

NCC-035842-18 Street Lighting-maintenance 2015-2019 average repairs times

Please find my questions below:

1. How many street lights is your organisation in charge of?
2. How many maintenance requests have you received over the course of the years 2018, 2017, 2016 and 2015?
3. How long is the average waiting period between when maintenance requests are made and engineers are able to fix the problem?

Thank you,

Dear Requester,

Please see information requested under your freedom of information request.

How many street lights is your organisation in charge of?

As at 24/01/2019 94,576

How many maintenance requests have you received over the course of the years 2018, 2017, 2016 and 2015?

Year	SL Fault/Damage Customer Enquiries	No. of Jobs (Supply jobs not included)
2015	16990	15,728
2016	11940	11,152
2017	9110	9,224
2018	7660	7,543

How long is the average waiting period between when maintenance requests are made and engineers are able to fix the problem?

Year	Average No. of Days to Repair (Supply jobs not included)
2015	5.6 Days
2016	6.5 Days
2017	6.4 Days
2018	4.7 Days

We trust this now resolves your enquiry, in the interim however should you have any further queries please do not hesitate to contact me directly on the details below.

Nottinghamshire County Council regularly publishes previous FOIR,s and answers on its website, under Disclosure logs. (see link)

<http://site.nottinghamshire.gov.uk/thecouncil/democracy/freedom-of-information/disclosure-log/>

You can use the search facility using keywords.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or email complaints@nottscc.gov.uk .

Kind Regards