

Priory Court Short Term Assessment Apartments



This short-term service will allow us to assess your care needs within a homely, supported environment with the goal of you returning home to live as independently as possible.

Your stay in the assessment apartments will be for up to three weeks. During this time, a team of health and social care staff will assess your needs and help with maximising your independence. Your accommodation and care will be provided free of charge for a specific period which your social worker will discuss with you.

If you still require ongoing support after your stay, your social worker will talk you through the different options.

The assessment apartments are located at Priory Court “Housing with Care Scheme” in Worksop. There is care team based onsite 24 hours a day, seven

days a week which offer care and support to residents. This is provided by Comfort Call on behalf of Nottinghamshire County Council.

The Care Team office and Social Care staff office are situated on the ground floor near reception.

Everyone staying at Priory Court has their own completely self-contained apartment, with their own front door. There are several communal areas which are used by residents and their families.

If you are not registered with a GP practice within Worksop, then you will have to be temporarily registered with a local practice for the duration of your stay and the care team are responsible to do this on your behalf.



What should you bring with you?

The length of your stay at Priory Court will vary but generally you will need to provide the following effects for your stay:

- Medication (3-week supply)
- Clothing for both day and night
- Footwear for both indoors and out
- Toiletries
- Bath and hand towels
- Toilet rolls
- Your prescription glasses
- Hearing aids and batteries
- Dentures (if required)
- Continence products (if required)
- Personal equipment, such as a walking frame, wheelchair, etc. Preferably these should be named to avoid being lost.
- Food for breakfast, lunch and tea time
- Tea, coffee, sugar, milk and any other drinking products
- Snacks
- Small amount of money



The assessment period:

Working in partnership, your Social Worker or Community Care Officer, Occupational Therapist and care

provider staff will carry out an assessment of your daily needs across a 24-hour period. If necessary, occupational therapy equipment will be ordered to be used in your apartment and if you require this equipment at home, this will be arranged for you.

If we organise any meetings about your support, it is helpful if you can invite a member of your family or someone else who is supporting you.

During your stay:

During your stay, your Occupational Therapist may wish to observe you making a meal whilst carrying out a kitchen assessment. If so, you will be asked to provide the ingredients for this meal.

Each flat has an electric oven and hob, fridge/freezer, microwave, kettle, toaster and washing machine.

Bed linen is provided during your stay and we will encourage you to change and wash it yourself if you are able to do so. Otherwise the on-site care team will do this for you.

Each apartment has a TV installed. If the remote control is lost, you may be asked to pay for a replacement.

The apartment has a Careline System installed. The alarm button is a pendant which can be worn around the neck or wrist. Additional technology can be added to this system if during your assessment period you are assessed as needing these, for example, a door sensor, falls mat, etc.

Each apartment either has a Juliette, or open balcony so there will be a need to carry out a risk assessment to determine whether it is safe to have access to your balcony doors.

Priory Court also has a hair and beauty salon which you are welcome to use. Charges are applied by the salon staff themselves.



Access/home visits/discharge visits

Before it is time for you to return home, you may need a visit with the occupational therapist so they can check your home environment is accessible and safe. However, if things are straight forward for you to return home safely, the Occupational Therapist may assist you home and you then stay. If transport is required for either of these visits, you will be asked to fund this yourself.

Visiting arrangements

Your family and friends can visit you at Priory Court at any time of day during your stay. Access is via the intercom system at the main entrance and they can call your apartment telephone so you can let them in.

Medication

There is a lockable cupboard in the kitchen of the apartment where you can keep your medication so it is safe and secure.

Problems

If you have any problems during your stay, please contact the onsite care team initially who will ensure your difficulties are passed on to the right person.

Helping you once you are at home

Notts Connect service

The Connect service can help you by finding information about local services, activities and opportunities.

If needed, Connect staff can work with you around money issues, housing problems, health management and other things. This short-term support will be tailored to your needs and will focus on achieving what you want in a way that suits you.

Falls prevention

A fall can often result in a multitude of problems, including admission to hospital or residential care, loss of confidence or independence.

Falls are not an inevitable part of getting older and experts believe that the majority of falls could be prevented with tweaks to your lifestyle and environment and doing exercises to improve your strength and balance. The 'ENGAGE' programme offers a series of affordable exercise classes for over 55s.

Find out more:

www.nottinghamshire.gov.uk/falls

Handy Persons Adaptations Service

The Handy Persons Adaptations Service provides the help and support you may need to keep safe and secure in your home, with low-cost, high-quality adaptations and small practical jobs.

The service is available to Nottinghamshire residents aged 60 or over or who have a disability. The work is carried out by professional traders who have been approved by 'Checkatrade' in partnership with our Trading Standards Service.

The traders will carry out small jobs or minor adaptations to your home to reduce the risk of a fall or help you remain living independently.

For more Information about the service or to access the scheme, please contact us on:

0300 500 80 80 or email:
enquiries@nottscc.gov.uk

List of useful services/telephone numbers:

Age UK: 01623 488 217

Age UK Benefits Forms and Finances:
0115 859 9209

Attendance Allowance: 0800 731 0122

Bassetlaw Action Centre: 01777 709650

Bassetlaw Community Voluntary
Service (BCVS): 01909 476118

Bassetlaw District Council: 01909
533533

Bassetlaw Hospital – 01909 500990

Bassetlaw Out of Hours Service: Call
the NHS on 111

Emergency Duty Team: 0300 4564 546

Metropolitan Connect Team Support:
01159 395 406

Meals at Home Service: 01623 490015

Nottinghamshire County Council's
Customer Services Centre: 0300 500
80 80

Notts Connect: Emma Lovatt 07889
423 997

Notts Help Your Self: 0300 500 80 80
or www.nottinghamshire.gov.uk

Red Cross: 0845 127 2911

Single Point of Access - 0300 0830 100

START Team: 0500 500 80 80

Wheelchair Service: 01623 785075

Contact information:

Phone: 0300 500 80 80 - Monday to
Friday: 8am to 6pm (Calls cost 3p a
minute from a BT landline. Mobile costs
may vary).

Email: enquiries@nottscc.gov.uk

Website: www.nottinghamshire.gov.uk

Minicom: 01623 434993

Phone 0300 500 80 80 if you need the information in a different language or format.

“The Council is committed to protecting your privacy and ensuring all personal information is kept confidential and safe. For more details see our general and service specific privacy notices at: <https://www.nottinghamshire.gov.uk/global-content/privacy>”