

This matter is being dealt with by:

Name Jilly Walden

Reference: NCC-037497-19

T 0115 977 2788

E complaints@nottscc.gov.uk

W www.nottinghamshire.gov.uk



**Nottinghamshire
County Council**

30 May 2019

**Request for Information: Ref NCC-037497-19
Paying for Social Care**

Thank you for your request for information relating to the number of people assessed as having to pay for any aspect of their social care. I can now let you have the following information in response to the questions you raised.

1. In your local authority, on the latest date for which figures were available, can you provide the total number of people in your local authority area you have assessed as having to pay for any aspect of their social care, including but not limited to:

(a) home care

(b) day care

(c) community alarms

(d) other non-residential community care services? Number of people that are paying a contribution is 4490

2. How people are currently in arrears of payment of their social care charges (by this I mean having missed at least one payment)? 969 accounts with at least 1 invoice more than 1 month overdue.

3. How many people currently have debt management procedures commenced against them by your authority for non-payment of social care charges (by this I mean any escalation in debt recovery, e.g. automated reminders, letter before action and referral to debt collection agency)? In terms of the 969 accounts, they would have received either a reminder, been put on hold by Debt Recovery, Instalments, or escalated for further recovery action i.e Enforcement

4. How many people have had court proceedings begun against them relating to non-payment of social care changes in 2017/18 and 2018/19? 17/18 35 people court action taken against, 18/19 28 people court action taken against

We hope this now satisfies your request, and should you have any further enquiries please do not hesitate to contact me directly using the contact details below. In addition and for future reference Nottinghamshire County Council regularly publish previous Freedom of Information Requests and answers on our website, [click here](#) to see the Disclosure logs.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the

Team Manager,
Complaints and Information Team,
County Hall,

West Bridgford,
Nottingham,
NG2 7QP

or email : FOI@nottscc.gov.uk.

Yours sincerely

Name : Jilly Walden
Position: Complaints information and Mediation Officer
Nottinghamshire County Council