

NCC-037531-19 Violence at work (England)

Dear Requester,

Further to your recent request for information under the freedom of information act, please see below in answer.

FOI Request to Health and Safety

Part 1 - Your violence at work polices

1. Do you have a policy/policies in place to protect employees from violence at work? **Yes**
2. Are these policies built into the commissioning process for organisations delivering outsourced services? **Yes**

Part 2 - Violent incidents and monitoring

3. Do you collect data on violent incidents? **Yes**
4. If so, how many violent incidents did you record in the following years:

2018/19	531
2017/18	697
2016/17	566
2015/16	636

Part 3 – Staff training and support

5. Are risk assessments conducted for:
 - Public facing staff **Yes**
 - Lone working staff **Yes**
6. Do staff receive training to ensure they are aware of the appropriate way to deal with threatening situations? **Yes**
7. Is advice, support, or counselling available for staff who are victims of violence at work?
 - Advice **Yes**
 - Support **Yes**
 - Counselling **Yes**

We trust this now resolves your enquiry, however should you have any further queries please do not hesitate to contact me directly on the details below.

Nottinghamshire County Council regularly publishes previous FOIR,s and answers on its website, under Disclosure logs. (see link)

<http://site.nottinghamshire.gov.uk/thecouncil/democracy/freedom-of-information/disclosure-log/>

You can use the search facility using keywords.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or email complaints@nottscc.gov.uk .

Kind Regards

Nottinghamshire County Council
Complaints and Information Team
County Hall

Dear Chief Executive

I am writing to make a formal request under the Freedom of Information Act 2000.

Please could you provide UNISON with the information requested below:

UNISON - Violence at work Fol 2019 questions

Note: For the purposes of this Fol please use the Health and Safety Executive (HSE) definition of work-related violence (violent incidents): "Any incident in which a person is abused, threatened or assaulted in circumstances relating to their work"

Part 1 - Your violence at work policies

8. Do you have a policy/policies in place to protect employees from violence at work? (Yes/No)

9. Are these policies built into the commissioning process for organisations delivering outsourced services? (Yes/No)

Part 2 - Violent incidents and monitoring

10. Do you collect data on violent incidents? (Yes/No)

11. If so, how many violent incidents did you record in the following years:

2018/19	
2017/18	
2016/17	
2015/16	

Part 3 – Staff training and support

12. Are risk assessments conducted for:
 - Public facing staff (Yes/No)
 - Lone working staff (Yes/No)

13. Do staff receive training to ensure they are aware of the appropriate way to deal with threatening situations? (Yes/No)

14. Is advice, support, or counselling available for staff who are victims of violence at work?
 - Advice (Yes/No)
 - Support (Yes/No)

- Counselling (Yes/No)

I understand that under the legislation responses should be received within 20 working days