

Better Broadband For Nottinghamshire



How to Order an FTTP Service

Dear Resident, *Superfast Broadband has arrived in your area!*

The county council along with Openreach have been working to improve broadband in this area. We are delighted to announce that engineering work has been completed and you are now able to place an order for a fibre to the premise (FTTP) service. FTTP is the most up to date broadband solution currently available and will be capable of delivering speeds of up to 330 mbps. Because this type of broadband is so new, ordering an FTTP service is slightly different. **ACT NOW - YOUR SERVICE WILL NOT BE UPGRADED AUTOMATICALLY.** Please see our step by step guide below for details on how to upgrade.

Step 1 Find the best deal. Because FTTP is still a relatively new technology not all internet service providers (ISPs) currently offer a package, so you may need to consider change providers. Take some time to explore your options, get quotes and choose the right deal for you. Take a look below at a table of ISPs that offer a FTTP service in Nottinghamshire, this is a good place to start gathering quotes, but bear in mind this list may not be exhaustive and as the market grows the list will grow too.

Step 2 Survey. When placing an order, your chosen ISP will provide you with a date for an engineer to visit and carry out tests or even a survey should one be necessary. In some cases, additional works may be required to bring the fibre cable into your premises, you will need to discuss this with your service provider.

Step 3 Engineer Visit. Following the survey, an engineer connects the fibre cable to a small box (approx. 15cm x 10cm x 3 cm) which will need to be fixed to your outside wall of your property. The box will be installed at a height that can be worked on from ground level.

Step 4 Enjoy! Take advantage of the futureproof broadband with the best speeds currently available.

FTTP Suppliers Nottinghamshire

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|----------------------------|--------------------------------|
| Fleur Telecom Limited | residential supplier |
| Plusnut | running trials |
| BT | resident and business supplier |
| Andrews & Arnold Ltd | resident and business supplier |
| Zen Internet Limited | resident and business supplier |
| IDNet | resident and business supplier |
| Interoute | business supplier |
| Elite Limited | business supplier |
| 123Telecom Limited | business supplier |
| Townley Communications Plc | business supplier |
| Securus Communications Ltd | business supplier |
| Daisy | business supplier |
| Bistech | business supplier |

Should you require any further information please email: enquiries.broadband@nottscc.gov.uk