

Dear

I am writing to you in reply to your Freedom of Information Act (FOIA) request to Nottinghamshire County Council. I have the following information.

1. Who is your current supplier of: -

a) Telecare Equipment?

Tunstall Healthcare Limited

b) Telecare Assessments?

These are undertaken in-house

c) Telecare Installation?

Tunstall Healthcare Limited

d) Telecare Monitoring?

Tunstall Response

e) Telecare Mobile Response?

East Midlands Carers Trust – although this is part of wider 24-hour emergency home care response service.

2. Please can you provide dates for when each of the below services are due to be re tendered: -

a) Telecare Equipment?

30/09/2020, but there is an option to extend the contract until 30/09/2021

b) Telecare Assessments?

Not applicable

c) Telecare Installation?

30/09/2020, but there is an option to extend the contract until 30/09/2021

d) Telecare Monitoring?

30/09/2020, but there is an option to extend until 30/09/2022

e) Telecare Mobile Response?

30/09/2022 (although this is part of wider 24-hour emergency home care response service).

3. Do you have any plans to consolidate your telecare provision?

No additional plans in addition to consolidation which has already been undertaken from 2018.

If you have any queries or concerns then please contact me. Please remember to quote the reference number above in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or e-mail foi@nottscc.gov.uk.

Yours sincerely

John Allison

Information Officer

Chief Executive's Department

Nottinghamshire County Council

County Hall, West Bridgford, Nottingham NG2 7QP

Telephone: 0115 977 2788