

Adult Services Privacy Notice

01/04/2019

Introduction

This privacy notice explains how the Council uses your data to provide social care services to adults in Nottinghamshire, including making decisions about future service development.

We use your data for assessments and to provide safeguarding services, and to help confirm what services are required and where in order to meet the care needs of people now and in the future.

This data could also be anonymised, and used to ensure that we are meeting the needs of the whole population including groups.

What personal data do we use?

- Name and contact details
- Age
- Date of birth
- Gender
- NHS number
- Address
- Social Care ID
- Employment and education information
- Housing needs
- Parent/carer details
- Care and support needs relating to disability
- Lifestyle and social circumstances
- Case file information

What types of special category personal data do we need from you?

- Racial or ethnic origin
- Advocacy details
- Social care support outcomes
- Physical and mental health details
- Sexual orientation

We also process data about criminal convictions, criminal offences or related security measures.

Why do we use your data?

- For service delivery
- For service planning, training and improvement
- To prevent and detect fraud
- For research purposes

What legal reasons allow us to use your data in this way?

Our legal basis for processing your personal data is that it is necessary to perform our public tasks as a local authority, and/or necessary to protect the vital interests of the data subject or another person.

Our legal basis for processing your special category personal data is that it is necessary for the provision and management of health or social care services, and/or necessary to protect the vital interests of the data subject or another person.

Our legal basis for processing data about criminal convictions, criminal offences or related security measures is that it is necessary to perform our public tasks as a local authority, and/or necessary to protect the vital interests of the data subject or another person.

What will happen if you do not provide or we cannot obtain the data needed?

- We could not undertake our statutory obligations of safeguarding and promoting welfare.
- We would also not be able to undertake assessments and provide you with support.
- We could not plan social care services in an effective way.

Who may we share your data with or receive it from?

- NHS agencies (GPs, Hospitals)
- Health organisations
- Welfare organisations
- Voluntary and charitable organisations
- Care Providers
- Residential care/nursing providers
- Service Providers
- Education providers
- Government organisations
- The Police
- Prisons and probation services
- Housing associations

- Fire & Rescue services
- Consultants
- Regulators
- Research bodies / publications

Does the service make decisions using fully automated processes?

No.

Appendix A

Who will be using your data?

Nottinghamshire County Council will process your data and we may also contract third parties to process your data on our behalf

May personal data be transferred overseas?

The Council may for operational purposes transfer personal data overseas. In these cases, we will ensure that your personal data is protected and there are safeguards for the protection of your rights. Please refer to the [County Council's privacy statement](#) for further details.

How long is your data kept for?

This information is held in accordance with the Council's retention schedule – see [here](#).

What rights do you have over this use of your data?

- To be informed about how we use your data
- To access a copy of your data that we process
- To have us rectify or correct your data that we process
- To restrict our processing of your personal data
- To object to the use of your data
- To have your personal data erased
- To request that we transfer your information to you or another organisation
- To object to fully automated decision making
- To withdraw your consent (if it the legal reason why we use your data).

Some of these rights are subject to exceptions. Please refer to the [County Council's privacy statement](#) part 10 for further details.

Contact the Data Protection Officer:

If you have any concerns about how the Council is using your data you can contact the Council's Data Protection Officer by writing to:

Data Protection Officer
Nottinghamshire County Council
County Hall
West Bridgford
Nottingham
NG2 7QP

Or email: DPO@nottscc.gov.uk

Please see the County Council's privacy statement for further information:

<http://www.nottinghamshire.gov.uk/global-content/privacy>

Contact details of the Information Commissioner's Office:

If you are unhappy with how your data has been processed by the Council or you feel your data protection rights have been breached you have the right to complain to the Information Commissioner's Office at

Wycliffe House
Water Ln
Wilmslow
SK9 5AF

or via www.ico.org.uk