

**NCC-034276-18 Request safeguarding referrals-elderly care services**

Good morning,

I would like to make an FOI request for the following information.

- How many safeguarding referrals were made from elderly care services in 2016/17 and 2017/18?

Please confirm receipt of this request

Dear Requester,

Further to your request, I have received the following response. Can you please answer in order to progress your request.

In order that I can answer this query are we please able to clarify what the person requesting the data means by “elderly” i.e. are they just interested in referrals relating to anyone 65+? Also, we’d need to clarify which of our referral sources they would define as “care services” .

Most of the sources we record against are fairly clear in terms of whether they relate to “care services (i.e. care homes, day care staff etc) but some are a little less clear cut i.e.

- Independent Health Care Providers
- GPs
- Hospital/Ambulance staff
- Voluntary sector (which may or may not be connected to provision of care)

Would you please be able to clarify with the person requesting the data their definition of elderly and whether or not they would like to classify the above 4 categories as “care services”? Once I’ve received clarification I can put together the data.

Kind Regards

Dear Requester,

Further to your recent request for information under the Freedom of information act, please see below.

Figures for the F.O.I. request below are as follows:

- 2016/17 there were 1,372 referrals for age 65+ from care services
- 2017/18 there were 1,143 referrals for age 65+ from care services

We trust this resolves your enquiry, however should you have any further queries please do not hesitate to contact me directly on the details below.

Nottinghamshire County Council regularly publishes previous FOIR,s and answers on its website, under Disclosure logs. (see link)

<http://site.nottinghamshire.gov.uk/thecouncil/democracy/freedom-of-information/disclosure-log/>

You can use the search facility using keywords.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or email [complaints@nottscc.gov.uk](mailto:complaints@nottscc.gov.uk) .

Kind Regards