

This matter is being dealt with by:

Name Jilly Walden

Reference: NCC-033954-18

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**Nottinghamshire
County Council**

Private & Confidential

To be opened by addressee only

16th October 2018

**Request for Information: Ref NCC-033954-18
SAPP software**

Thank you for your request for information relating to SAPP software. I can now let you have the following information in response to the questions you raised.

Can you please confirm if you currently use or plan to use any of the following software?

- 1. SAP Business Integrity Screening**
- 2. SAP Access Control**
- 3. SAP Process Control**
- 4. SAP Audit Management**
- 5. Identity Access Management**
- 6. SAP GRC**
- 7. SAP Risk Management**
- 8. SAP Global Trade Services**

Nottinghamshire County Council do not use any of the SAP products, nor plan to use any of them as detailed in points 1-8.

In the event that you currently use any of the aforementioned software:

Do you have a support contract with an external provider for SAP Support? Not applicable as Nottinghamshire County Council do not use any of the SAP products details in points 1 to 8 above.

If you employ any of the aforementioned software or have a support contract what is the renewal date? Not applicable as Nottinghamshire County Council do not use any of the SAP products details in points 1 to 8 above.

What ERP system do you use? SAP

Complaints & Information Team, Nottinghamshire County Council, County Hall, Loughborough Rd, West Bridgford, Nottingham, NG2 7QP

Where is your SAP infrastructure located and in what format? Our SAP infrastructure is located on premise and at a second off site data centre. The SAP infrastructure runs on a mix of virtual and physical servers running a range of Windows operating systems with Windows clustering provisioning high availability. Databases are SQL Server.

When is the contract for third party support of your SAP infrastructure due for renewal? Our SAP infrastructure is supported in-house.

Do you manage SAP Security, SAP Role Authorisations and SAP Role Designs internally or through an external provider? Internally

If SAP Security, SAP Role Authorisations and SAP Role Designs is managed through an external provider, what is the renewal date? Not applicable

Which organisational department is responsible for managing overall SAP Security, Role Authorisations and Role Design? Business Support Centre

When is your next internal and external audit covering SAP roles and access? Internal date unknown. The Business Support Centre responds to whatever SAP aspects on detailed on the internal audit plan. External as part of the annual Council wide finance audit, elements of SAP roles and access are always included. The interim final audit is undertaken in February, followed by the final audit which takes place between May – July.

Where do you advertise any SAP related procurement opportunities?
<https://www.eastmidstenders.org/>

We hope this now satisfies your request, and should you have any further enquiries please do not hesitate to contact me directly using the contact details below. In addition and for future reference Nottinghamshire County Council regularly publish previous Freedom of Information Requests and answers on our website, under Disclosure logs, available at the following link:

<http://site.nottinghamshire.gov.uk/thecouncil/democracy/freedom-of-information/disclosure-log/>

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or email complaints@nottsc.gov.uk.

Yours sincerely

Name Jilly Walden

Position Complaints information and Mediation Officer

Nottinghamshire County Council