

Dear Requester,

Further to your request for information under the freedom of information act, please see below.

*To whom it may concern*

*I have a specific interest in services for Children and Young People across Local Authorities and so I am trying to find out more about what software and approaches are used to meet the various requirements, under the FOI Act.*

*Please find below a list of questions that I hope you can help me with:*

### **1.Children's and Young People Services**

#### **FIS / Local Offer**

*What case management system do you use for children's services* **Mosaic**

*What is the annual support charge for the systems (including the finance modules)* **£143,797.36 for 19/20**

*When is the contract for the case management system up for renewal* **31st March 2022**

*Please provide the please provide name(s), email(s) and telephone number(s) of the individual responsible for the Children's Case Management System within your organisation*

**Emily Sullivan, emily.sullivan@nottsc.gov.uk, 01159773349**

*Which providers currently provide your Family Information Services directories and/or SEND Local Offer site*

**Idox Open Objects provide the directory for both.**

*When is the contract for the FIS and / or Local Offer site up for renewal* **Nottinghamshire County Council commissioned Idox PLC in 2015 to develop and deliver the Notts Help Yourself site in response to statutory requirements under the Care Act 2014. The site now also serves to meet additional requirements of the Childrens and Families Act 2014 (Local Offer), the Childcare Act 2006 (FIS), and Accessible Information Standard 2015. An initial 3-year contract was established in January 2016 and an option for the first of two 2-year extensions to this contract was due in April 2019. The contract has now been renewed for a further two year period.**

*What is the annual support charges for the for the FIS and / or Local Offer site*

**The Open Objects Licence is £21,448 per annum for years 4-7 of the contract. The total charges for the NHY site across both adults and children's services is £29,993.00 (per annum) and this includes the OO licence, Browsealoud facility (£1,500), Comms (£5,000) and SSL certificate (£45). The total charges are split equally between adults and children's services - £13,996.50. The children's contribution is further broken down in to three equal contributions of £4,666 for the Local Offer, FIS and Communities.**

*Please provide the name(s), email(s) and telephone number(s) of the individual(s) responsible for the FIS / SEND Local Offer sites within your organisation*

**Phil Smith – Local Offer Lead email; [Philip.smith@nottsc.gov.uk](mailto:Philip.smith@nottsc.gov.uk) and Tel: 0115 8040 944**

**Diane Tinklin (FIS) – Early Childhood Commissioning Manager email: [diane.tinklin@nottsc.gov.uk](mailto:diane.tinklin@nottsc.gov.uk) and Tel: 0115 8041221**

### **2.Short Breaks**

*Please provide the name(s), email(s) and telephone number(s) of the individual(s) responsible for Short Breaks provision - – Short Break Assessment & Review Team -*  
**[sbassessment.review@nottsc.gov.uk](mailto:sbassessment.review@nottsc.gov.uk)**

What is the annual spend on Short Breaks provision for 2017/18 - **£1,636,576**

Please provide a link, or a copy of your current Short Breaks statement and eligibility criteria - <https://www.nottshelpyourself.org.uk/kb5/nottinghamshire/directory/landing.page?newdirectorychannel=9-7&loboolean=1>

Do you provide grants or direct payments for Short Breaks provision? If not, are there any plans to provide grants or direct payments in the future **We offer a direct payment option as a short break**

Do you provide a framework of approved Short Breaks providers **Yes, we have a Dynamic Purchasing System (DPS) for providers to join**

Do parents/carers book Short Breaks provision via the council? – **Yes parents can book through the council and we would go out to tender to providers on our DPS**

If not do you use an external organisation to provide this **N/A**

Please provide details on where I can obtain a copy of your latest review and/or consultation of Short Breaks policy and provision – **Please see attached document**

We trust this now resolves your enquiry, however should you have any further queries please do not hesitate to contact us again.

Nottinghamshire County Council regularly publishes previous FOIR,s and answers on its website, under Disclosure logs. (see link)

<http://site.nottinghamshire.gov.uk/thecouncil/democracy/freedom-of-information/disclosure-log/>

You can use the search facility using keywords.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or email [complaints@nottscc.gov.uk](mailto:complaints@nottscc.gov.uk) .

Kind Regards

Nottinghamshire County Council  
Complaints and Information Team  
County Hall