

I am writing to make a FOI request for any information held on how a decision was made by Notts County Council to charge some self funding residents at Moorefield Court Southwell for overnight care, whether they use it or not. I would appreciate information from any consultation, panels or meetings that were held to consider this. Many thanks Jacky Buckmaster

Thank you for your recent Freedom of Information Request.

Please accept our apologies for the delay in responding to you. I am now able to provide you with the information supplied by the relevant department, as follows:

You may be aware that the Council usually has a number of places within an extra care scheme that it provides care and support to, these places are offered to people with care and support needs. The basic cost of the Extra Care services is established by splitting the total cost at the scheme by the number of people receiving care there. Should an individual require more care than the basic amount, additional hours will be added to the cost of their support. The Council's Extra Care places are prioritised for the people who the Council is responsible for arranging and funding their social care. In some circumstances, either relating to a professional decision, or if an individual's financial circumstances change, the Council may agree that one of these nominated units can be used by someone funding their own care. The person will benefit from the security of a 24/7 on call care service in the scheme, which also means that they can be flexible about when their care is delivered and access emergency care outside of their usual requirements should they need it. This is part of the benefit of living in an Extra Care scheme (as opposed to living in your own individual home or in Sheltered Housing) but it does come at an additional cost which is therefore shared by all the people living in the scheme.

It has been established that for a small number of people receiving an extra care service, including some Self Funders, an error has occurred and the cost of their care was not properly reflected which means for those who contribute to the cost of their care (or are self-funders) they have not been charged the full cost of their care. It was therefore not a decision made by a Committee, Panel or Meeting and is being addressed with individuals affected.

For reference, The council's contribution policy is attached. It states that following an individual's financial assessment, the Council is able to request contributions up to the full cost of the care, this is the amount that it costs the Council to provide that care.

Please see attached document.

I hope this now satisfies your request, and should you have any further enquiries please do not hesitate to contact me directly on the details below.

In addition to this and for future reference Nottingham County Council regularly publishes previous FOIR,s and answers on its website, under Disclosure logs. (see link)  
<http://site.nottinghamshire.gov.uk/thecouncil/democracy/freedom-of-information/disclosure-log/>

You can use the search facility using keywords.

If you wish to raise any concerns about the way your request was dealt with, then please write to the Team Manager, Complaints and Information, County Hall, West Bridgford, Nottingham, NG2 7QP or e-mail [foi@nottsgov.uk](mailto:foi@nottsgov.uk) quoting the reference number above.

Kind Regards

Complaints, Information & Mediation Officer.  
Complaints and Information Team  
Chief Executive's Dept  
Nottinghamshire County Council  
County Hall, West Bridgford, Nottingham, NG2 7QP