

Dear Requester,

Thank you for your recent Freedom of Information Request.

I am now able to provide you with the information supplied by the relevant department, as follows:

Does your local authority use a risk based approach to the repair of highway defects such as potholes?

Yes

If yes to Q1, when did you switch to a risk based approach? If no to Q1, what approach do you use?

Risk management was always embedded in Nottinghamshire's Highway Inspection process, however with the publication of the WMHI ACOP this has been strengthened in the new Highway Inspection & Risk Manual (update and revised version of previous Highway Inspection Manual) which will be implemented at the end of the month.

How does your frequency of monitoring for highway defects, such as potholes, differ for different road types/carriageway hierarchy: as defined in *Well-maintained Highways: Code of Practice for Highway Maintenance Management*

(e.g. motorway, strategic route, main distributor, secondary distributor, link road, local access road)?

This document has been superseded. Nottinghamshire's Inspection regime frequencies for inspections has remained unchanged at monthly, quarterly, 6 monthly and annual and these are managed through the HAMS. What has changed is the network hierarchy that underpins this, which has moved from being classification based to hierarchy based. Having hierarchies allow the consideration of traffic flow data (AADTs), local amenities and services to be consider wider than the tradition method.

In what ways is your authority alerted to or detect highway defects such as potholes?

Planned highway inspections, adhoc highway inspections, enquiries from the public, other services and associated staff. Enquiries are received online, through a contact centre and via social media. These are managed through the HAMS.

How do you categorise highway defects, such as potholes, and how are those categories defined?

Defect Category	Risk Factor Range	Response Time*
Emergency	25	2 hours
Category 1	16 to 20	1 working day
Category 2	9 to 15	28 calendar days
Category 3	6 to 10	90 calendar days

See attached HIRM for detail.

For identified highway defects, such as potholes, what are your intervention criteria?
The Investigatory Level (revised terminology from ACOP) is 40mm carriageway, 20mm footway and 100mm at the edge of a road where it meets verge (50mm if demarcated as a cycle facility).

For the different highway defects categories identified, how quickly to you aim to repair them/what is the repair schedule once they have been entered into the system?
Actionable defects are categorised for repair as Emergency (2hr), Cat 1 - 1 working day, Cat 2 - 28 days and Cat 3 - 90 days.

Have your intervention criteria for highway defects, such as potholes, changed in the last 5 years? If so, please indicate when, and what the previous intervention criteria were.
The intervention criteria has remained the same, however, the frequency of inspection associated with the networks hierarchy, risk management considerations and competency of staff involved with the service has been reviewed and auditing introduced as necessary.

If this information is available in a highways maintenance policy document,
Yes

please provide the latest copy (**either as an attachment or link**) and **identify the page number/sections** for the answers to the above questions.

Draft document attached which will go live at the end of this month. Once live this will replace the existing HIM displayed on the County Council's website.

I hope this now satisfies your request, and should you have any further enquiries please do not hesitate to contact me directly on the details below.

In addition to this and for future reference Nottingham County Council regularly publishes previous FOIR,s and answers on its website, under Disclosure logs. (see link)
<http://site.nottinghamshire.gov.uk/thecouncil/democracy/freedom-of-information/disclosure-log/>

You can use the search facility using keywords.

If you wish to raise any concerns about the way your request was dealt with, then please write to the Team Manager, Complaints and Information, County Hall, West Bridgford, Nottingham, NG2 7QP or e-mail foi@nottscc.gov.uk quoting the reference number above.

Kind Regards

Complaints, Information & Mediation Officer.
Complaints and Information Team
Chief Executive's Dept
Nottinghamshire County Council
County Hall, West Bridgford, Nottingham, NG2 7QP