

Freedom of information request NCC-035933-18

Thank you for your recent freedom of information request for ease we have provided our response alongside point 1.

1. Is your organisation using any algorithms and/or artificial intelligence software in the process of delivering public services? No we do not use any algorithms or artificial intelligence software in the process of delivering public services.
2. If Yes, please provide details:
 - (i) Of the algorithms or artificial intelligence software you use;
 - (ii) Of whether you use a commercial product or whether you have developed your own system;
 - (iii) Of the purpose for which the algorithm and/or artificial intelligence software operates;
 - (iv) Of the decisions the algorithm and/or artificial intelligence software is asked to make or assist;
 - (v) Of the type, classification and amount of data that the algorithm and/or artificial intelligence software uses in the decision making process;
 - (vi) Of the process by which the decision made or assisted by the algorithm is subject to human review;
 - (vii) Of the process by which you inform an individual that they have been subject to a decision made or aided by an algorithm and/or artificial intelligence software?
 - (viii) Of the process by which a member of the public can challenge a decision that has been made or aided by an algorithm and/or artificial intelligence software;

I trust the above information is of assistance to you.

If you wish to raise any concerns about the way your request was dealt with, then please write to the Team Manager, Complaints and Information, County Hall, West Bridgford, Nottingham, NG2 7QP or e-mail foi@nottscc.gov.uk quoting the reference number above.

With kind regards

Lorraine Hayes
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