NCC-039615-19 Freedom of Information figures May 18-June 19

Dear Requester,

Further to your request under the freedom of information act, please see below.

Are you able to confirm the following, for a 12 month period of May 2018 to June 2019:

This is a 14 month period?!?!?!

All figures below relate to the 14 month period as per the request.

How many FOI/EIR requests have you received & how many have met compliance (response sent within 20 working days)?

FOI Requests: 1612 received

And of these, 85.7% were completed in the period

How many SAR requests have you received & how many have met compliance (response sent within 1 calendar month)?

SAR Requests: 265 received

203 non-complex: 188 on time - 92.7%

62 complex: 58 on time - 93.6%

We trust this now resolves your enquiry, however should you have any further queries please do not hesitate to contact me directly on the details below.

Nottinghamshire County Council regularly publishes previous FOIR,s and answers on its website, under Disclosure logs. (see link)

 $\underline{\text{http://site.nottinghamshire.gov.uk/thecouncil/democracy/freedom-of-information/disclosure-log/approximation/disclosure-log/app$

You can use the search facility using keywords.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or email complaints@nottscc.gov.uk. Kind Regards

Complaints and Information Team Nottinghamshire County Council County Hall

Hello

I am contacting you to enquire what your compliance rate is for completing Freedom of Information/Environmental Information Regulation Requests (FOI/EIR) and Subject Access Requests (SAR) within the statutory timescales set?

Are you able to confirm the following, for a 12 month period of May 2018 to June 2019: How many FOI/EIR requests have you received & how many have met compliance (response sent within 20 working days)?

How many SAR requests have you received & how many have met compliance (response sent within 1 calendar month)?

If you need to treat this request as an FOI, please can you acknowledge receipt and confirm that this request is being responded on.

Many thanks Regards