

Dear

I am writing to you in reply to your Freedom of Information Act (FOIA) request to Nottinghamshire County Council about direct payments. I have the following information.

Is there a social care transformation manager or personalisation lead or similar role? If yes please provide name(s), email(s) and telephone number(s).

N/A

How many direct payments do you currently have in place for children and young people?

597 direct payments (106 of which are pending, either waiting for paperwork to be returned, waiting for pre-payment cards to be ordered/created or waiting for vendor accounts to be created).

Of these, how many are managed accounts, how many are paid into bank accounts and how many are paid onto pre-paid cards?

Managed Accounts: 5

Bank Accounts: 180

Pre-Payment Card: 306

How many direct payments do you currently have in place for adults?

2636 (as of 1st June 2019) had a regular DP with 276 receiving a one-off DP.

Of these, how many are managed accounts, how many are paid into bank accounts and how many are paid onto pre-paid cards?

893 people in receipt of a third-party managed account, 756 people are in receipt of a pre-paid card and 987 people were using a separate bank account to manage their DP.

If you have pre-paid cards, who is the manager with responsibility for prepaid cards? Please provide their name, position, email address and telephone number

Laura Chambers, Commissioning Manager, laura.chambers@nottsc.gov.uk

Please provide details of the name of the pre-paid card supplier

Prepaid Financial Services

What is the annual cost of the pre-paid cards?

Approximately £26,000 per annum.

How many clients/families receive support (direct payment support) to keep detailed financial records and pay invoices for their care?

Provided by a third party

Is this service provided by a third-party organisation that is commissioned by the local authority?

Yes

If the service is provided by a third-party organisation what is the name of the company?

There are currently three Accredited Providers: People Plus, Penderels and Solo (we do not have figures for people getting payroll support from non-accredited providers).

If the service is provided by a third-party organisation what is the annual cost to the Local Authority?

For the 3 accredited providers the annual cost to the authority is £172,618

Do you provide an in-house managed account service?

At present no, but it is something that is being considered.

If you have any queries or concerns then please contact me. Please remember to quote the reference number above in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or e-mail foi@nottscc.gov.uk.

Yours sincerely

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