

Childminder Service Standards

The information below sets out the levels of support that Nottinghamshire based childminders can expect from the Nottinghamshire Early Years Quality and Attainment team.

The level of support identified will be based upon the childminders Ofsted inspection grade or current registration status. The level of support offered to the childminder will be regularly reviewed and adjusted depending on their Ofsted grading and their RAG rating. The RAG rating criteria is detailed on the "Support Criteria for Childminders" document. The offer aims to be flexible and responsive to childminder's needs.

The offer also includes:

- **Childminder briefing** - This event is an opportunity to update childminders with any recent changes or developments.
- **Regular safer settings networks** – To strengthen safeguarding practice and to build the confidence of the designated person (the childminder) for safeguarding through considering and sharing practice on the implementation of current and relevant safeguarding policy and practices.
- **One early years forum per term in locations to suit the district.** This is an opportunity for active members of the local early years community to share good practice and current information in order to make a contribution to the Nottinghamshire Early Years Improvement Plan, raising attainment for young children and closing the attainment gap.
- **One SENCo network per term** - This is primarily for SENCOs working in Early Years settings and is led by the local Area SENCO. The aim of this meeting is to provide continuing professional development to ensure that SENCOs are confident to meet the complex needs of SEND children in their care.

The level of support offered to individual settings will be one of the following:

The Universal offer:

(Newly registered childminders)

- Allocated Early Years Quality Improvement Advisor
- Telephone / email contact support.
- Offered one visit within one term of notification of registration
- Receive a visit report following the initial visit that details discussions and any actions
- A follow up phone call after 3 months of initial visit to identify any further support required based on their RAG rating.

(Newly registered, *Good* or *Outstanding* Ofsted inspection grade, or RAG rated Green) Everything offered at the Universal level plus the following:

- Information is shared with childminders to ensure that they are up to date with current legislation and practice.
- Access to the early years CPD training programme at prices identified in TADO
- Bespoke or in-house training charged at prices identified on TADO.
- Access to advice and guidance from the quality and attainment team regarding workforce development.

- Monitoring of children in vulnerable groups (through Betterstart) to ensure resources and interventions are targeted to raise attainment and close the attainment gap.
- Access to advice and guidance for children with SEND or giving any other concern. (Initial contact via telephone / e-mail which may lead to a visit).
- Information and current advice for childminders around OFSTED inspection requirements.
- Signpost to a range of quality assurance tools/websites enabling childminders to be reflective and plan improvements.
- Additional packages of support are available to purchase, please contact your Early Years Specialist Teacher or Advisor.

The Targeted offer:

(Childminders with *Requires Improvement* Ofsted inspection grade, or RAG rated Amber)

- Initial telephone contact following published Ofsted Requires Improvement grade
- Childminders graded (by OFSTED) as Requires Improvement will receive a package of targeted intervention and support. Childminders will be offered a minimum of two visits per year plus reports, which will commence within a 2 month period following the publication of their inspection report.
- Childminders graded Requires Improvement by OFSTED receive a letter within 5 working days from when the Local Authority Provider Support Panel meets. This letter will outline the implications of a Requires improvement OFSTED outcome for the entitlement funding for eligible 2, 3 and 4 year olds as outlined in the Nottinghamshire Provider Agreement.
- Childminders RAG rated as Amber by the Early Years advisor will receive a minimum of two visits per year plus visit reports.
- Support to write a Focus Improvement Plan to include actions/recommendations from the Ofsted report. This will be shared at the LA provider support network meeting.
- Childminders can be supported in completing a *Safeguarding Evaluation Tool* where appropriate. This will enable a review of current safeguarding arrangements, and support offered in creating a Focus Improvement Plan to address any actions.

The Intensive offer:

(Childminders with *Inadequate* Ofsted inspection grade, or RAG rated Red)

Everything offered at the Universal and Targeted level plus the following:

- Initial telephone contact following published Ofsted Inadequate grade
- Allocated support visit from an Early Years Quality Improvement Advisor within 10 working days of notification of the publication of an Inadequate Ofsted judgement. This will be an action planning meeting between the provider and Advisor to discuss the quality of provision and the implications of the free entitlement funding including the placing of funded two, three and four year olds. This will also form part of the information that will be shared at the LA Provider Support meeting.
- Childminders graded (by OFSTED) as Inadequate will receive a package of targeted intervention and support. Childminders will be offered a minimum of three visits plus visit reports per year.
- Childminders RAG rated as Red by the Early Years advisor will receive a minimum of three visits plus reports per year.

Additional Support, Information and Guidance

NCC Childcare Providers: Information and documents

<https://www.nottinghamshire.gov.uk/care/early-years-and-childcare/childcare-providers/free-childcare-providers-information>

NCC General Enquiries:

Email: earlychildhoodservices@nottsc.gov.uk

Tel: 0115 9772510

NCC Pathway to Provision

<https://www.nottinghamshire.gov.uk/care/childrens-social-care/nottinghamshire-children-and-families-alliance/pathway-to-provision>

Nottinghamshire Safeguarding Children Partnership

<https://www.nottinghamshire.gov.uk/nscp>

TADO (Training and Development Opportunities)

<https://www.nottinghamshire.gov.uk/care/early-years-and-childcare/childcare-providers/early-years-training>

Nottinghamshire Help Yourself

Homepage: <https://www.nottshelpyourself.org.uk/kb5/nottinghamshire/directory/home.page>

Providers: <https://www.nottshelpyourself.org.uk/kb5/nottinghamshire/directory/provider.page>

Children's Centre Services

Information for professionals: <https://www.nottinghamshirehealthcare.nhs.uk/ccs-professionals>

Public: <https://www.nottinghamshirehealthcare.nhs.uk/ccs>

Childcare Choices

Providers: <https://www.childcarechoices.gov.uk/providers/>

Parent/carers: <https://www.childcarechoices.gov.uk/>