottinghamshire County Council to provide the Carers Hub service on the Council's behalf do have access to a grants fund.

If you do not provide grants, is provision for carer's wellbeing available as a direct payment if eligible for support? Yes, a direct payment can be made. This is dependent on the eligibility criteria being met and either a payment of £150.00 or £200.00 can be made in a financial year depending on the level of impact of the caring role. Additionally, tailored personal budgets can be provided dependent on need. Increasingly direct payments are becoming needs based as part of the personalised approach to social care and as such we no longer offer a grants allocation system.

Are there plans to review / change the policy for provision of carer's grants and/or direct payments? If so what are these plans? Yes, there will be a new Carers Support Offer implemented later this financial year (2019/2020). The revised offer will encompass changes to both the Council's assessment and support planning processes as well as its commissioned information, advice and support services. These changes are the result of feedback from carers, the outcome from consultation and development work with a group of carers and will improve the early response offer to carers and provide greater opportunities for information, advice and support as required. The automatic direct payment of £150 / £200 will be removed however; these payments will be provided to individuals where this is the best option, with increased

scope to provide higher direct payments to those carers who have an identified, specific need for services or equipment to promote their wellbeing or enable them to continue caring.

Details of the new strategy and support offer can be found at (agenda item 11)

<https://www.nottinghamshire.gov.uk/dmsadmin/Meetings/tabid/70/ctl/ViewMeetingPublic/mid/397/Meeting/4141/Committee/514/SelectedTab/Documents/Default.aspx>

If yes, please provide details of amount of grant available per person and total value of grants issued for 2017/2018 Not applicable, please refer to Q4 for more information

What is the total budget available for carers' grants if different to above? Not applicable, please refer to Q4 for more information

Is this managed in-house or via a third-party organisation? If a third-party organisation please provide name of supplier, total value of contract and contract end date The Carers Hub is a commissioned service provided by Carers Trust East Midlands. The value of the contract is £150,000 per annum and the contract is due to end 30th September 2019.

What is the process for carers applying for a grant? Are there any restrictions on what the grant can be spent on and is there a requirement for carers to submit receipts? Please contact Carers Trust East Midlands for this information (0115 824 8824 / hub@carerstrustem.org)

We hope this now satisfies your request, and should you have any further enquiries please do not hesitate to contact me directly using the contact details below. In addition and for future reference Nottinghamshire County Council regularly publish previous Freedom of Information Requests and answers on our website, [click here](#) to see the Disclosure logs.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the

Team Manager,
Complaints and Information Team,
County Hall,
West Bridgford,
Nottingham,
NG2 7QP

or email : FOI@nottscc.gov.uk.

Yours sincerely

Name : Jilly Walden
Position: Complaints information and Mediation Officer
Nottinghamshire County Council